

# Clinton County Public Transit Survey

What is your age? \_\_\_\_\_

What gender do you identify with? \_\_\_\_\_

What town/city do you live in? \_\_\_\_\_

I am:  Employed  Unemployed  Self-Employed  
 Retired  A Student (Check all that apply.)



Have you ever taken Clinton County Public Transportation (the Clinton County Bus)? Circle "Yes" or "No".

## Yes

If yes, please answer questions 1-7 **only**.



1. How often do you ride the bus? (Check one.)

- Everyday  1-2 days a week  
 3-6 days a week  A few days a month  
 A few days a year  Once a year

2. When you take the bus, where are you usually going? (Check all that apply.)

- Work  Grocery Store  
 Business  School  
 Leisure  Healthcare/Doctor  
 Other: \_\_\_\_\_

3. I take the bus because: (Check all that apply.)

- It is environmentally friendly.  It saves me money.  
 I don't have a car.  It is convenient.  
 Other: \_\_\_\_\_

4. Please finish the following statements that best describe your bus riding experience.

Statement	Good	Fair	Poor
Safety on the bus is...			
Comfort on the bus is...			
Ease of transferring routes is...			
Directness of routes is...			
Driver's ability & attitude is...			
Cleanliness of the bus is...			

5. Do you plan to continue riding the bus? (Check one.)  Yes  No

6. What improvement(s) would make your ride better?  
 \_\_\_\_\_

7. What location(s) would you add to the bus routes?  
 \_\_\_\_\_

## No

If no, please answer questions 8-14 **only**.



8. Did you know there is Clinton County Public Transportation? (Check one.)  Yes  No

9. Have you thought about riding the bus? (Check one.)  Yes  No Why? (Check all that apply.)

- Convenience  Price  
 Environmentally Friendly  
 I drive my own vehicle  
 I use other transportation (example: taxi): \_\_\_\_\_  
 I feel I might get lost  
 There is no bus stop near where I live  
 Bus takes too long  
 I have a disability  
 I'm not sure how to use the bus  
 Other: \_\_\_\_\_

10. Did you know there is a website with easy to use route maps? (Check one.)  Yes  No

11. Please finish the following statement that best describes your perception about riding the bus.

Statement	Good	Fair	Poor
Safety on the bus is...			
Comfort on the bus is...			
Ease of transferring routes is...			
Directness of routes is...			
Driver's ability & attitude is...			
Cleanliness of the bus is...			

12. Would you ever ride the bus? (Check one.)  Yes  No

13. What would help you choose public transportation?  
 \_\_\_\_\_

14. What location(s) would you add to the bus routes?  
 \_\_\_\_\_