

# Fostering Second Chance Hiring:

An Evaluation of Roadtrip Nation Resources for Furthering the Employment of Formerly Incarcerated Individuals

#### About the Research

**Strada Education** partnered with **SHRM** and the **SHRM Foundation** to measure the impact of two resources, a <u>documentary</u> and <u>website hub</u> developed by Roadtrip Nation, on the perceptions of employability of formerly incarcerated individuals (FII).

#### The Objective:

Evaluate the impact of the resources on:

- 1. Employers' perceptions of the employability of FII, and
- 2. FIIs' self-confidence, career-based knowledge, and personal networks

#### The Goal:

Strengthen Roadtrip Nation's resources as tools to foster empathy and humanization towards FII, while transforming the narrative surrounding their employability.

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# Research Overview

#### Background of this Research

A significant portion of the U.S. working-age population has a criminal record.

Many FII struggle to find secure employment post-incarceration.

While 2 in 3 HR professionals say their organization has hired an individual with a criminal record, barriers and stigmas remain.

More than 600,000 individuals are released from state and federal prisons each year and more than two-thirds of FII experience recidivism within three years of their release.

In a 2021 report released by the Bureau of Justice Statistics which followed more than 50,000 FII (federal) released in 2010, 33% found no employment at all in the four years following their release.

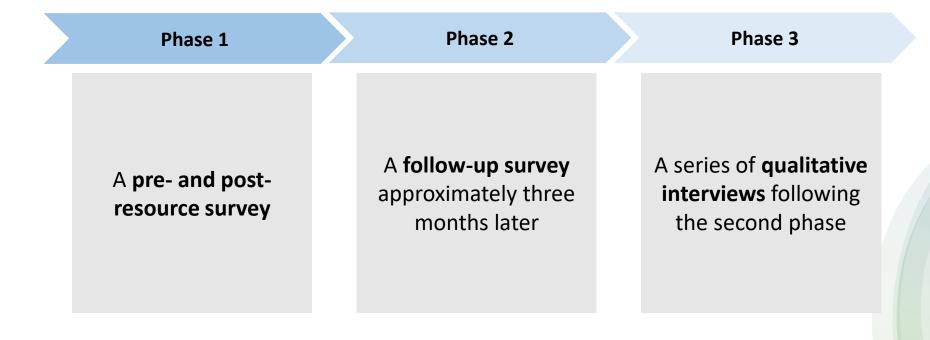
Those who found jobs also experienced unique struggles – on average, it took FII over six months to find their first job after release and FII had an average of 3.4 jobs during the four-year study period.

A 2021 study by SHRM, SHRM
Foundation, and Charles Koch
Institute found that when it comes
to hiring individuals with a criminal
record, many organizations are still
very concerned about legal liabilities
(36%), customers' reactions and
receptivity to the organization hiring
those with criminal records (31%),
and local, state, and federal
regulations that make it very difficult
to hire those with a record (23%).

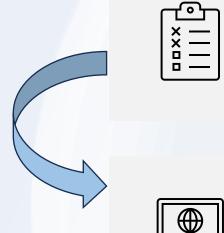
#### Study Design

The study evaluated the impact of the two Roadtrip Nation resources:

- Across two audiences: HR professionals and formerly incarcerated individuals (FII), and
- Across three phases:



#### Phase 1: A pre- and post- resource survey



Participants **answered a series of questions** about their attitudes and opinions on the employability of formerly incarcerated individuals (HR professionals) and on securing and retaining employment (FII).



Participants then reviewed a website hub and documentary created by Roadtrip Nation.



After exposure to the resources, participants took another survey to assess any immediate changes in attitudes and to gauge their initial experience with the two resources.

### Phases 2 and 3: Follow-up survey and qualitative interviews

#### **Phase 2: Follow-Up Surveys**



This phase took place approximately 3 months after the first phase. In Phase 2, participants were again asked a series of questions about their attitudes and about potential actions they may have taken related to second chance hiring during the past three months to gauge any prolonged changes in behaviors and attitudes after exposure to the two resources.

