



Hot Docs Ted Rogers Cinema

Social Story

A guide to visiting our cinema.

Things to Know

- The Hot Docs Ted Rogers Cinema is on the North side of Bloor St. between Albany & Bathurst.
- The closest transit station is Bathurst.
- If you are dropping someone off, you cannot drop off in front of the cinema as there is a bike lane, but you can drop off on Albany St. around the corner.
- There is a Green P Parking lot on Lippincott St. - please come prepared to pay to park.
- The Hot Docs Cinema box office takes cash, debit and credit.





- There is another documentary screening prior to the film. The audience for your film will not be let in until the audience from this film is clear of the building.
- The cinema doors will open as soon as the lobby opens. At this time, the ushers will open the doors and let people into the lobby.
- The ushers will scan your tickets once you are in the lobby (where the tiled floor meets the carpet)

Seating

- The seating is general seating, that means first-come, first-served to a seat.
- Please do not take a seat claimed by someone else, or one that is in the accessible rows, unless you or someone in your family/group is a wheelchair/mobility device user and/or needs these seats.
- Locations for wheelchair users and their guests are located halfway down on the main floor on either side of the cinema.
- There are two floors to the cinema, the main floor is accessible, the balcony/mezzanine is not.





Washrooms

- There is one accessible washroom on the main floor: this washroom does not have a button for the door so some patrons may require a caregiver to open/close the door for them.
- Washrooms are located upstairs in the lobby of the balcony/mezzanine.
- There are paper towels in the washroom and the soap dispensers are automatic, please note that in the "women's" stalls there are sanitary caddies which can open automatically if you put your hand over or too close to them - do not be shocked! - they will close automatically too.

Balcony

- The stairs in the balcony are original to the building and as such are not even, please watch carefully when walking between rows in the balcony.
- The railing at the front of the balcony is about 2.5-3 feet high, so quite low; please be careful in this area.
 - The seats in the balcony have lower backs than the seats on the main floor.
 - Some of the seats in the balcony are a little wider than others, they are about 1.5 seats wide.





Concessions

- The concession is on the main floor and will be open. They take cash, debit and credit.
- There is a water fountain opposite the entrance to the main floor of the cinema.
- Outside food is allowed into the cinema.

During the Screening

- The house lights will remain on at a low level.
- Sound will be turned down slightly.
- No trailers will be shown prior to the the screening, but there is a pre-show reel (captioned and played at a low sound level) playing when you enter.
- Before the film begins, an announcement will be made from the stage.





During the Screening

- Audience members are welcome to move around and leave the theatre if needed.
- Audience are encouraged to express themselves naturally during the screening.
- A quiet space has been designated for this screening, an usher can direct you there if needed (it is in the lobby on the main floor - by the benches).
- If you need help at any time, the volunteer ushers are in red t-shirts and they are there to help.