

RELEASE NOTES FOR SENNHEISER HEADSETUP™

RELEASE DATE: 23 NOVEMBER 2018

VERSION: 8.1.6114

Sennheiser USB Devices supported:

- DW Series
- SD Series
- D 10 Series
- Culture Series
- Culture Plus Series
- Circle Series
- Century Series
- Presence Mobile Series
- MB Pro Series
- MB 660 Series
- SP Series

Supported Softphones:

- Skype
- Avaya one-X Communicator 5.2.0.14, 6.2.7.03, 6.2.4.07
- Avaya Communicator 2.1.0.69, 2.1.2.75
- Avaya one-X Agent 2.5.58020.0
- Avaya Equinox for Windows v3.2.2.2 or higher
- Cisco IP Communicator v8.6.2, v8.6.3
- ShoreTel Communicator 14.2
- SwyxIt! 10.30.2114.0 or higher
- Octopus Netphone 10.302092.0 or higher
- Unify OpenScape V7R1.47.14 or higher*
- IBM Sametime 8.5.2, 9.0.0*
- Cisco Jabber 9.2, 9.6, 10.5, 10.6, 11.0, 11.5*
- Microsoft Lync 2010/2013*
- Skype for Business 2015/2016*
- CounterPath X-Lite 4.9.8 or higher
- CounterPath Bria 4.8.0 or higher
- Counter Bria X 1.2
- 3CXPhone client v15 or higher*
- BroadSoft UC-One Communicator 22.0.1.135 or higher*
- Mitel MiCloud Telepo 4.8.0.3636 or higher
- Mitel MiCollab 8.0 or higher
- Alcatel-Lucent OpenTouch Conversation 2.3.003 or higher*
- Alcatel-Lucent IP Desktop Softphone 11.0.66 or higher*
- Zylinc Attendant Console ver. 6.0 u3 or higher
- Zylinc Service Center ver. 6.0 u3 or higher
- Zylinc Contact Center ver. 6.0 u3 or higher
- Pascom UC client v17.09 or higher

* These softphones work plug and play or via softphone plug-ins. In order to activate the dual softphone functionality, HeadSetup™ must be installed.

Technical requirements and compatibility:

For more information, please check the Sennheiser HeadSetup™ fact sheet

Change log:

New Features:

- None.

Changes & Bug fixes:

- Removal of all vulnerable certificate(s) & files available in Sennheiser HeadSetup™ installed in the machines
- Generation of TLS localhost certificate for secure communication with web based softphones

SOFTWARE RELEASE HISTORY

RELEASE DATE: 12 JULY 2018

VERSION: 8.0.6108

Sennheiser USB Devices supported:

- DW Series
- SD Series
- D 10 Series
- Culture Series
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- Circle Series
- Century Series
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- MB 660 Series
- SP Series

Supported Softphones:

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- Avaya Equinox for Windows v3.2.2.2 or higher
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- BroadSoft UC-One Communicator 22.0.1.135 or higher*
- Mitel MiCloud Telepo 4.8.0.3636 or higher
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- Zylinc Contact Center ver. 6.0 u3 or higher
- Pascom UC client v17.09 or higher

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Technical requirements and compatibility:

For more information, please check the Sennheiser HeadSetup™ fact sheet

Change log:

New Features:

- Support for pascom UC client v17.09 or higher.

Changes & Bug fixes:

- Ringtone is not disabled when Octopus Netphone is set to “Do not disturb” mode
- Unable to resume the held call from D10 when Octopus Netphone/SwyxIt! is set to “Do not disturb” mode
- HeadSetup does not close the handle to the icon (*.ico) file supplied by the pascom client

RELEASE DATE: 12 APR 2018

VERSION: 8.0.6102

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Supported Softphones:

- Skype
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- Avaya Communicator 2.1.0.69, 2.1.2.75
- Avaya one-X Agent 2.5.58020.0
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Technical requirements and compatibility:

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Change log:

New Features:

- Support for Avaya Equinox for Windows v3.2.2.2 or higher.

