

## Whereami Veterinary Care Center

### *Our Commitment to a Positive Workplace*

- ✘ Each team member will demonstrate a commitment to diversity and multiculturalism through his/her everyday actions and communications—both written and verbal—and capitalize, whenever possible, on opportunities to improve cultural competencies.
- ✘ Each team member will demonstrate a commitment to practice success by engaging in continuous quality improvement processes, exhibiting adaptability to change, and looking to assist others in making changes as agreed on by the team.
- ✘ Each team member will promote respect and practice courtesy by developing positive working relationships with other team members, by demonstrating respect to those we educate and serve, by resolving conflicts in a timely and constructive manner, and by recognizing others' achievements and contributions to the Whereami Veterinary Care Center.
- ✘ Each team member will exhibit integrity at all times by making decisions in an ethical manner based on evenhandedness and ethical principles as opposed to personal wants and needs, by honoring confidentiality with regard to client information and team issues, and by taking responsibility for his/her personal choices and communications.
- ✘ Each team member will perform his/her job duties in a professional manner by balancing self-initiative and ownership with collaboration and teamwork, by utilizing practice resources in a responsible and efficient manner, and by taking personal responsibility for his/her professional development and commitment to lifelong learning.
- ✘ Each team member will participate actively in the practice by seeking assistance when needed and offering support when able, as well as by raising concerns as they arise and being open to constructive feedback when given.
- ✘ We will work as a team to provide a professional, caring, and compassionate environment with respect to all pets and clients alike.