



Guidance Notes for the Completion of this Application

When applying for an operation which a specific approval is required in accordance with AUA-OPS, the Department of Civil Aviation of Aruba (DCA) requires application form INS-16.020 to be submitted along with its corresponding supporting documentation.

The specific approvals selected on application form INS-16.020R4 must match application form operating procedures listed in INS-3.056 Company manual compliance statement section B, line 21.

For Operations, please make sure at least the following is submitted:

- **Operating practices and procedures**
The DCA requires to submit the detailed references in the Operations Manual (OM) for the required Special Operations Approval or excerpts of those chapters for its review.
- **Pilot Training records/certificate** for each specific operational approval requested in the application form.
- **Training program**, for each specific operational approval requested. This training program may be contained in the OM, or as an independent manual.

An applicant from a General Aviation operator to operate on All Weather Operations (AWO) must provide evidence of aircraft system/equipment capability (Letter from manufacturer, TC, AFM or STC), submit proof that the pilot is suitably qualified and current with respect to the equipment and adequate procedures and checklists in place, and submit the relevant section of the operations manuals on AWO procedures.

For Airworthiness:

- **Extracts from the:** applicable Type Certificate, AFM, AFM Supplement, STC or Modifications list showing proof of aircraft capability for the requested approvals ticked on the INS-16.020.

[MASTER] APPLICATION FOR SPECIAL OPERATION APPROVAL

A. DETAILS OF AIRCRAFT: (Fill one form per aircraft)

(Further information for this form is available on the [last page](#))

If new registration, contact the DCA for availability of the registration mark.

1. Registration Mark: P4- _____ 2. A/C Mfr.: _____
3. Model: _____ 4. Serial No.: _____

B. DETAILS OF APPLICANT:

Applying for: ☐ Initial ☐ Adding ☐ Removal (of Aircraft registration)

1. Operator: _____
2. Name Nominated Postholder/Authorised Operation Person: _____
3. Tel.: _____ 4. E-mail: _____

C. APPLYING FOR SPECIAL APPROVAL-OVERVIEW: (Refer to following pages for further guidance)

Airspace Approval(s)

Go to Block (ref): | AMC Ref.:

01. ☐ RVSM ⇒ [1 \(1.1\)](#) | [AMC-036](#)
02. ☐ NAT HLA (MNPS) ⇒ [1 \(1.2\)](#) | [AMC-036](#)

"Go to Block (Ref)" represents the block and the bullet number to go to on other pages.

"AMC Ref" is the associated Acceptable Means of Compliance to consult and use for the selection.

SPECIFIC APPROVAL (Summary)

Low visibility operation

Go to Block (ref): | AMC Ref.:

03. ☐ LVTO ⇒ [2 \(1.1\)](#) | [AMC-035](#)
04. ☐ CAT I Lower Than Standard ⇒ [2 \(1.2\)](#) | [AMC-035](#)
05. ☐ CAT II ⇒ [2 \(1.3\)](#) | [AMC-035](#)
06. ☐ CAT III ⇒ [2 \(1.4\)](#) | [AMC-035](#)
07. ☐ HUD/SVS/EVS/EFVS ⇒ [3 \(1.1\)](#) | [AMC-034](#)
08. ☐ CVS/NVG ⇒ [3 \(1.2\)](#) | [AMC-034](#)

PBN Approval(s)

Go to Block (ref): | AMC Ref.:

09. ☐ RNP AR ⇒ [1 \(1.3\)](#) | [AMC-036](#)
10. ☐ RNP APCH ⇒ [1 \(1.4\)](#) | [AMC-036](#)
11. ☐ RNAV-1 (P-RNAV)/Basic RNP-1 ⇒ [1 \(1.5\)](#) | [AMC-036](#)
12. ☐ RNAV-2 ⇒ [1 \(1.6\)](#) | [AMC-036](#)
13. ☐ RNAV-5 (B-RNAV) ⇒ [1 \(1.7\)](#) | [AMC-036](#)
14. ☐ RNP-4 ⇒ [1 \(1.9\)](#) | [AMC-036](#)
15. ☐ RNP-10 ⇒ [1 \(1.10\)](#) | [AMC-036](#)

