

Frequently Asked Questions

1. What giving method is preferred?

While we greatly appreciate all methods, we prefer checks as they have no transaction fees.

2. Can I split my offering between general tithing and designated tithing in one payment?

No, we cannot process an offering that is part general and part designated. This will need to be done in two separate payments. However, If the entire offering amount is designated then there is no need for separate payments. Simply specify the designated areas and the corresponding amount within that offering.

3. Will I receive any receipts?

Tithe.ly will send a receipt after each transaction. Other applications will be saved in your transaction history. Checks do not have receipts until the end of the year tax documents are sent.

4. Will I receive a year-end giving statement ?

In the beginning of January each year we will email you a year-end giving statement. It will include all transactions made through any means (excluding anonymous cash gifts). Only individual gifts of \$250 or more are able to be included on personal tax documents.

5. Can I donate stocks or other types of assets?

Yes. Please reach out to accounting@hillviewbiblechapel.org for detailed instructions.

6. Venmo prompted me to enter the last four digits of HBC phone number as part of their confirmation. What number should I use?

Please use "9965"

7. Who should I contact if I have other questions about giving?

Please reach out to accounting@hillviewbiblechapel.org for any questions you have related to giving!