

# truffles

34 desbrosses street new york, ny 10013

Welcome and thank you for choosing to make your home with us here at truffles. We are dedicated to providing you with great service so here are some tips to enjoy living here:

The Lobby Concierge staff is eager to get to know you by name and is always available to assist you. Need to know the best 24/7 deli that delivers? Need a repair done in your apartment? Our staff knows.

The Concierge can assist and are always reachable by calling 212.245.5499. They are ready with a smile, and are:

- Omar Stephenson - Sunday to Thursday from the morning to afternoon.
- Simon Bushati - Sun - Tues from afternoon until Midnight, Fri & Sat morning to afternoon
- Cornell Ivey - Wed to Sat afternoon to Midnight, and Sunday overnight.
- Cesar Arzu - has the night shift. Midnight to 8 am Monday to Friday

Your live in Resident Manager is Dumitru Toderic and he can be reached by calling 212.245.3151.

If you have not already done so, please join trufflesprive, our resident's only fitness center and members lounge. As a member you can enjoy 24/7 workouts and weekly classes. Located right off the lobby - it's so close to your apartment it's like having a personal home gym. The members lounge open Monday - Friday from 6:00 am - Midnight and 8 am to Midnight on weekends. Enjoy morning coffee and tea service, the freshest juice bar anywhere, Wi-Fi throughout, and tons of exciting events every month. Membership also includes the sundeck located on the 12<sup>th</sup> floor. Enjoy the great outdoors during seasonal hours from 9 am until 10 pm. Why wait? Join today - please call trufflesprive at 212-245-3939 and a club host would be very happy to give you a personal tour and start your membership.

Finished unpacking and you have too much stuff? Live clutter free by renting a storage bin, or biker rack right here in the building! You would have 24/7 access to your stuff so stop by or call your club staff to secure a personal locker. 212-245-3939.

The Laundry Room is located on the lobby level, and is open 24/7. The machines are operated with Smart Cards and can be purchased and refilled at a machine in the laundry room.

Did you see our little convenience store by the laundry room? This is The Valet so let them become your personal assistant, and toss away your to-do list. The Valet can do it all from limo service, wash and fold, dry cleaning, to uniformed maid service, and window cleaning. Getting a UPS or Fed Ex delivery? It will be kept here at The Valet for your convenience. They also stock daily necessities from milk to batteries. For more information, pricing and availability please call 212-245-8008.

Need cash on the spot? There is an ATM machine right off the lobby in the lobby by the Watts Street entrance.

Have a car or do you have guests coming to visit for the weekend and need parking? Our on-site parking is open 24/7 and can be reached by pressing "C" in the elevator. (Cellar Level) No need to ever go outside to get to your car. The Quik Park Staff is available to answer any questions you may have regarding parking please call 212-842-0069.

One of the best features about living here is that you have a Management Office located right in the building on the (Cellar Level), next to the Resident Storage and the Garage entrance. We are available to assist with inquiries you may have regarding your new home, billing or any aspect of the life here. Stop on in or give us a call at 212-245-3151.

Once again welcome to truffles! Enclosed please find an easy reference for important building details, and enjoy your new home.

Sincerely,

  
Kevin Coughlin  
General Manager



