

## **Cornell Cooperative Extension of Jefferson County Return and Refund Policy**

Thanks for shopping at [www.ccejefferson.org](http://www.ccejefferson.org). If you are not entirely satisfied with your purchase, we're here to help.

### **Returns**

You have 30 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase.

### **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### **Shipping**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

### **Sale Items**

Please note that items on sale are not refundable.

### **How To Return Your Item**

If you wish to return an item, drop it off at, or mail it to:

Cornell Cooperative Extension of Jefferson County  
203 North Hamilton Street  
Watertown, NY 13601

### **Contact Us**

If you have any questions on how to return your item to us, contact us at the address above or at 315-788-8450 or [jefferson@cornell.edu](mailto:jefferson@cornell.edu).