Michelle Arnold, AuD, CCC-A, is currently a clinical instructor at the University of South Florida (USF), located in Tampa, in the Department of Communication Sciences and Disorders, and is a candidate for a PhD in aging studies, also at USF. Her primary areas of interest are policy related to hearing loss, hearing aids, and older adults, as well as relationships between hearing loss, aging, and health services utilization in monolingual and bilingual Spanish speakers. Most recently, Arnold has collaborated on research involving the decision-making processes of older adults with chronic health conditions and optimal hearing intervention as a possible factor to mediate the trajectory of dementia. Arnold’s previous work includes research focused on hearing aid digital noise reduction algorithms and acceptable noise level outcomes, audiological rehabilitation treatment plans for blast-injured veterans, tinnitus, and speech understanding in noise screening for adults.

Financial Disclosures:
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Member of the Gerontological Society of America

Kathleen M. Cienkowski, PhD, CCC-A, is an associate professor and program director of audiology at the University of Connecticut. Cienkowski studies the successful management of hearing loss, with an emphasis on aging adults and their use of hearing devices to improve speech understanding. She currently is investigating the benefits of audiological rehabilitation among adults with acquired hearing loss. Her work has been funded by the Department of Education, National Institutes of Health, and Veterans Administration. She has served as the president of the Academy of Rehabilitative Audiology, coordinator for ASHA SIG 7 (Aural Rehabilitation and Its Instrumentation), and associate editor for the Journal of Speech, Language, and Hearing Research Hearing Section.

Financial Disclosures:
- Associate professor and program director of audiology at the University of Connecticut
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Coordinator for ASHA SIG 7
- Member of planning committee for this online conference

Elizabeth Convery, MS, is a senior research audiologist at the National Acoustic Laboratories in Sydney, Australia, and a PhD candidate at the University of Queensland. She has conducted pioneering work into the use of self-fitting hearing aids—amplification devices that can be fitted, fine-tuned, and managed independently by the user, without the need for direct clinician involvement or additional specialized equipment—as a way of empowering individuals with hearing loss to assume a more central role in the direction and management of their ongoing care. As part of her doctoral work at the University of Queensland, Convery is currently investigating the
application of a chronic health condition framework to audiological practice, with a focus on client self-management and self-fitting hearing aids. Convery has been a qualified audiologist since 2000 and maintains an active interest in “on-the-ground” service delivery through voluntary outreach work in remote Aboriginal communities in northern Australia and developing countries in the South Pacific.

Financial Disclosures:
- Senior research audiologist at the Australian Hearing National Acoustics Laboratories
- Member and received grant funding from the HEARing Cooperative Research Centre
- Speaker for the American Auditory Society
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Research materials from SoundWorld Solutions
- Collaborated with Sivantos Germany on research
- Member of the Audiological Society of Australia
- Doctoral student at the University of Queensland

Debra Dobbs, PhD, is an associate professor at the School of Aging Studies, University of South Florida, Tampa campus. She received her PhD in sociology from the University of Kansas (2002) and was a post-doctoral fellow at the University of North Carolina at Chapel Hill (2002–2004). Her main areas of research expertise are end-of-life care for older adults who live in community, residential, and nursing home settings. Dobbs currently is conducting an intervention study implementing a palliative care education program in assisted living in Florida in collaboration with area hospice organizations. She also has conducted research about quality of care at the end of life and hospice utilization in assisted living. Dobbs serves as a member of Florida’s Physician’s Order for Life Sustaining Treatment (POLST) Task Force and is a Fellow for the Gerontological Society of America. She also serves on the executive committee for the University of South Florida’s Center for Hospice, Palliative and End-of-Life Studies.