ATS Comms & Surveillance

Go to Block (ref): | AMC Ref.:

16. ☐ ATNB1 CPDLC (Link 2000+) ⇒ [4 \(1.1\)](#) | [AMC-037](#)
17. ☐ CPDLC (FANS 1/A+) ⇒ [4 \(1.4\)](#) | [AMC-037](#)
18. ☐ CPDLC (FANS 1/A) ⇒ [4 \(1.7\)](#) | [AMC-037](#)
19. ☐ CPDLC/ADS-C (FANS 1/A+) ⇒ [4 \(1.2\)](#) | [AMC-037](#)
20. ☐ ADS-B out ⇒ [4 \(1.3\)](#) | [AMC-037](#)
21. ☐ PM-CPDLC ⇒ [4 \(1.6\)](#) | [AMC-037](#)
22. ☐ ACARS ⇒ [4 \(1.5\)](#) | [AMC-037](#)

Operational Approval(s)

Go to Block (ref): | AMC Ref.:

23. ☐ EDTO (ETOPS) (For CAT only) ⇒ [6 \(all\)](#)
24. ☐ EFB ⇒ [5 \(all\)](#) | [AMC-033](#)
25. ☐ STEEP APPROACH ⇒ [7 \(all\)](#)

Additional Information ☐ ⇒ [Use page 8](#) to add free text entries.

D. APPLICATION DECLARATION:

By signing this application, I hereby declare to the best of my knowledge, that the above information and the corresponding pages are correct and true. Furthermore, the aircraft equipment, continuing airworthiness, minimum equipment for dispatch, operating procedures, and flight crew training, comply with the requirements of DCA-Aruba.

Before signing, fill the rest of the form first, including this date) -->

Date (Day/Month/Year)

(Note: Authorised Operations person is required to sign the application form)

Signature: _____

Nominated Post Holder (NPH)

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C01-C02
C09-C15

1

-DESIGNATED AIRSPACE-

(→ USE [AMC-036](#) FOR GUIDANCE)

1. SCOPE OF APPLICATION If using paper copies, ensure that the selections below reflect the ones in block "C" of first page.

- (tick)
- | | |
|--|--|
| 1.1. (C01) <input type="checkbox"/> RVSM | 1.6. (C13) <input type="checkbox"/> RNAV-5 (B-RNAV) |
| 1.2. (C02) <input type="checkbox"/> NAT HLA/MNPS | 1.7. (C14) <input type="checkbox"/> RNP-4 |
| 1.3. (C09) <input type="checkbox"/> RNP AR | 1.8. (C15) <input type="checkbox"/> RNP-10 |
| 1.4. (C10) <input type="checkbox"/> RNP APCH | 1.9. (C11) <input type="checkbox"/> RNAV-1 (P-RNAV)/Basic RNP-1: |
| 1.5. (C12) <input type="checkbox"/> RNAV-2 | 1.9.1. <input type="checkbox"/> RNAV-1 (P-RNAV) |
| | 1.9.2. <input type="checkbox"/> Basic RNP-1 |
- If 1.9 is selected, specify which one of 1.9.1 and 1.9.2 ⇒

2. SUPPORTING DOCUMENTATION TO BE SUBMITTED (Applies for each item)

(tick appropriate box(es) when related documents are attached to this checklist)

- 2.1. Proof of required equipment & NAT HLA/RVSM/RNAV/RNP capability: (tick all that apply)
- a. ☐ Letter(s) from manufacturer at testing compliance **OR** ☐ Type Certificate
- b. ☐ Aircraft Flight Manual (AFM) **OR** ☐ Supplemental Type Certificate (STC)
- 2.2 Adequacy of maintenance support:
- a. ☐ Evidence from maintenance organisation
- b. ☐ Maintenance programme references
- 2.3. MMEL/MEL: ☐ Proposed amendment (submit with application if applicable)
- 2.4. Previous airspace approval: ☐ (submit with application if available)

3. GENERAL AVIATION OPERATORS ONLY (AUA-OPS 2)

(Tick and attach only those OM sections/documents relevant to the specific approval).
See → AMC-038 for guidance.

