



Job Title:

Tasting Room Leader

Job Description:

Head bartender position for a fast paced brewery, who will be responsible for leading the tasting room staff and will work closely with and assist the tasting room manager. As a team leader, you will be the contact point for all team members, with the ability to act proactively to ensure smooth operations. Motivate team members and assess performance.

Additional Responsibilities:

- Oversee day-to-day operation of the store/tasting room
- Supports Management and perform management duties when Management is out of office
- Manage inventories and stock, including keeping detailed records of inventory use and sales, and advising management on ordering where necessary
- Create/Develop sales reports to ensure efficient shelf life & space use.
- Communicate team goals and identify areas for new training or skill checks
- Assist management with hiring processes and new team member training
- Oversee team member work for quality and guideline compliance. Point person for employees & conflict resolution, will work with management to resolve issues.
- Provides quality customer service, including interacting with customers, answering customer inquiries, and effectively handling customer complaints
- Maintain cleanliness of the store with proper appearance for season and/or events.
- Work with Management to prepare monthly schedule & implement with staff
- Assist with event planning and implementation
- Assist with office duties
- Participate in sales efforts

Contact Information:

- Resumes can be sent to applications@roscoebeercompany.com
- Or call Shannon at 607-290-5002 for more details.