#### **Phase 3: Qualitative Interviews**



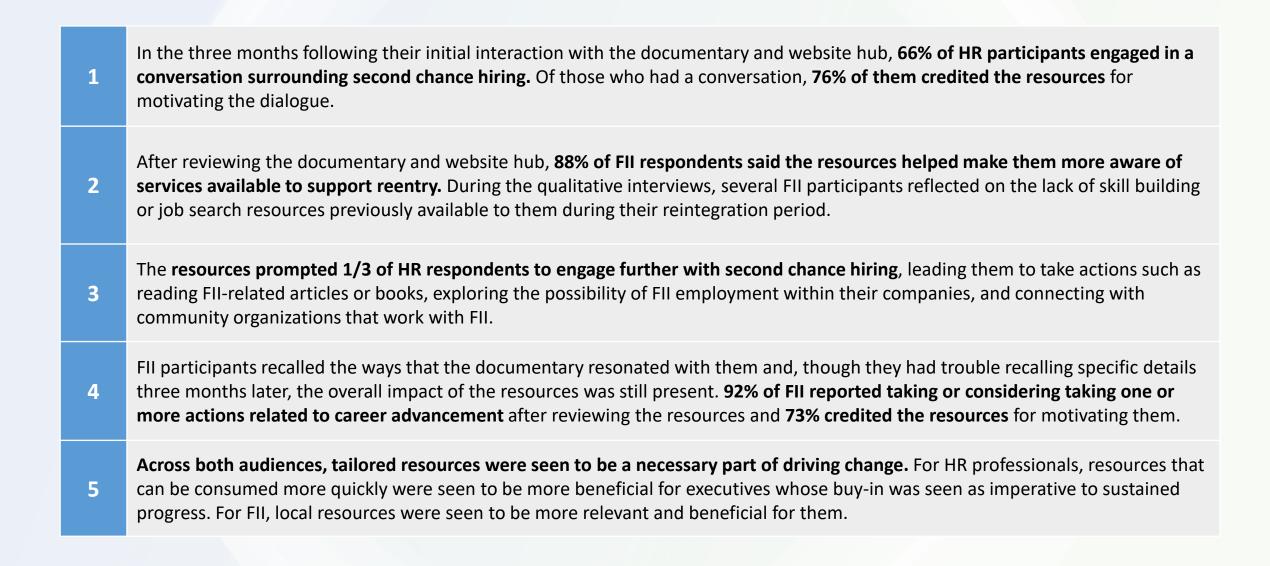
8 HR professionals and 6 formerly incarcerated individuals who completed both previous phases were invited back to participate in 60-minute one-on-one interviews. During the interviews, participants were asked to discuss their perceptions of the resources in greater detail, identify lingering hurdles, and follow-up on key questions raised during the previous two phases.

## About the Research Sample

HR Professionals	Formerly Incarcerated Individuals (FII)
A total of <b>1,048</b> HR professionals were surveyed in Phase 1 using the SHRM Voice of Work panel. Of those 1,048 participants, <b>829</b> (79%) completed the Phase 2 survey. The 219 participants who did not complete the Phase 2 survey were excluded from the over-time analysis.	A total of <b>133</b> formerly incarcerated individuals were surveyed online in Phase 1 using a partner panel and a third-party panel. Of those 133 participants, <b>108</b> (81%) completed the Phase 2 survey. The 25 participants who did not complete the Phase 2 survey were excluded from the over-time analysis.
In Phase 3, a total of <b>8</b> HR professionals who successfully completed the Phase 1 and Phase 2 surveys were invited to participate in a 60-minute one-on-one qualitative interview.	In Phase 3, a total of <b>6</b> formerly incarcerated individuals who successfully completed the Phase 1 and Phase 2 surveys were invited to participate in a 60-minute one-on-one qualitative interview.
Data Colle	ction Dates
Phase 1: August 30, 2022 – September 27, 2022 Phase 2: December 1, 2022 – December 16, 2022 Phase 3: January 17, 2023 – January 30, 2023	Phase 1: November 5, 2022 – January 3, 2023 Phase 2: March 15, 2023 – March 29, 2023 Phase 3: May 15, 2023 – June 9, 2023

# Key Findings

### Overall Key Takeaways

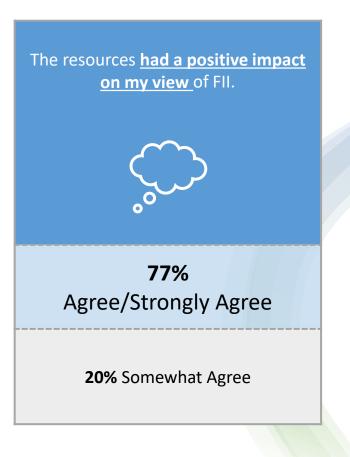


#### HR Professionals: Key Findings

Immediately following their interaction with the Roadtrip Nation documentary and website hub, HR respondents directly evaluated the resources. HR gave the highest ratings to the resources' ability to boost their understanding of FII, the challenges these individuals face, and the critical role employment can play in their recovery (see more in the "Resource Impact" section).

