

Pennsylvania WIC Program
2017 Breastfeeding Services Satisfaction Survey for WIC Participants

Thank you for completing our survey. Your feedback is important to us to help provide better services to you.

- 1) Are you currently breastfeeding? Yes ____ No ____
- 2) Were you ever on WIC during your pregnancy or pregnancies? Yes ____ No ____
- 3) Has anyone at WIC ever talked to you about Breastfeeding? Yes ____ No ____
- 4) Did you ever receive any breastfeeding supplies from WIC? Yes ____ No ____

If you answered Yes to either #3 or #4, please continue with the survey. If no, thank you for your time.

Please rate the quality of the services you received:

- 5) WIC staff were able to help me with questions I had about breastfeeding:
 - Agree completely
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Disagree completely
- 6) WIC staff were knowledgeable about breastfeeding;
 - Agree completely
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Disagree completely
- 7) I felt like breastfeeding was being pushed on me at my WIC appointments:
 - Agree completely
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Disagree completely
- 8) I chose to breastfeed because of my discussions with WIC staff:
 - Agree completely
 - Agree

- Neither agree nor disagree
- Disagree
- Disagree completely

9) I chose to breastfeed longer because of my discussions with WIC staff:

- Agree completely
- Agree
- Neither agree nor disagree
- Disagree
- Disagree completely

10) I received a breast pump from WIC and was provided enough instruction about how to use it:

- Agree completely
- Agree
- Neither agree nor disagree
- Disagree
- Disagree completely

*Answer the following questions **only** if you saw a Breastfeeding Peer Counselor at WIC.*

11) The Breastfeeding Peer Counselor helped me to breastfeed longer:

- Agree completely
- Agree
- Neither agree nor disagree
- Disagree
- Disagree completely

12) The Breastfeeding Peer Counselor was available for me to contact outside of regular work hours:

- Agree completely
- Agree
- Neither agree nor disagree
- Disagree
- Disagree completely

13) I think WIC should continue to offer Breastfeeding Peer Counseling services:

- Agree completely
- Agree
- Neither agree nor disagree
- Disagree
- Disagree completely