



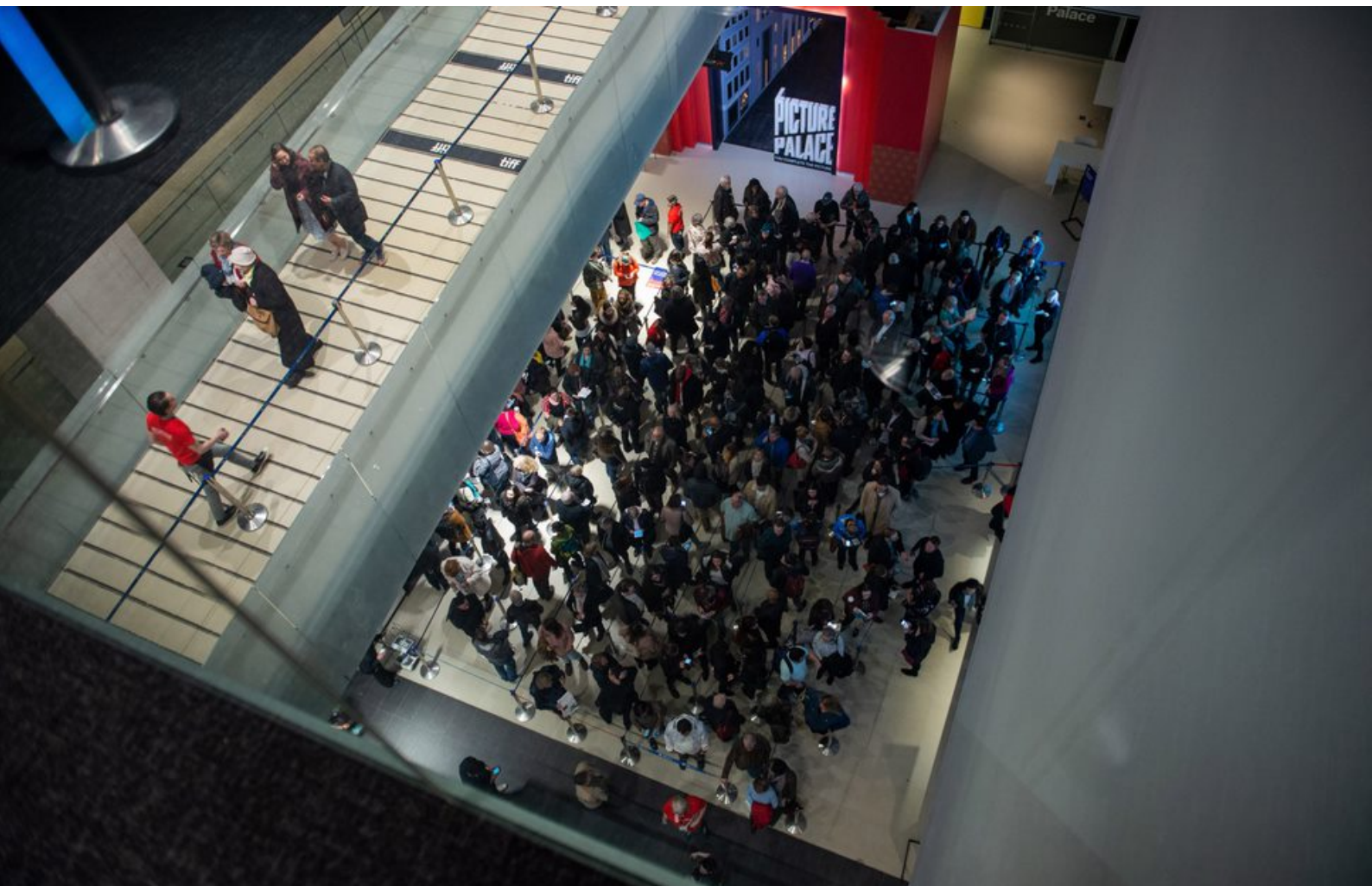
TIFF Lightbox

Venue Guide

A guide to visiting our Festival venue

Things to know

- The TIFF Lightbox is on 350 King St. W.
- Closest main intersection: King St. and John St.
- The closest accessible subway station is St. Andrew.
- Passenger drop off is possible in front of the theatre.
- Bicycle locking posts and racks are located on Widmer Street sidewalk & inside parking garage.
- Accessible underground GoPark paid parking lot is within 90m.
- ATM: A RBC machine is in the Atrium.



