



Ascent Health Center provides Chiropractic and therapy services for medically necessary conditions, and maintenance care (not covered by insurance). While it is our general policy to bill your insurance company as a courtesy to you, we would like to clarify our billing policy information.

For patients that receive chiropractic, and therapy services for medically necessary conditions, and auto accident injuries, we need to follow a complex set of clinical guidelines, and administrative procedures. For example:

- **We obtain your insurance information and verify your coverage**
- **We usually need to provide more intense therapy, which requires more time with the doctor, and therapists**
- **The doctor, and each therapist needs to document procedures, and often times write, and submit reports**
- **We need to complete insurance authorization forms, and other miscellaneous forms.**
- **We need to submit each claim to your insurance company, and often re-submit the claims**
- **We need to track, and post your payments from your insurance company**
- **And often times we wait weeks, sometimes months to receive reimbursement**

We bill reasonable and customary rates for each procedure. We follow federal insurance guidelines. Depending on your insurance company we will be reimbursed a percentage of this amount.

Our fee for wellness/ maintenance care is not covered by insurance companies. This type of care usually requires less time, less intense therapy, and may provide a discount from our standard fee schedule because there are no administrative costs that are involved with collecting the fee. Also, we do not have to call insurance companies, engage in written correspondence, and wait weeks, even months or longer to receive payment.

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_