Proof of the following documents:

- 3.1. Operations Manual (SOPs)..... ☐ Procedures included and acceptable.
- 3.2. Aircraft checklists (e.g. QRH) ☐ Checklists adequate.
- 3.3. Adequacy of maintenance support ☐ Reviewed as acceptable.
- 3.4. Training – Pilot..... ☐ Conducted to formal syllabus for initial/recurrent.
- 3.5. Navigation data base..... ☐ Controlled and documented.
- 3.6. Provision of information for area of operation..... ☐ Charts, publications & NOTAMs etc. are adequate.

4. COMMERCIAL AIR TRANSPORT ONLY (AUA-OPS 1)

Proof of the following documents:

(tick)

- 4.1. Operations Manual ☐ OM-A (attach relevant proposed amendment).
- 4.2. Aircraft checklist (SOPs & QRH)..... ☐ OM-B (attach relevant proposed amendment).
- 4.3. Provision of information for area of operation ☐ OM-C (attach relevant proposed amendment).
- 4.4. Training syllabi ☐ OM-D (attach relevant proposed amendment).
- 4.5. Navigation data base ☐ Controlled (attach evidence).

5. DETAILS

(Equipment details and additional operational information can be added on [page 8](#))

Specify the equipment used for NAT HLA:

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C03-C08

2

-ALL WEATHER OPERATIONS (AWO)-

(→ USE [AMC-035](#) FOR GUIDANCE)

1. SCOPE OF APPLICATION

If using paper copies, ensure that the selections below reflect the ones in block "C" of first page.

(Write the minimas requested).

(tick)

Select m = meters or ft = Feet

DH

☐ m or ☐ ft

RVR

☐ m or ☐ ft

T/O minima

☐ m or ☐ ft

1.1. (C03) ☐ Low Visibility Take-Off (LVTO)

1.2. (C04) ☐ CAT I Lower than Standard

1.3. (C05) ☐ CAT II

1.4. (C06) ☐ CAT III

2. MAINTENANCE DOCUMENTATION

(Attach documentation / certificate(s)).

(tick)

2.1. Proof of aircraft capability: ☐ Type Certificate.

☐ Aircraft Flight Manual (AFM) OR ⇒ ☐ Service Bulletin (S/B) OR ⇒ ☐ Supplemental Type Certificate (STC).

2.2. Exposition (MME). ☐ (attach relevant proposed amendment).

2.3. Maintenance programme. ☐ (attach relevant proposed amendment).

2.4. MMEL/MEL. ☐ (attach relevant proposed amendment).

3. AIRCRAFT EQUIPMENT

(tick all that applies)

(tick all that applies)

3.1. ☐ Two localizer & glide slope systems.

3.2. ☐ Communication system.

3.3. ☐ Marker beacon with aural & visual indications.

3.4. ☐ Two gyroscopic pitch & bank indicating systems.

3.5. ☐ Two gyroscopic direction indicating systems.

3.6. ☐ Two airspeed indicators.

3.7. ☐ Two sensitive altimeters.

3.8. ☐ Two vertical speed indicators.

3.9. ☐ Flight control guidance system.

3.10. ☐ Dual controls.

3.11. ☐ External static pressure system with alternate source.

3.12. ☐ Windshield wiper.

3.13. ☐ Heated pitot system.

3.14. ☐ Radio Altimeter.

4. OPERATIONS

Proof of the following documents containing the subject:

(tick)

4.1. Operations Manual (SOPs)..... ☐ (attach proposed amendment).

4.2. Aircraft checklist (QRH) ☐ (attach proposed amendment).

4.3. Training syllabi..... ☐ (attach proposed amendment).

4.4. TRTO/Simulator..... ☐ Approved for AWO (attach evidence).

4.5. Approach plates (make)..... ☐ Show subscription.

5. PROPOSED SCHEDULE OF EVENTS (For Commercial Air Transport Only)

5.1. Documentation submission date:

5.2. TRTO inspection date:

5.3. Flight observation date:

DD/MM/YY

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C07-C08

3

-HUD, E(F)VS, SVS, CVS AND NVIS-

(if ticked, select which one(s) below)

(→ USE [AMC-034](#) FOR GUIDANCE)

1. Approval Requested

1.1. (C07) ☐ HUD/SVS/EVS/EFVS

1.1.1. ☐ Heads-Up Display (HUD)