Access

To access theatres, the venue has ingress escalators to each level and an egress escalator from the cinema 1-3 floor.

For patrons using a wheelchair or mobility device there are 3 elevators located on the east side of the atrium. This elevator provides access to floor 2 (cinemas 1-3).





Tickets

The best way to purchase your tickets is online before the show.

Visit <https://hotdocs.ca/whats-on/hot-docs-festival> to buy tickets, check schedules, and find all the information regarding the festival.

Show your ticket using a mobile device if you can.

The Hot Docs Venue Box office is located on the main floor.



Seating

The seating is general admission, that means you arrive early and wait in line.

Please do not take a seat claimed by someone else, or one that is in the accessible rows, unless you or someone in your family/group is a wheelchair/mobility device user and/or needs these seats.



Accessible Seating

Cinema 1: six accessible chairs (either side of 6th row from screen.)

Cinema 2: five accessible chairs (left side of 5th row from screen.)

Cinema 3: four accessible chairs (at center of 2nd row from screen.)

Washrooms

You will find washrooms in floors 1, 2, and 3.

All-gender accessible washrooms are located one underneath the back of the escalators in the Atrium and the other one next to the elevator in the second floor.

The toilets and faucets both work via sensor for touchless flushing and touchless water for handwashing.

There are paper towels in the washroom and the soap dispensers are also automatic.

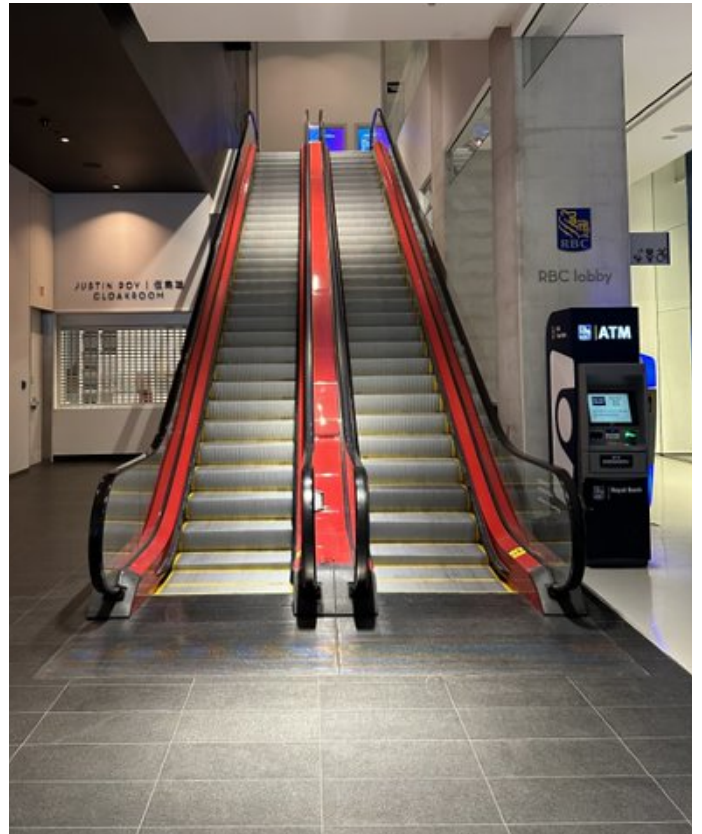
Change table in all gender accessible washroom in the 2nd floor.



Accessibility



Accessible washrooms



Escalator



Accessible doors at Main Entrance



Automatic sliding doors

Concessions

No outside food or drink permitted inside.

Refillable water and coffee containers allowed. Water fountains are available in the concession area and the 3rd floor.

Alcohol permitted in the theatres as purchased through concessions

Concessions take cash, debit and credit.



If you want more information, please check out <https://hotdocs.ca/about/accessibility> or email info@hotdocs.ca



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Looking forward to seeing you at the festival!