

## Surge Protector 161138 Limited Lifetime Warranty

### Who is covered?

This warranty is for the original purchaser residing in the United States of America or Canada.

### What is covered and for how long?

1. This warranty covers defects in material and workmanship in your MANHATTAN Surge Protector for the lifetime of the MANHATTAN Surge Protector.
2. This warranty covers damage to certain electronic equipment that occurs while connected to your MANHATTAN Surge Protector.

### What will we do to correct problems?

If your MANHATTAN Surge Protector fails during the warranty period, we will do the following:

1. We will repair or replace your MANHATTAN Surge Protector, at our option.
2. If UC, UL, CSA, or CE listed electronic equipment, that is properly connected to your MANHATTAN Surge Protector, becomes damaged by power line or telephone line transients (such as spikes and surges), we will, at our option, (a) repair the damaged electronic equipment, or (b) replace the damaged electronic equipment, or (c) keep the damaged electronic equipment and pay you the fair market value of the damaged electronic equipment, but not more than \$25,000.

### What is not covered?

This warranty does not cover any of the following:

1. Damage caused by
  - (a) Improper installation.
  - (b) Improper repairs, servicing, or alterations.
  - (c) Failure to use properly wired and grounded electrical outlets, telephone service, and, if applicable, cable TV service.
  - (d) Failure to install primary protection devices for power and telephone service equipment.
  - (e) Cable TV or Telephone Line transients unless your MANHATTAN product has that feature.
  - (f) Natural disasters and accidents.
  - (g) Improper packing or shipment of items shipped to us.
2. Damage to electronic equipment that is not UC, UL, CSA, or CE listed.
3. Damage to UC, UL, CSA, or CE listed electronic equipment that is not caused by power line and telephone line transients, such as spikes and surges.
4. Damage to items that occur during shipment to us.
5. Lost data, lost time, or damaged software, or other damages, costs, expenses, or loss of revenue or profits.
6. Losses covered by your insurance.
7. Incidental and consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### How do you get warranty service?

1. Keep your original receipt or other proof of purchase.
2. Notify us within one week of the occurrence.
3. Obtain an RMA number from us within one week of the occurrence.
4. Seek payment from applicable insurance.
5. Submit a letter describing the circumstances under which the problem occurred and include:
  - (a) All available supporting evidence and documentation.
  - (b) Your original receipt or other proof of purchase.
  - (c) For each applicable insurance policy, the name, address and telephone number of the insurance company and the agent.
6. Ship to us your damaged MANHATTAN Surge Protector.
  - (a) Properly pack the items so, that they are not damaged during shipment.
  - (b) Mark the RMA number clearly on the outside of the shipping container.
  - (c) Ship using United Parcel Service.
  - (d) Prepay all freight charges.
7. If requested by us (usually after inspecting the damaged MANHATTAN Surge Protector), ship to us the damaged electronic equipment.
  - (a) Properly pack the items so, that they are not damaged during shipment.
  - (b) Mark the RMA number clearly on the outside of the shipping container.
  - (c) Ship using United Parcel Service.
  - (d) Prepay all freight charges.

### You may contact us at any of the following:

Telephone: 813-855-0550

Technical Support: 888-844-2636

Internet: [www.manhattan-products.com](http://www.manhattan-products.com)

Mail:

MANHATTAN

550 Commerce Blvd

Oldsmar, FL 34677 USA

### Are there limitations on implied warranties?

Implied warranties, including the implied warranty of merchantability and the implied warranty of fitness for a purpose, are limited in duration to three years from the date of initial purchase.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.