The resources gave me an appreciation for how valuable work can be for FII. 88% Agree/Strongly Agree 11% Somewhat Agree

The resources helped me **better** understand the life and employment challenges faced by FII. 82% Agree/Strongly Agree 15% Somewhat Agree



#### HR Professionals: Key Findings

In the three months following their initial interaction with the Roadtrip Nation resources...

66%

of HR respondents engaged in a conversation surrounding second chance hiring, and 3 out of 4 (76%) credited the resources for helping to motivate the conversation.

13%

encouraged their organizations to make changes in its policies and procedures to be more inclusive of FII. Another 29% shared that their organization's policies and procedures were always inclusive of FII hiring.

Nearly

1 in 3

HR respondents said the resources motivated them to take action to learn more or do more related to second chance hiring, with reading an article or book on FII, investigating the feasibility of hiring FII at their company, and reaching out to community organizations that work with FII being the top 3 most commonly taken actions.

### HR Professionals: Audience Insights

#### What do you remember from the documentary and website hub?

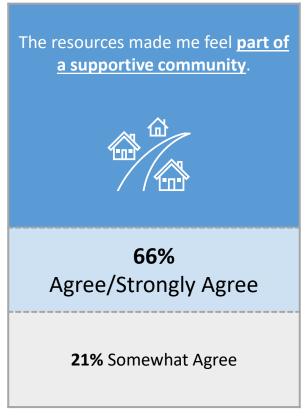
"The whole thing really struck me ... A lot of people end up in jail not because they're bad people or they want to do something bad -- they end up in those situations sometimes because of mental illness, but many times it's because of bad luck, it's because of poverty, it's because of emotional problems related to drug use... I haven't had those things happen to me, but I can see where they could. And in my own life experiences, [I've faced struggles where] I could have very, very easily ended up being homeless ... so I think what resonated me with me mostly from the documentary was the fact that it was pointing out that people don't choose to end up in jail. That circumstances caused them to end up there. And so just labeling them and not giving them the opportunities to be successful is kind of a waste." — HR professional, Does not employ FII

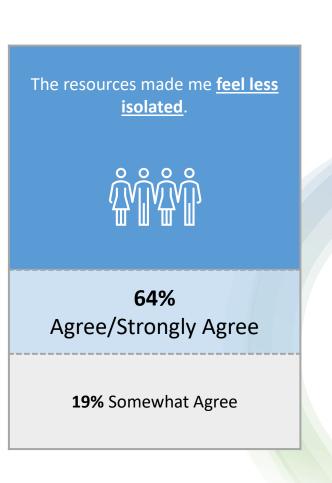
"The documentary and the camaraderie of the group on the bus and how they became like their own family unit [stuck with me]. [The group] was able to personalize their stories in a manner that you felt more [empathy], understanding, and appreciation of where they were at... It captivated you to want to know more about how they were on that journey and how that journey would continue with them... For me, that documentary was very attention holding, and I was definitely invested in each of the individual and group storylines. It's just been my experience that you sometimes become desensitized to this type of situation or the information that they want to share. But [the documentary] did it in a manner that had the opposite effect. For me, I really took a step back and thought about my own bias. Thought about my own experience. I thought about how I approach learning this information not only as an individual but also learning it as human resource leader, responsible for helping to enlighten and motivate and educate the leaders that I work with." — HR professional, Employs FII

#### Formerly Incarcerated Individuals: Key Findings

Immediately following their interaction with the Roadtrip Nation documentary and website hub, FII respondents directly evaluated the resources. Three of the top five statements FII respondents rated most highly were related to the resources' ability to boost their feelings of connectedness and community (see more in the "Resource Impact" section).







#### Formerly Incarcerated Individuals: Key Findings

In the three months following their initial interaction with the Roadtrip Nation resources...

92%

of the FII respondents took action or considered taking action towards career advancement. 3 out of 4 (73%) respondents credit the resources for motivating them to take action.

Top 3

Most commonly taken actions across both employed and unemployed FII after reviewing the resources were:

- 1. Talking to someone about their career goals
- 2. Attempting to grow their professional network
- 3. Investigating new education or skills-training opportunities

Nearly 1 in 3

of respondents shared the documentary with another FII, and 24% shared the website hub with another FII. When asked what key takeaways they would share with others, respondents frequently mentioned the relatability and positive messaging, and motivation gained from the resources.

