



Hotline Inquiry Form

Master Gardener Volunteers and staff at Cornell Cooperative Extension of Delaware County are trained to answer residents' questions about home gardening, on topics such as soil testing, growing vegetables, plant selection, pruning fruit trees, common plant diseases, insect identification, lawn care, and more. Master Gardener Volunteers are local residents who have completed a horticulture training course and passed a final exam. They provide unbiased, research-based information to help people grow healthy gardens and landscapes.

Often a photo or a sample of the plant will help to arrive at a diagnosis. Should the Master Gardeners not be able to diagnose a problem at the local level, we may consult with colleagues at Cornell University to arrive at an answer.

Please be sure to include both an email address (if you have one) and a phone number so that a member of our team can connect with you. If you'd rather a phone call or to come by the office, please be on a look out for weekly Master Gardener Office Hours. Non-urgent questions may take up to one week to answer.

Name: _____ **Date:** _____

What county do you live in? _____

Mailing Address: _____

Phone Number: _____

Note: If phone is the preferred method of communication, please be on the lookout for an "unrecognized" number as this can happen when we return calls.

Email: _____

Note: Email is the fastest method for communication as it allows us to send information directly to you. Please be sure to include an email address if you have one.

Which is the best way to contact you? Phone Email

Cornell Cooperative Extension
Delaware County

Please answer the following questions to the best of your knowledge

What category is your question about:

- | | |
|---|---|
| <input type="checkbox"/> Gardening | <input type="checkbox"/> Insects |
| <input type="checkbox"/> Trees/Shrubs | <input type="checkbox"/> Birds/Rodents/Wildlife |
| <input type="checkbox"/> Weeds | <input type="checkbox"/> Soil |
| <input type="checkbox"/> Forestry | <input type="checkbox"/> Vegetables |
| <input type="checkbox"/> Invasive Species | <input type="checkbox"/> Fruit |
| <input type="checkbox"/> Flowers | <input type="checkbox"/> Other: Describe below |

What question(s) can we answer for you?

Plant, Animal, Insect ID (if known):

Approximate age (if applicable):

Where is it located and what are the environmental growing conditions? (soil, wind, light, moisture, drainage, proximity to road/structure/competitive plants, etc.)

Are there any unusual circumstances within/around location?

How long has this problem been an issue?

Photo Submission: Be sure to include multiple angles of the specimen.

- Please send emails to ccedcmgvyhotline@outlook.com or ls2289@cornell.edu

For Staff Use:

Staff or Volunteer Name: _____

Date inquiry Entered Online: _____



Ask your questions online at <https://ccedelaware.org/>
Or scan our the QR code