



Travel Information

We are looking forward to your arrival in Haiti! Below you will find some helpful information for traveling into Port-au-Prince and for getting to Christianville. Should you have any questions, email guestcoordinator@christianvillehaiti.com or guestservices@christianvillehaiti.com. If your question is urgent, please call 330.307.3259.

LUGGAGE TAGS:

When you check your luggage in at ticketing at your origin of travel, put your luggage tickets in a safe and accessible location. DO NOT LOSE THEM. You will need them to exit through customs with your luggage in Haiti.

WATER:

Before you leave your last port in the US, be sure to fill up your water bottle, or buy bottled water for the drive to Christianville. While it is only about 17 miles, it can take up to 2 hours depending on road conditions. It's always nice to have a water for your driver too as often your driver may have been waiting for you at the hot airport parking lot for several hours.

RESTROOM:

It's recommended you use the restroom before getting off the plane in Port-au-Prince. If for some reason you aren't able to, there is a clean restroom after you de-plane and walk down the hall then turn right.

FEES:

Have your fees readily accessible (ie: in a zippered pocket) for arrival in Haiti so that you are not digging through your bags to find your money. You should have \$10 for customs, \$2 for a luggage cart and the tip for the baggage handler at the airport (more info below).

CUSTOMS FORMS:

You will be given a green and a white customs form on your plane while you are in flight. Please complete these and have them accessible to provide the customs agent when you arrive in Haiti. You can use the destination address of:

Christianville - Rue 5 Marchal, Gressier Haiti - You don't need to include a phone number.

If the flight crew does not have forms, you will have to complete them when you get to the airport. In the middle of the customs area, you will find forms to complete. Be sure to have a pen with you as those are not typically available.

CUSTOMS:

As you deplane, you will walk down the hall to the larger customs area. Turn left immediately through the door. Haitian residents will walk straight ahead to a different line, you need to go left along the windows to the counter at the far left end. Have \$10 USD ready in your pocket. Present your customs card, passport and fee to the agent. Then turn to the right and enter the line ahead.



An agent will tell you when the next window is open. Proceed to the agent at the window and present your passport and papers. They will stamp your passport and will give you the bottom portion of your green card. **DO NOT LOSE THIS!** You will need to present it at the airport as you exit Haiti. Put it in your passport for safe keeping.

LUGGAGE:

Now continue right and head downstairs. There are stairs, escalator or elevator, not all are always working. When you get downstairs go to the left before the baggage carousels to get a luggage cart. Go to the counter and give the clerk your \$2 and ask for 1 cart. She/he will give you a ticket. Turn left and give it to the gentleman with the carts and he will give you a cart. Proceed to the appropriate baggage carousel for your flight.

You will be approached by many people asking to help or trying to take over the pushing of your cart. Just politely say “no, merci” and continue on your way.

If you are traveling in with a large group it’s recommended that everyone together go and stand on the far side of the carousel and wait for your luggage to come around. You should organize prior to arrival how to best retrieve your luggage as a team. Have them marked with colored ribbon or tape and designate luggage leaders to work to pull bags, a person to keep track of how much you have, one person to hold on to the luggage tags from your US origin and people to push the carts. Keep the chaos to a minimum and organize yourselves to minimize any chance for missing luggage.

Next proceed to the line to exit. There will be someone collecting luggage tickets. They will match the tags on the luggage to your tickets before you can leave with them.

Head down the line, give your white form to the final agent. He will ask what you have. Give general responses about your packed items, ie: school supplies, shoes, clothing for children, etc. If you are cleared to exit you will turn right and head out. If you are asked to go through a luggage checkpoint, you will go left and they will look through your bags. Be patient and polite.

TRANSPORTATION:

Once through the final checkpoint you will go down a hall with many people wanting to help you or sell you a phone. Keep walking and say “no, merci”. Look for Nickolson in a yellow Go Nouvelle shirt. His is early 30’s, slender gentleman. He will either be right past the Digicel store or just outside of the exit and will be looking for you. Nickolson’s number is 509.3732.7844.

This may also be a good time to apply some bug spray before you leave. But have it readily accessible. Do not dig through bags and apply it quickly to enter the vehicle right away. Consider having the bug spray wipes in your pocket. Do not linger in the parking lot and do not address anyone who comes up to talk to you. Allow Nickolson to handle panhandlers.

TRAVEL TO CHRISTIANVILLE:

Once in your vehicle, provide your driver with water. Sit back and enjoy the drive and take in all of the scenery. Please do not take pictures overtly out of your window. We recommend you not take pictures during your drive to campus at all. Culturally it is not acceptable and it



draws unnecessary attention to your vehicle. Be observant to roll windows up at the direction of your driver and whenever you are at a standstill in traffic with many people walking around.

Don't wear any jewelry (necklaces, watches, rings, etc.) that is visible to passersby. Keep your belongings, (this includes your phone) safely tucked away. Do not hand anything out of your window and do not accept anything people try to sell you through your window.

FLIGHT DELAYS:

If your US flights are delayed, please text updates to Nickolson your driver at 509.3732.7844 so those on the ground in Haiti can adjust as needed.

It isn't safe to travel after dark from Port-au-Prince. Depending on the time of year, this could be as early as 5:30-6pm. Please keep this in mind when you are booking your flights or as flights are delayed, you should plan on not arriving after dark if at all possible.

Should you arrive after dark, you will likely need to stay overnight in Port-au-Prince and the Christianville team will pick you up the following morning. Situations in Haiti change rapidly and if current conditions allow, exceptions may be made by the team on the ground as needed. When an overnight is necessary, we recommend you make arrangements with the Servotel who will pick you up in an airport shuttle and take you to the hotel. You can reach them at 1(800) 503-9801 or www.servotelhaiti.com.

Now, sit back and enjoy all of the sights and sounds of arriving into Haiti. We look forward to having you as our guest!