### Formerly Incarcerated Individuals: Audience Insights

#### What do you remember from the documentary and website hub?

"Well, the website, I'm a little foggy on it. It was a few months ago, honestly, but I do remember doing it. I remember the [documentary] more.

And I found it really great. It was enlightening. And it helped me to be more positive about my future, and not feel like I'm trapped in this bubble of being a number for the rest of my life." – White Female FII, Employed

"I remember from the documentary, a common theme was a lot of people didn't believe they had any hope after experiencing incarceration...

[Then] they realize that's not the case. And having that support system showing that they did have options really helped and they didn't believe that they had no other choice but going back, which is a very important thing. In my experience, a lot of people would say, 'I've been in and out so many times, this is the future, this is what's gonna happen,' and they fall back to that and give up. So the film would help a lot of people see other people that had maybe worse experiences or a longer history. [Like] 'if they did it, I can.'" — Latinx Male FII, Not employed

"I remember, it was several different people's stories of how they had issues with coming out in the real world again, and getting used to finding jobs. I do remember there was one person who had issues because they had certain charges. And a lot of places don't hire people with certain charges, like violent criminal charges. And they had issues with that. But then they also worked with people and worked with little companies and stuff that helped them out. It was pretty long, I do remember that. But it was pretty good. It's very relatable because that's basically what everybody has to go through when you come home, and you're trying to figure out, where do you get a job at? What do you like to do?"—

Black/AA Male FII, Employed

"I guess some of the stories...I mean, they're great to see, but I've never met anybody that had those kinds of experiences. It just seemed a little out of touch, I guess. You see those stories all the time when they have those videos, say in treatment or a self-help thing in prison. And I just haven't met anybody like that. I just think those people had just a lot of support that a lot of us don't have. We don't have those support networks to help us get into those kinds of things, or a supportive counselor or something like that, to give you that that edge up." — AI/AN Male FII, Employed

# **Detailed Findings**

# The Documentary

#### HR Professionals: The Documentary

Most HR respondents felt the documentary was genuine and engaging; however, fewer agreed that the content was relevant to HR professionals. Despite HR feeling less able to relate to the personal stories of the FII, both survey results and qualitative interviews suggest that the documentary still had a positive impact on HR's attitudes and empathy towards FII hiring. A participant noted, "[The group made you feel], not that you had ever walked their journey, but that you more readily had empathy and understanding and appreciation of where they were at."

The stories highlighted in the documentary felt genuine.

95%

Agree/Strongly Agree

5%

Somewhat Agree

1%

Disagree NET

The documentary was engaging.

90%

Agree/Strongly Agree

9%

Somewhat Agree

2%

Disagree NET

The documentary provided content <u>relevant</u> to me as an HR professional.

61%

Agree/Strongly Agree

31%

Somewhat Agree

8%

Disagree NET

I was able to <u>relate</u> to the stories highlighted in the documentary.

45%

Agree/Strongly Agree

33%

Somewhat Agree

22%

Disagree NET

#### Formerly Incarcerated Individuals: The Documentary

Most FII respondents thought the documentary was genuine and engaging; **around 3 in 4** were able to relate to the stories highlighted in the documentary and felt the resources provided content relevant to the challenges they're facing as a formerly incarcerated individual.

The stories highlighted in the documentary felt genuine.

92%

Agree/Strongly Agree

6%

Somewhat Agree

2%

**Disagree NET** 

The documentary was engaging.

90%

Agree/Strongly Agree

8%

Somewhat Agree

2%

Disagree NET

I was able to <u>relate</u> to the stories highlighted in the documentary.

74%

Agree/Strongly Agree

**16%** 

Somewhat Agree

10%

Disagree NET

The documentary provided content <u>relevant</u> to the challenges I face as an FII.

