WIC Vendor Management

ROUNDUP '95

JUNE 11-14, 1995
RED LION INN - AUSTIN, TEXAS

SPONSORED BY THE NATIONAL ASSOCIATION OF WIC DIRECTORS TRAINING INSTITUTE IN COOPERATION WITH THE UNITED STATES DEPARTMENT OF AGRICULTURE
Program Integrity

WIC Policy and Program Integrity Update

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Program Integrity = Partnership

• Requires an active partnership

• Encompasses every aspect of WIC Program operation.
Program Integrity – Outside Encouragement

• GAO Review of WIC Income Eligibility Determination – February 2013

• OIG Vendor Audit – March 2013
VENDOR INTEGRITY MEs

• Targeted Vendor Management Reviews
  – All geographic State Agencies using retail food delivery model
  – Complete visits by end of FY 2014
  – Establish a baseline
  – Identify successful practices/strategies
State agencies are obviously committed to excellence
VENDOR INTEGRITY MEs

• Trends so far
  – Consistent application of selection criteria
  – Content/documentation of vendor training
  – Effective peer grouping and competitive price criteria
  – Assessment/identification and monitoring of A50 and high-risk vendors
  – Conflict of interest issues
PROGRAM INTEGRITY – Additional Efforts

• Letters to CEOs of Amazon, Craigslist, eBay, and Facebook
• Better communication/information sharing with SNAP on vendor DQs
• Income Eligibility Guidance
• Research
Income Eligibility Guidance

- WIC Policy Memorandum 2013-3 - provides clarification regarding the income eligibility determination and documentation requirements necessary for WIC certification.
Vendor Studies

• Several Studies related to WIC Vendor Management:
  • Quick Turnaround on Successful Vendor Management Practices
  • WIC Vendor Management Study
  • Indicators of High Risk WIC Vendors
  • Peer Groups and Competitive Prices
Policy Revision Project

Progress:

- **Review**: Complete (05/2012)
- **Revise**: Currently consolidating and revising outdated policies
- **Re-Issue**: Underway; revised policy will be posted to the WIC website – Handbooks!
- **Reinforce**: Topic-specific webinars to address questions/concerns
WIC Technology and EBT Update
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MIS Update - SAM

- SPIRIT SAM
  - Strategic pause lifted in Fall of 2012
  - Maine now Statewide with SPIRIT
  - Alaska has continued SPIRIT implementation
  - Mississippi and Potawatomi Nation are implementing
  - States can consider SPIRIT in AA and transfer
  - Multiple SPIRIT States have EBT Projects in planning/implementation (online and offline)

- MPSC
  - Colorado, Utah and Wyoming are statewide
  - Developing their User Group and Governance
  - States can consider MPSC in AA and transfer

- Crossroads SAM
  - States in
  - All States **scheduled** for production by June 18, 2014
  - States CANNOT consider Crossroads in AA until deemed viable.
MIS – Other Activity

- Transferring WIC MIS (Other than SAM)
  - Implementation phase

- MIS Planning

- Joint projects: MIS & EBT

- Collaboration Projects: Multi-state projects (Other than SAM)
New EBT Report

- [http://www.fns.usda.gov/wic/EBT/activities.htm](http://www.fns.usda.gov/wic/EBT/activities.htm)

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<th>Status</th>
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<th>Estimated Roll-out Start Date</th>
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EBT Efforts

• All SA’s EBT by 2020
  – Regulations/policies
  – Monitor implementation plans for each SA
  – Proposed EBT Rule – Comment Analysis

• Continue to support and modify technical guidance as necessary. (Session: 9/17 at 2:00 p.m.)

• Explore expansion strategies & streamlining possibilities (Session: 9/17 at 3:30 p.m.)
Technology Support Efforts

• FNS contracted efforts
  – Crossroads Code Assessment (IV&V)
  – MPSC PMO Development
  – www.WICTechnologyPartners.com
  – SPIRIT EBT Program Management
  – Technical documents updates/revisions (WUMEI, OR, TIG and X9)

• Possible ‘other’ contracted efforts
  - EBT Technical Support
  - Crossroads Governance and User Group support
What else?

• I think I covered it all
• State Technology Branch, am I missing anything?

• OH YEAH…………..
WIC Technology Funding

• Great news!
  – 2013 Infrastructure and Technology grants
  – Obligate by September 30, 2013
  – Assessing additional funding requests

• Funding Picture:
  - EBT Projects: Funded 10 implementation projects – 3 joint (MIS/EBT) Projects
  - MIS SAM: Funded 3 SAM transfers; 2 SAM UG
  - MIS: Partially funded two non-SAM transfers

• SY2013 Money
  - We will post on FNS Website:
    http://www.fns.usda.gov/wic/EBT/funding.htm
Questions?

Visit our website

www.fns.usda.gov/wic/EBT