1.1.2. ☐ Synthetic Vision Systems (SVS)

1.1.3. ☐ Enhanced (Flight) Vision System (EVS/EFVS)

1.2. (C08) ☐ CVS/NVG

1.2.1. ☐ Combined Vision System (CVS)

1.2.2. ☐ Night Vision Goggles (NVG) as part of Night Vision Imaging System (NVIS)

Makes & Types:

Makes and types:

1.3. Operational credit requested: ☐ Yes ☐ No

If yes, provide details below to include all credits and selection:

1.3.1. Single/Multi Pilot Operation: ☐ Single Pilot ☐ Multi Pilot

- Detail below the type and amount of credit requested.
- Operational credit can only be granted within the limits of the design approval.

2. Applicable Airworthiness Supporting Documentation to be submitted:

(Tick and **attach document** sections relevant to the specific approval).

2.1. ☐ AFM showing aircraft certification standard.

2.2. ☐ STC (if applicable).

2.3. ☐ Modification or SB (if applicable).

2.4. ☐ Maintenance Programme (amendments).

2.5. ☐ MMEL/MEL.

3. Applicable Operations Supporting Documentation to be submitted:

(Tick and **attach** only those OM sections/documents relevant to the specific approval.)

3.1. ☐ AFM, AFM Supplement, STD (if applicable)

3.2. ☐ Operations Manual (SOPs) / (attach relevant section(s) of the Compliance Checklist INS-3.056CC (AMC-038)

3.3. ☐ Operations Manual training (attach relevant section(s))

4. Details (if more space is required, use the text space on page 8)

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C16-C22

4

-CONTROL/PILOT DATA LINK COMMUNICATIONS (CPDLC)-

(→ USE [AMC-037](#) FOR GUIDANCE)

1. Approval Requested

If using paper copies, ensure that the selections below reflect the ones in block "C" of first page.

- 1.1. (C16) ☐ ATNB1 CPDLC (Link 2000+) 1.4. (C17) ☐ CPDLC (FANS 1/A+) 1.7. (C18) ☐ CPDLC (FANS 1/A)
 1.2. (C19) ☐ CPDLC/ADS-C (FANS 1/A+) 1.5. (C22) ☐ ACARS (ATS)
 1.3. (C20) ☐ ADS-B out 1.6. (C21) ☐ PM-CPDLC

2. Supporting Documentation

(tick appropriate box(es) when related documents are attached to this checklist)

2.1. Proof of required equipment & CPDLC capability: *(tick all that apply)*

- 2.1.1. ☐ Letter(s) from manufacturer attesting compliance **OR** ☐ Type Certificate.
 2.1.2. ☐ Aircraft Flight Manual (AFM) **OR** ☐ Supplemental Type Certificate (STC).
 2.2. MMEL/MEL: ☐ Proposed amendment *(submit with application if applicable)*
 2.3. Adequacy of maintenance support: ... ☐ Evidence from maintenance Organisation Maintenance Programme references *(if applicable)*.
 2.4. Previous CPDLC approval ☐ *(if applicable)*

3. General Aviation Operators Only (AUA-OPS 2)

(Tick and attach only those OM sections/documents relevant to the specific approval). See → AMC-038 for guidance.

- 3.1. Operations Manual (SOPs) ☐ Procedures included and acceptable.
 3.2. Aircraft checklists (e.g. QRH) ☐ Checklists adequate.
 3.3. Adequacy of maintenance support ☐ Determined to be acceptable.
 3.4. Training – Pilot ☐ Conducted to formal syllabus for initial/recurrent.
 3.5. Provision of information for area of operation for CPDLC .. ☐ Charts, publications & NOTAMs etc. are adequate.