73%

Agree/Strongly Agree

**17%** 

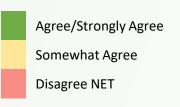
Somewhat Agree

10%

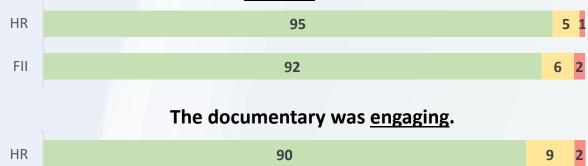
**Disagree NET** 

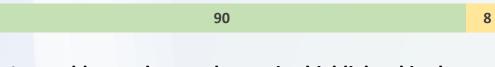
#### The Documentary

FII

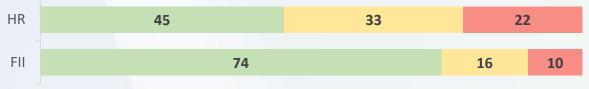


## The stories highlighted in the documentary felt genuine.

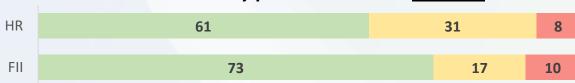








#### The documentary provided content <u>relevant</u> to me.



"If you think about it, on the website and even on the video, a lot of this stuff is normal conversation between people who's been incarcerated before, because everybody goes through this same exact thing. It's literally the same routine, no matter if you're in Alaska, or if you're in New York." — Black/AA Male FII, Employed

"Up until recently, I feel a lot of shame for being incarcerated.

And that video really helped me to come to terms with my
own my past and my experience. I tried to learn from it in a
positive way, and not feel so judged when talking about it with
people. I could take [some good] from it instead of feeling like
I'm still limited in what I can do... I think the stories of the
women, especially, helped me to be more comfortable with
talking about my incarceration because it was very hard for
me to do that up until very recently... I remember one woman
that just had a very positive message of hope for me. And that
there are resources available for people like myself. So I've
gotten nothing but good out of it, actually. It was very good for
me to watch that." — White Female FII, Employed

HR: n=1,048, FII: n=133

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### FII: The Documentary, by Employment Status

Employed FII respondents felt more positively about the documentary overall than unemployed FII respondents, reflecting a pattern seen later with the website. Employed respondents were more likely to relate to the documentary's stories and say the documentary content was relevant to the challenges they're facing. It's possible unemployed respondents may have connected less with the documentary than employed respondents because many of the stories highlighted individuals who had already attained jobs.

		Employed	Unemployed
The stories highlighted in the	Agree/Strongly Agree	95%	81%
documentary felt genuine.	Somewhat Agree	4%	13%
Ü	Disagree NET	1%	6%

		Employed	Unemployed
I was able to relate to the stories highlighted in the documentary.	Agree/Strongly Agree	79%	59%
	Somewhat Agree	15%	19%
	Disagree NET	6%	22%

		Employed	Unemployed
The documentary was engaging.	Agree/Strongly Agree	94%	75%
	Somewhat Agree	5%	19%
	Disagree NET	1%	6%

The documentary		Employed	Unemployed
provided content that is relevant to challenges I'm facing	Agree/Strongly Agree	78%	56%
as a formerly incarcerated individual.	Somewhat Agree	16%	22%
	Disagree NET	6%	22%

#### FII: The Documentary, by Type of Offense

Respondents who were incarcerated for non-violent or non-sexual offenses\* were more likely to have positive views of the documentary and to relate its contents than their counterparts.

		Non-Violent Offense	Violent/Sexual Offense
The documentary was	Agree/Strongly Agree	95%	75%
engaging.	Somewhat Agree	3%	22%
	Disagree NET	2%	3%

		Non-Violent Offense	Violent/Sexual Offense
I was able to relate to the	Agree/Strongly Agree	80%	62%
stories highlighted in the documentary.	Somewhat Agree	15%	19%
	Disagree NET	5%	19%

The documentary		Non-Violent Offense	Violent/Sexual Offense
provided content that is	Agree/Strongly Agree	80%	57%
relevant to challenges I'm facing as a formerly incarcerated individual.	Somewhat Agree	15%	22%
	Disagree NET	5%	22%

# The Website Hub

#### HR Professionals: The Website Hub

Similar to their reactions to the documentary, most HR respondents had a strong positive response to the website hub, sharing that it was genuine and engaging. However, while many found the website easy to navigate, only half agreed or strongly agreed that the website's content was relevant to them as an HR professional. While exploring the website hub, some HR participants shared that it would have been helpful to see information about partnership opportunities or ways to source and recruit FII candidates in their communities.

The stories highlighted on the website felt genuine.

93%

Agree/Strongly Agree

6%

Somewhat Agree

1%

Disagree NET

The (website) content was engaging.

85%

Agree/Strongly Agree

**13%** 

Somewhat Agree

2%

Disagree NET

I found the website <u>easy to</u> <u>navigate</u>.

80%

Agree/Strongly Agree

**16%** 

Somewhat Agree

5%

Disagree NET

The website provided content <u>relevant</u> to me as an HR professional.

