

# **PECONIC DUNES 4-H CAMP**

## **CANCELLATION AND REFUND POLICY**

### **Deposit is non-refundable.**

A \$225 deposit per session is required for overnight camp. \$150 deposit per session is required for day camp. \$550 deposit for CIT program

### **After May 1, 2023**

In addition to the non-refundable deposit, an additional \$125 cancellation fee per overnight session and \$100 cancellation fee per day camp session will be applied. All other monies, minus deposit and cancellation fee, will be returned. All refunds are processed to the credit card in which it was paid.

Families that cancel may apply the account balance minus the non-refundable deposit(s) to a credit for the 2024 season. The credit can only be used by a family member in 2024. Any unused credits will be donated to the camp fund.

For the CIT Program there will be an additional \$250 cancellation fee.

### **After June 1, 2023**

No refunds will be issued.

Overnight campers can purchase "travel protection" during the registration process. This insurance is offered by an outside agency. Please make sure to read the details before purchasing.

### **In the event of illness or injury**

Peconic Dunes 4-H Camp will not admit any camper who shows signs of illness, including a temperature of 100.4°F or above.

If a day or overnight camper becomes ill at camp, he/she will be sent home. Campers can return to camp after being fever free for 48 hours, complete a quarantine period or secure a letter of good health from a medical professional.

A prorated refund will be considered for remaining camp period if a camper becomes injured at camp and the Camp Health Director or Camp Director (or designee) determines that he/she is unable to participate in camp activities and must be sent home.

### **Note**

If Cornell Cooperative Extension of Suffolk County, based on guidance from Cornell University, New York State, and/or Suffolk County, or circumstances beyond our control, cancels any or all camp sessions, families will receive a refund of all deposits and payments minus a \$100 administrative fee to cover our costs for these transactions.

### **No refunds**

If a camper is sent home for behavioral reasons, including but not limited to violating camp rules and policies (see Parent Handbook), homesickness, non-compliance, failure to thrive (e.g., not eating, sleeping or participating), there will be no refund. A camper who does not arrive, arrives late, leaves early, or attends only part of the session will not receive a refund.

### **Important note about homesickness**

Camp staff make every effort to help campers who struggle with separation from home. If a camper is still homesick and unwilling to adjust to camp life, the parent will be asked to take the child home from camp, in which case, there will be no refund or credit.

*All requests for refunds must be submitted on the **Refund Request Form** found on the camp website and sent to: [peconicdunescamp@cornell.edu](mailto:peconicdunescamp@cornell.edu)*