4. Commercial Air Transport Only (AUA-OPS 1)

(tick)

- 4.1. Operations Manual ☐ OM-A *(attach relevant proposed amendment)*.
 4.2. Aircraft checklist (SOPs & QRH) ☐ OM-B *(attach relevant proposed amendment)*.
 4.3. Provision of information for area of operation for CPDLC .. ☐ OM-C *(attach relevant proposed amendment)*.
 4.4. Training syllabi ☐ OM-D *(attach relevant proposed amendment)*.
 4.5. Previous CPDLC approval ☐ *(if applicable)*

5. Details

(in not enough room, use additional space on page 8)

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C24

5

-ELECTRONIC FLIGHT BAG (EFB)-

(→ USE [AMC-033](#) FOR GUIDANCE)

1. EFB HARDWARE IDENTIFICATION INFORMATION:

- 1.1. Category: ☐ Portable (no power supply) ☐ Portable (with power supply)
☐ Installed (without data exchange) ☐ Installed (with data exchange) ☐ AMMD
- 1.2. Make & Type: _____,
- 1.3. On-board Power Supply (add details): _____,
- 1.4. Installation Mounting: _____,
- 1.5. Prior Airworthiness Approval (if available): _____,
- 1.6. EMI Demonstration: _____,
- 1.7. Rapid Depressurization Testing: _____.

2. EFB SOFTWARE APPLICATIONS

- 2.1. Software Application Type: ☐ Type A ☐ Type B
- 2.2. Data Storage Device: ☐ Internal ☐ External ☐ Other: _____
- 2.3. Operating System (O/S): ☐ Proprietary ☐ Consumer Make & type: _____.
- 2.4. Data control & update procedure: _____.

3. OPERATIONS & TRAINING

- 3.1. Person responsible (EFB Administrator): _____
(tick)
- 3.2. ☐ Tasks to be performed using EFB – add free text on page 8. *(Also refer to AMC-033 Appendix A or B)*
- 3.3. ☐ Operational Risk Analysis completed *(attach)*
- 3.4. ☐ Data base currency, control, and quality *(add details)*
- 3.5. ☐ Contingency procedures *(attach in Operations Manual)*
- 3.6. ☐ Crew basic training syllabus and training records *(attach)*
- 3.7. ☐ Crew recurrent training syllabus and records *(attach)*

4. SUPPORTING DOCUMENTATION

- (tick)*
- 4.1. ☐ AFM, AFM Supplement, STD *(if applicable, attach)*
- 4.2. ☐ Operations Manual *(SOPs, attach relevant portions)*
- 4.3. ☐ Operations Manual training *(attach relevant portions)*
- 4.4. ☐ Operational Evaluation Test Report *(attach)*
- 4.5. ☐ Final Operational Report *(attach)*
- 4.6. ☐ MEL *(if applicable, attach relevant portions)*
- 4.7. ☐ Operational Risk Analysis *(if applicable, attach)*

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

C23

6

-EDTO (ETOPS)-

(FOR COMMERCIAL AIR TRANSPORT ONLY)

1. Scope of Application & Experience

- 1.1. EDTO threshold time requested (minutes): _____
- 1.2. Existing EDTO threshold time (if applicable): _____
- 1.3. Existing aircraft registration(s) with valid EDTO approval in the operation (if applicable):

- 1.4. If first EDTO request with Aruba – state previous EDTO experience (Threshold times and type of aircraft/engines) (*Use “Additional information” box at the end if more space is needed*)

2. Required Documentation & Previous Approval(s)

- | | |
|---|---|
| | (tick) |
| 2.1. Operations Manual | <input type="checkbox"/> OM-A (<i>attach proposed amendment</i>). |
| 2.2. Aircraft checklist (SOPs & QRH) | <input type="checkbox"/> OM-B (<i>attach proposed amendment</i>). |
| 2.3. Provision of information for area of operation for CPDLC | <input type="checkbox"/> OM-C (<i>attach proposed amendment</i>). |
| 2.4. Training syllabi | <input type="checkbox"/> OM-D (<i>attach proposed amendment</i>). |
| 2.5. Previous CPDLC approval | <input type="checkbox"/> (<i>If applicable</i>) |
| 2.6. Exposition (MME)..... | <input type="checkbox"/> (<i>attach proposed amendment</i>). |
| 2.7. Maintenance programme..... | <input type="checkbox"/> (<i>attach proposed amendment</i>). |
| 2.8. MMEL/MEL..... | <input type="checkbox"/> (<i>attach proposed amendment</i>). |
| 2.9. Aircraft equipment | <input type="checkbox"/> (<i>attach proposed amendment</i>). |