50%

Agree/Strongly Agree

**39%** 

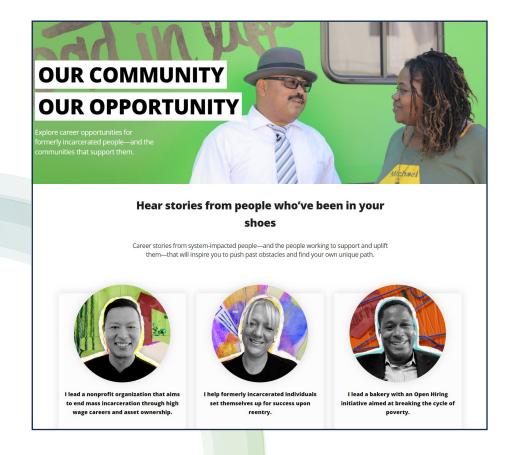
Somewhat Agree

**11%** 

Disagree NET

#### HR Professionals: Website Hub

In Phase 1, most respondents shared a positive response to the website hub though only half agreed or strongly agreed that the website's content was relevant to them as HR professionals. The website was perceived to be a supplement to the documentary but held less relevance as a standalone feature. In the 3 months following the Phase 1 survey, 32% of respondents shared or discussed the website hub with a colleague. However, during qualitative interviews, participants shared that they found it difficult to remember details of the website.



"I liked the [website] and, I have to be honest, for me it was a good backup, but I was more drawn to the documentary. Not just because it was the video, but it really did capture your thought process and your attention more. I like the two tools together to be able to continue to support and serve as that resource that you need." – HR professional, Employs FII

#### Formerly Incarcerated Individuals: The Website Hub

Overall, most FII respondents had a strong positive response to the website hub. They thought the stories felt genuine and that the content was engaging, though fewer found the website to be easy to navigate and relevant to the challenges they face as FII.

The stories highlighted on the website felt genuine.

93%

Agree/Strongly Agree

**7%** 

Somewhat Agree

1%

Disagree NET

The (website) content was engaging.

86%

Agree/Strongly Agree

11%

Somewhat Agree

3%

**Disagree NET** 

I found the website <u>easy to</u> navigate.

**78%** 

Agree/Strongly Agree

13%

Somewhat Agree

9%

Disagree NET

The website provided content <u>relevant</u> to the challenges I face as an FII.

71%

Agree/Strongly Agree

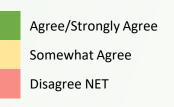
20%

Somewhat Agree

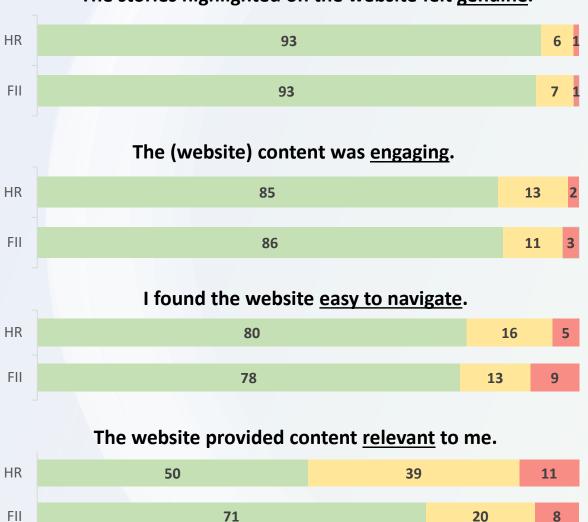
8%

**Disagree NET** 

#### The Website Hub



#### The stories highlighted on the website felt genuine.



"[What stood out to me was the] information. Easy to navigate and for employers to come and see where the resources are, where they can go, contact information, how they can reach out to people, success stories, any information that they need. So I think that's valuable." – HR professional, Does not employ FII

"I like the website the way it was set up. The layout, the information was good, but some of it really didn't apply [because I live in another state]. So, I stopped looking at it once I started going to different areas. And then the articles and the videos - I remember those [were] good. I watched a few of those and they were positive and, I don't remember the specifics now, but the videos and articles were good." — Latinx Male FII, Not Employed

HR: n=1,048, FII: n=133

### FII: The Website Hub, by Employment Status and Type of Offense

Employed respondents and those who were incarcerated for non-violent or non-sexual offenses\* were more likely to say the website content was relevant to the challenges they are facing than their respective counterparts. This may suggest unemployed participants or those who were incarcerated for more severe crimes saw fewer representations of their specific challenges highlighted on the website or fewer solutions to meet their needs.

