



Scotiabank Theatre

Venue Guide

A guide to visiting our Festival venue.

Things to know

- The Scotiabank Theatre is on 259 Richmond St W.
- Closest main intersection is Richmond St W.
- The closest accessible subway station is Osgoode.
- Passenger drop off is possible in front of the theatre.
- Bicycle locking posts and racks.
- Accessible underground RioCan Hall paid parking lot is within 30m.





Access

Patrons who are wheelchair users can access the venue through the front entrance and then continue to the cinema level via the elevator located to the right (south) of the up escalator.

There are 75 stairs to get to the second-floor cinema level that are flanked by ingress and egress escalators.





Tickets

The best way to purchase your tickets is online before the show.

Visit <https://hotdocs.ca/whats-on/hot-docs-festival> to buy tickets, check schedules, and find all the information regarding the festival.

Show your ticket using a mobile device if you can.

The Hot Docs Venue Box office is located on the second floor, immediately to the south of the top of the escalators, against the exterior window.

Seating

The seating is general admission, that means you arrive early and wait in line.

Please do not take a seat claimed by someone else, or one that is in the accessible rows, unless you or someone in your family/group is a wheelchair/mobility device user and/or needs these seats.

Accessible chairs are located on the access level of each cinema in the ends of each row.



Washrooms

The washrooms are located on the Main floor and are gendered.

The closest washrooms to the cinemas are located in the hallway directly across from Cinema 6 and are accessible.

Near the concession area is a family washroom.

The toilets and faucets both work via sensor for touchless flushing and touchless water for handwashing.

The hands dryers and the soap dispensers are also automatic.





Concessions

No outside food. Cineplex has both traditional concessions (popcorn, candies, soda, etc) and fast food that can be purchased at the Outtakes concession counter.

Concessions are located in the centre of the 2nd floor lobby and are open from public doors until approximately 15 minutes past the start of the last Cineplex film of the day.



All theatres are licensed for consumption of alcohol. Alcohol can be purchased from the Lounge located along the exterior window wall of the 2nd floor lobby. There is also a Coke Free-Style fountain station where you can customize your soda mix.

Refillable water containers allowed. Water fountains are available near the accessible washroom on the left side of the Outtakes counter.

If you want more information, please check out <https://hotdocs.ca/about/accessibility> or email info@hotdocs.ca



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Looking forward to seeing you at the festival!