Changes & Bug fixes:

- D10 and Sennheiser HeadSetup does not support conference calls with Swyxl/Octopus NetPhone
- Certutil System Error message after upgrading to Sennheiser HeadSetup version 7.4.5601

RELEASE DATE: 06 DEC 2017

VERSION: 7.4.5601

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SP Series Supported Softphones:

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Technical requirements and compatibility:

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Change log:

New Features:

- Added support for Mitel MiCollab for PC client v8.0.15 or higher
- Added support for Mitel MiCollab for Web client v8.0.113 or higher

Changes & Bug fixes:

- None.

RELEASE DATE: 08 SEP 2017

VERSION: 7.3.4903

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Supported Softphones:

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Technical requirements and compatibility:

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Change log:

New Features:

- Added support for Octopus NetPhone softphone.

Changes & Bug fixes:

- With SwyxIt!, active call does not go ON HOLD on disconnecting a headset or a speakerphone
- Headset/Speakerphone is not recognized as an audio device by SwyxIt!

RELEASE DATE: 27 JULY 2017

VERSION: 7.2.4213

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Supported Softphones:

- Skype
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- Avaya one-X Agent 2.5.58020.0
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- SwyxIt! 10.30.2114.0
- Unify OpenScape V7R1.47.14 or higher*
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- Zylinc Attendant Console ver. 6.0 u3 or higher
- Zylinc Service Center ver. 6.0 u3 or higher
- Zylinc Contact Center ver. 6.0 u3 or higher

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Technical requirements and compatibility:

For more information, please check the Sennheiser HeadSetup™ fact sheet

Change log:

New Features:

- Added support for BroadSoft UC-One Communicator softphone.
 - Supported features with Single Call - Accept/End Incoming Call, Make/End Outgoing Call, Hold/Resume, Mute/Unmute.
- Added support for Mitel MiCloud Telepo softphone.
 - Supported features with Single Call - Accept/End Incoming Call, Make/End Outgoing Call, Hold/Resume, Mute/Unmute, Redial.
- Cloud logging of HeadSetup supported softphones installed on the PC.

Changes & Bug fixes:

- None.

RELEASE DATE: 03 MARCH 2017

VERSION: 7.0.2931

Sennheiser USB Devices supported:

- DW Series

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- D 10 Series
- Culture Series
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Supported Softphones:

- Skype
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- Avaya Communicator 2.1.0.69, 2.1.2.75
- Avaya one-X Agent 2.5.58020.0
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- ShoreTel Communicator 14.2
- SwyxIt! 10.30.2114.0
- Unify OpenScape V7R1.47.14 or higher
- IBM Sametime 8.5.2, 9.0.0*
- Cisco Jabber 9.2, 9.6, 10.5, 10.6, 11.0, 11.5*
- Microsoft Lync 2010/2013*
- Skype for Business 2015/2016*
- CounterPath X-Lite 4.9.8
- CounterPath Bria 4.8.0
- Counter Bria X 1.2

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Technical requirements and compatibility:

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Change log:

New Features:

- Added support for CounterPath Softphones.

Changes & Bug fixes:

- None.

RELEASE DATE: 17 FEB 2017

VERSION: 7.0.2929

Sennheiser USB Devices supported:

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- SD Series

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- SP Series

Supported Softphones:

- Skype
- Avaya one-X Communicator 5.2.0.14, 6.2.7.03, 6.2.4.07
- Avaya Communicator 2.1.0.69, 2.1.2.75
- Avaya one-X Agent 2.5.58020.0
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- ShoreTel Communicator 14.2
- SwyxIt! 10.30.2114.0
- Unify OpenScape V7R1.47.14 or higher
- IBM Sametime 8.5.2, 9.0.0*
- Cisco Jabber 9.2, 9.6, 10.5, 10.6, 11.0, 11.5*
- Microsoft Lync 2010/2013*
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Technical requirements and compatibility:

For more information, please check the Sennheiser HeadSetup™ fact sheet

Change log:

New Features:

- None.

Changes & Bug fixes:

- Missing Call Control for Skype while receiving an incoming call dialed from a mobile phone
- On restarting, HeadSetup does not retain its settings for *Default Headset* and *Default Softphone*
- HeadSetup crashes on launch when Skype for Business is not installed on the machine

RELEASE DATE: 11 FEB 2017

VERSION: 6.0.1902

Revision history:

New Features:

- Support for Dual Softphone

- Support for Default Softphone
- Support for Multiple Softphones

Changes & Bug fixes:

- None.