	n=133	Employed	Unemployed
The (website) content was	Agree/Strongly Agree	91%	69%
engaging.	Somewhat Agree	6%	28%
	Disagree NET	3%	3%
The website provided	n=133	Employed	Unemployed
content relevant to the	Agree/Strongly Agree	77%	53%
challenges I'm facing as a formerly incarcerated	Somewhat Agree	18%	25%
individual.	Disagree NET	5%	22%
The website provided	n=131	Non-Violent Offense	Violent/Sexual Offense
content relevant to the	Agree/Strongly Agree	77%	59%
challenges I'm facing as a formerly incarcerated	Somewhat Agree	18%	22%
individual.	Disagree NET	5%	19%

- \* Non-violent offenses include misdemeanors, substance-related, property-related, financial, or other offenses. Violent/sexual offenses include offenses such as assault, domestic violence, or sexual assault. The 2 respondents who said "prefer not to answer" were excluded from the offense type analysis.
- Those incarcerated for non-violent or non-sexual offenses were more likely to be employed (82%) than those incarcerated for violent or sexual offenses (65%).

#### FII: The Website Hub, by Length of Incarceration

Respondents who were incarcerated for three or more years were more likely to say the website content was relevant to the challenges they're facing as a formerly incarcerated individual compared to those who had been incarcerated less than one year.

		Incarcerated <1 year	Incarcerated 1 - 3 years	Incarcerated 3+ years
The website provided content relevant to the	Agree/Strongly Agree	55%	76%	82%
challenges I'm facing as a formerly incarcerated individual.	Somewhat Agree	34%	16%	11%
	Disagree NET	11%	9%	8%

# Detailed Findings Attitude Changes

#### HR Professionals: Attitude Changes

HR professionals were asked to rate a series of statements pertaining to second chance hiring on a 6-point Likert scale ranging from Strongly Disagree to Strongly Agree. HR professionals generally saw positive net changes in attitudes from baseline to the 3-month assessment, but some of the larger attitudinal shifts they initially experienced trended back towards baseline 3 months later. **The top three changes in attitudes were related to the following statements\*:** 

		BASELINE	POST- RESOURCES	3 MONTHS LATER	NET CHANGE FROM BASELINE**
Formerly incarcerated individuals bring	Agree NET <sup>1</sup>	84%	95% (+11)	<b>92</b> % (-3)	+8
unique strengths to the workplace.	Agree/ Strongly Agree	39%	<b>68%</b> (+29)	<b>55%</b> (-13)	+16
	Agree NET <sup>1</sup>	90%	<b>97</b> % (+8)	95% (-2)	+6
There are benefits to hiring formerly incarcerated individuals.	Agree/ Strongly Agree	47%	<b>72</b> % (+25)	64% (-8)	+17
	Strongly Agree				
Second chance hiring is an issue relevant to my organization.	Agree NET <sup>1</sup>	59%	<b>74</b> % (+14)	<b>65%</b> (-9)	+5
	Agree/ Strongly Agree	30%	40% (+11)	<b>35</b> % (-5)	+6

#### Notes:

Baseline and post-resource n=1,048, 3-month n=829

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> All statements can be found in the appendix

<sup>\*\*</sup> Net change value may vary +/- 1 percentage point due to rounding

#### Formerly Incarcerated Individuals: Attitude Changes

FII were asked to rate a series of statements pertaining to their self-confidence, self-efficacy, and outlook on a 6-point Likert scale. Generally, FII experienced a positive net change in attitudes from baseline to the 3-month assessment. Notably, these positive changes in their attitudes continued to increase past the post-resources phase. The top three changes in attitudes were related to the following statements\*:

		BASELINE	POST- RESOURCES	3 MONTHS LATER	NET CHANGE FROM BASELINE**
I know what steps to take to meet my career goals.	Agree NET¹	74%	80% (+7)	<b>89</b> % (+9)	+16
	Agree/ Strongly Agree	46%	53% (+7)	64% (+11)	+18
I am confident that I can achieve a meaningful career for myself.	Agree NET <sup>1</sup>	70%	84% (+14)	86% (+2)	+16
	Agree/ Strongly Agree	50%	64% (+14)	66% (+2)	+16
I know where to find resources and tools to help me look for and apply to jobs.	Agree NET <sup>1</sup>	83%	<b>89</b> % (+6)	<b>95%</b> (+6)	+12
	Agree/ Strongly Agree	61%	<b>71</b> % (+11)	<b>78</b> % (+7)	+18

