

OVERFLOW Trip Cancellation Policy

Trips and Camps:

In the event that you cannot attend a trip and need to cancel, please keep in mind the following...

- Upon registration, you are responsible for the entire trip cost
- Deposits are always non-refundable and non-transferable
- Even if you cancel, final payment will be due 45 days before departure.
- If there is no waiting list, there is no possibility of any type of refund.
- The final payment is considered non-refundable and non-transferable. (See "Exceptions" below)
- Cancellations must be made (and are only official) by submitting this Cancellation Form notifying OVERFLOW staff of your cancellation. (Please note: One form will need to be submitted per child if canceling for multiple children)
- <https://gracefellowshipchurch.ccbchurch.com/goto/forms/1090/responses/new>

Events:

- For events, which did not require a deposit, all payments are considered final and non-refundable and non-transferable. (See Exceptions)

Exceptions:

- Family Member: You may transfer your spot to a sibling who is not already registered for the same trip.
- Waitlist: If we are able to contact a student from the waitlist and they are able to take your canceled spot, you will receive a refund of the Final Balance (deposits are nonrefundable). *Keep in mind: the longer you wait to cancel, the less notice the people on the waitlist have to suddenly sign up for the trip, therefore, the lower your chances are at getting refunded.*
 - To receive your refund, we can either send you a check or refund the card that was previously charged.

Do you have another question that wasn't answered in the FAQ?? Email us!

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