C25

7

STEEP APPROACH

1. Operations & Training

- | | |
|--|---|
| | (tick) |
| 1.1. Operations Manual | <input type="checkbox"/> OM-A (<i>attach proposed amendment</i>). |
| 1.2. Aircraft checklist (SOPs & QRH) | <input type="checkbox"/> OM-B (<i>attach proposed amendment</i>). |
| 1.3. Provision of aerodrome information on steep approach..... | <input type="checkbox"/> OM-C (<i>attach proposed amendment</i>). |
| 1.4. Training syllabi and records | <input type="checkbox"/> OM-D (<i>attach proposed amendment</i>). |
| 1.5. List of airports..... | <input type="checkbox"/> (<i>add on page 8</i>). |



Department of Civil
Aviation Aruba

[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

Additional information from previous pages *(mark chapter reference):*



[DETAILED] APPLICATION FOR SPECIAL OPERATION APPROVAL

Introduction:

This document is to be used both as a checklist and a form to apply for a specific approval as referenced in AUA-OPS 1.175 Appendix 1 paragraph (d)(3), AUA-OPS2(A) 2.1.4, and AUA-OPS 2(H)1.4.

To operate with special equipment, the operator/owner must show that the equipment is properly fit onto the airplane and how the equipment will be operated. The operation includes the procedures and the training of crews.

After the approval process has been satisfactorily completed, the operator will receive the specific approvals on its Operations Specifications (OPS SPECS) and/or a standardized approval document called AAC. A copy of these document(s) needs to be carried on board.

The DCA of Aruba is the Aviation Authority responsible to evaluate and issue the requested approvals. Approvals issued previously by another State are not "transferrable" or "endorsed" by the next one. If any of the items listed in this form is necessary to conduct the operation by the aircraft to be registered in Aruba, the approval must be requested using this form, regardless of approvals previously issued by another aviation Authority.

The form collects the required information necessary for the DCA of Aruba to issue the relevant approvals associated to this aircraft. The operator must show that it has appropriate procedures in place for the specific approval requested and that the proper training have been conducted. It is important to get accurate and relevant answers for record keeping and for the DCA's good understanding of the operation.

The form:

The form is divided in one "[Master](#)" section (first page) containing the summary of the requests, and a second "[Detailed](#)" section (multiple pages). The "[Master](#)" section can be considered as the "top of the tree" for a quick glance of what is requested. Whenever an approval is requested, the relevant boxes would be "ticked", and the form would invite you to proceed to the related "Detailed pages" by following the associated "Go to Block reference" number. For example, if [item# 10](#) is selected "[RNP APCH](#)", the form would invite to go to the detailed page with top reference "[1](#)" in the top left corner, subchapter [1.4](#).

Each of the "Detailed" pages carry that large digit at their top left for easier reference. Each of these "Detailed" pages contain "Blocks" identified by a title with a chapter number. Blocks contain sub-chapter items for easy reference as explained above. Any time additional information under text format is submitted either at the bottom of the same page or on page 8 (free text), the reference detailed page reference number and the sub-chapter number should be added first the same way as the "MASTER" (summary) first page does. For example: a text entry regarding "*Data base currency, control and quality*" would be preceded by "[5-3.4](#)". "[5](#)" would be the detailed page reference and "[3.4](#)" would be the subchapter on that page. >>>*Make sure to attach the relevant document when required*<<<

Any time an item is selected on the "Master" page (summary), the related box in the "Detailed" page should also be selected (tick) for consistency (automatic on digital forms). Refer to the "Cxx" reference numbers C01 to C25. For example, "CAT II" is item 05 in the "C" block, making it "[C05](#)". The corresponding item in section 2 is 2-1.3 which has in parenthesis the number "(C05)".

AMC references:

On the "Master" page, almost all items have an "AMC" reference. The "AMCs" are issued by the DCA of Aruba as acceptable means of compliance to the relevant requirements. These can also be considered as "guidance" to facilitate the approval process for the operators. There are several "AMCs" identified by their trailing numbers which are listed adjacent to the approval items. For example, item [#16](#) on the master page refers to [AMC-036](#) that should be used as guidance to prepare compliance to the requirements for RNP-4.

Additional information:

Contact the DCA of Aruba at +297.523.2665 or dca@dca.gov.aw if some items require further explanations.