Financial Disclosures:
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Member of the Physician's Order for Life Sustaining Treatment Task Force

Chad Gladden, AuD, CCC-A, is the audiology telehealth coordinator for the VA Audiology and Speech Pathology National Program Office. Prior to this position, he was the acting service chief and supervisor, for audiology and speech pathology, and the telehealth program manager at the William S. Middleton Memorial VA Hospital in Madison, Wisconsin. He is a national spokesperson for the advancement of teleaudiology and serves on numerous national and regional committees dealing with teleaudiology initiatives within the VA. Gladden has authored articles and presented nationally on ways to get started in teleaudiology and has served as a master preceptor to beginning teleaudiology practitioners. He has a strong commitment to advancing telehealth and preparing staff for involvement in this important service.
Financial Disclosures:
- Audiology telehealth coordinator for the Audiology and Speech Pathology National Program Office at the Department of Veterans Affairs
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- No nonfinancial relationships to the content of this presentation

Gyl Kasewurm, AuD, has owned and operated Professional Hearing Services (PHS) in Saint Joseph, Michigan, in for more than 30 years. The practice is known as a benchmark for the patient experience across the country. Kasewurm's motto then and now continues to be "work hard, push ahead, and never look back!" Kasewurm has earned many awards and honors, including a Distinguished Achievement Award from the American Academy of Audiology, but she is most proud of the Leadership Award that was bestowed upon her by her local Chamber of Commerce. Kasewurm is a well-known author and sought-after speaker and prides herself on her advice on taking a practice "from fine to fabulous."

Financial Disclosures:
- Owner of Professional Hearing Services (PHS), Ltd.
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- No nonfinancial relationships to the content of this presentation

Gitte Keidser, PhD, is a senior research scientist with the National Acoustic Laboratories in Sydney, Australia, where she manages the Rehabilitation Devices Section. Her current work investigates the real-life impact of hearing loss and hearing devices when taking auditory profile, linguistic knowledge, and cognitive ability into account. Her previous research and many publications have focused on hearing aid users' preference for different amplification characteristics in different listening conditions, the effects of advanced signal processing strategies on user performance, and trainable and self-fitting devices. Keidser is a member of the International Collegium of Rehabilitative Audiology, an associate editor of the International Journal of Audiology, and on the editorial board of several other journals.

Financial Disclosures:
- Senior research scientist at the Australian Hearing National Acoustics Laboratories
- Member and received grant funding from the HEARing Cooperative Research Centre
- Past speaker for Phonak
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Collaborates with SoundWorld Solutions and Sivantos on research
Jill E. Preminger, PhD, CCC-A, is a professor and director of the Program in Audiology at the University of Louisville School of Medicine and chief of the Division of Communicative Disorders in the Department of Otolaryngology Head and Neck Surgery & Communicative Disorders. Preminger’s research interests are in adult rehabilitative audiology using both quantitative and qualitative methods. She is interested in understanding the audiologic rehabilitative process (including the uptake and use of hearing aids) from the point of view of adults with hearing loss, their spouses, and their adult children. Currently, she is developing an internet-based self-management program with the intent to improve the uptake of audiology services in adults with unaddressed hearing impairment.

Financial Disclosures:
- Professor and director of the Program in Audiology, University of Louisville School of Medicine
- Chief of the Division of Communicative Disorders in the Department of Otolaryngology Head and Neck Surgery & Communicative Disorders
- Financial compensation from ASHA for this presentation

Nonfinancial Disclosures:
- Member of the Phonak Patient and Family Centered Care Expert Circle
- Coordinating committee of ASHA Special Interest Group 7 (Aural Rehabilitation and Its Instrumentation)

Lisa Satterfield, MS, CCC-A, is ASHA’s director of health care regulatory advocacy. She is the liaison to the Centers for Medicare and Medicaid Services (CMS), and she advocates on behalf of audiologists and speech-language pathologists with CMS staff regarding policy and payment. Her primary topic areas of expertise include the Physician Quality Reporting System (PQRS), functional outcome reporting requirements for therapy services, manual medical review, and Medicare audits. Prior to joining ASHA staff, Satterfield was employed by the state of California Department of Health Care Services as an internal audiology consultant and worked on policy analysis, case management, and contract implementation for hearing aids, telehealth, cochlear implants, and California Children’s Services. She received her degree from the University of Southern Mississippi in 1994 and worked clinically in hospital, private practice, and university clinic settings until 2006.

Financial Disclosures:
- Associate director of the National Center for Evidence-Based Practice (NCEP) at ASHA

Nonfinancial Disclosures:
- No nonfinancial relationships to the content of this presentation