



Customer Pipeline

Emerald Coast Utilities Authority

Celebrate National Drinking Water Week!

Get in on the celebration as we take time to recognize National Drinking Water Week 2016! For more than 35 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 1-7, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:



- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is predicted, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Make sure that outside spigots are not forgotten in the “on” or open position.
- Cut down on the frequency of at-home car washing, or use a commercial car wash.

- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!

- Make sure you have a full load before running the washer or dishwasher.

- Don't let the water run while you brush your teeth, shave, or wash your face. Instead, fill up the sink with the water you'll need and turn that faucet off!



Hopefully, following some of these simple steps will help you conserve water and save money too! For other conservation tips, check out the “Live Green” tab on the ECUA website at www.ecua.fl.gov/green/water-conservation.



Mark Your Calendars!



ECUA offices will be closed on **Monday, May 30**, in observance of the Memorial Day holiday.

Sanitation Schedule for the Memorial Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard trash, recycling and commercial dumpster collections will be made on their regularly scheduled days.

Have a Safe Holiday!



Leaf the Plastic Behind!

We're excited about our new biosolids composting facility we are operating on-site at our Central Water Reclamation Facility, and we need your help to make it a success. In order to maximize the quality of the mulched yard waste, we recommend that customers use brown compostable paper yard waste bags, or reusable plastic cans designated for yard waste, in place of the traditional plastic yard trash bags.

Paper yard waste bags are easily found in home improvement centers and large retailers, through online sources and in garden centers and nurseries. Plus, if you ask for paper bags at the grocery store (yes, some local stores still offer this choice!), they'll serve double duty when you recycle them into yard trash bags! You may also pick up free compostable yard waste bags from ECUA at any of the numerous community events in which we participate, such as Gallery Night, or in the lobby of our Customer Service office in the Ellyson Industrial Park at 9250 Sturdevant Street, Pensacola.

It's never too early to start, so the next time you find yourself reaching for that plastic bag, remember to 'leaf the plastic behind' because brown is the new green!

ECUA Receives Hometown Health Award

The Florida League of Cities (FLC) coordinates the provision of ECUA's health insurance programs through the Florida Municipal Insurance Trust (FMIT). At the March 16, 2016, ECUA Citizens' Advisory Committee (CAC) meeting, FLC presented ECUA with the 2015 Hometown Health Award. Ms. Vicki Campbell, ECUA Representative for District 1 and Chairman of the CAC, received the award on behalf of the Authority from the Florida League of Cities' Messrs. Aaron Carper and Clay Austin. The award recognized ECUA's effort to promote health and wellness through a multitude of activities and programs. A few examples of such programs include the annual flu shot program, an annual health and wellness fair, blood drives in support of our local blood banks, and a 45-day walking challenging that is currently ongoing as of this writing. These health and wellness programs are coordinated by our outstanding human resources staff, whose dedication made the award possible.



L-R: Mr. Clay Austin, Ms. Vicki Campbell, Mr. Aaron Carper

Did You Know



ECUA Notification System: Sign Up Today!



Did you know that you can sign-up to be a part of the ECUA Notification System? You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service.

Alerts will be directed to whichever device(s) you specify, such as: your home or work phone(s), mobile devices, email, via text messaging and more! It's easy! Find the link for the Notification System sign-up on the lower portion of our website's home page, located at www.ecua.fl.gov.

