

ATTENTION: Not all households need to complete an application

If you receive TA or SNAP, please contact our office before completing a new application

If you want to apply for emergency HEAP, please contact our office first

***The 2025-2026 Home Energy Assistance Program (HEAP)**

opens on Monday, 17 November 2025. Applications will NOT be available before this date*

Household Size	Gross Monthly Income Guidelines
1	\$0 - \$3,473
2	\$0 - \$4,542
3	\$0 - \$5,611
4	\$0 - \$6,680
5	\$0 - \$7,749
6	\$0 - \$8,818
7	\$0 - \$9,018
8	\$0 - \$9,218
9	\$0 - \$9,419
10	\$0 - \$9,619
11	\$0 - \$9,820
12	\$0 - \$10,020
13	\$0 - \$10,221
14+	+687 for each additional person

How To Apply For HEAP:

1. Call our offices at 518.765.3561 to request an application be mailed, emailed or faxed to you.
2. Applications are available for pick up at our offices (addresses below).
3. Apply on line at mybenefits.ny.gov
4. Upon completion, you can submit paper applications via fax, mail or drop off to our offices.

CCE Albany

TBD

CCE Main Office

24 Martin Road

Voorheesville, NY 12186

518.765.2490 (FX)

Our Albany office is in the process of moving, please call us or check our website for the most current information

What You Will Need to Apply:

<u>IDENTITY</u>	<u>FUEL/UTILITY</u>
- Social Security cards for ALL household members - Birth Certificates, Passports, State Issued Identification for all persons under the age 6 or over the age of 60	- Most recent electric bill - Most recent fuel bill (if different) *If either bill is not in a household member's name, a statement from the bill holder will be required. This statement must include their name and who is responsible for the bill at the address on the application*
<u>INCOME</u> (for all household members)	<u>RESIDENCE</u> (one of the following)
- All Paystubs from the past four weeks - Most recent tax return (if self employed or have rental income) - Social Security statements, pension statements, VA statements or statements of any other monthly distributions - Unemployment benefits - Interest/dividends/annuities/etc - Any other income in the past 30 days	- Current rent receipt with address - Current lease - Most recent mortgage statement - Property/School Tax bill - Water/Sewer Bill - Current homeowner or renter insurance policy - Bill of sale or lot rent (for mobile homes)

****For emergencies when HEAP is unavailable, please contact Albany County DSS (162 Washington Avenue; Albany NY) or call 518.447.7323****

****For after hour emergencies, please contact Homeless and Traveler's Aid Society (138 Central Avenue; Albany NY) or call 518.463.2124****