#### Notes:

Baseline and post-resource n=133, 3-month n=108

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> All statements can be found in the appendix

<sup>\*\*</sup> Net change value may vary +/- 1 percentage point due to rounding

#### Experiences of Stigma in the Workplace

In Phase 2, 78% of FII surveyed shared that they worried about being treated differently if others found out about their incarceration (a decrease from 82% at baseline). HR professionals and FII commented on the pervasive stigma surrounding FII in the workplace during the qualitative interviews.

While FII often did not disclose their incarceration to others in the workplace, some have had negative experiences at work after their coworkers learned of their history. One interviewee recalled being let go from their job after their manager found out about their incarceration after six months of employment.

"My manager's tone started changing the last month. It was sales, so a lot of times I would be [top 5] across the company... One day I was off and I was getting these text messages from her [saying], 'I need to meet with you right away.' She told me [I was being let go]. I explained, 'Hey, I've been on top of this, I've had this entire work history' and she was like, 'It's already been decided. So sorry.' I ended the call and all I could think of, because there was no write up, no warning, nothing like that ... I believe she just went and looked [me up] herself." — Latinx Male FII, Not employed

"[In one of my past roles, a formerly incarcerated individual] joined the organization, and he's trying to fit in socially. So he started a Facebook page, and he started sending out invitations to connect with some of our employees. And they were like, "he doesn't have any friends on Facebook, what's going on with this guy?" It just set off some signals and I think it was very innocent, but it really got the rumor mill going about what was going on with him. I didn't even think about something as simple as setting up an identity on social media and how that was going to start people talking and being suspicious of him." — HR professional, Does not employ FII

"Not trying to be negative, but it's a high possibility people get nosy and look you up. I don't know if it's social media or anything like that, but sometimes that's also a red flag. They're like 'This guy doesn't have anything online.' So, they keep looking and they'll find other things and so I'm worried about that." — Latinx Male FII, Not employed

# Detailed Findings Resource Impact

#### HR Professionals: Resource Impact on Understanding

Most HR respondents felt the resources had a positive impact on their understanding of formerly incarcerated individuals. However, somewhat fewer agreed or strongly agreed that the resources improved their understanding of how formerly incarcerated individuals could positively impact their organization.

The resources gave me an appreciation for how valuable work can be for formerly incarcerated individuals.

88%

Agree/Strongly Agree

11%

Somewhat Agree

2%

Disagree NET

The resources <u>helped me better</u>
understand the life and employment
challenges faced by formerly
incarcerated individuals.

82%

Agree/Strongly Agree

**15%** 

Somewhat Agree

3%

Disagree NET

The resources gave me a better understanding of ways formerly incarcerated individuals could positively impact my organization.

66%

Agree/Strongly Agree

**28**%

Somewhat Agree

**7**%

#### HR Professionals: Resource Impact on Perceptions

Although most HR respondents said the resources had a positive impact on their view of formerly incarcerated individuals, fewer said that the stories reminded them of situations they've experienced or that the resources helped addressed fears or concerns they have about this population.

The resources had a <u>positive impact</u> <u>on my view</u> of formerly incarcerated individuals.

77%

Agree/Strongly Agree

20%

Somewhat Agree

3%

Disagree NET

The stories highlighted in the resources <u>reminded me of people I</u> know or situations that I or people I know have been in.

39%

Agree/Strongly Agree

**26%** 

Somewhat Agree

35%

Disagree NET

The resources <u>helped address fears</u> or concerns I had about hiring <u>formerly incarcerated individuals</u>\*.

37%

Agree/Strongly Agree

**40%** 

Somewhat Agree

23%

<sup>\*</sup>Asked to those who said they had fears or concerns about hiring formerly incarcerated individuals at the baseline

#### HR Professionals: Resource Impact on Learning More

**3 in 5** HR respondents agreed or strongly agreed that the resources made them want to learn more about second chance hiring. **Nearly half** felt like the resources were something they could see themselves revisiting or sharing with others in their organization.

The resources made me <u>want to</u> <u>learn more about second chance</u> <u>hiring</u>.

**62%** 

Agree/Strongly Agree

29%

Somewhat Agree

9%

Disagree NET

I can see myself <u>revisiting these</u> <u>resources</u> in the future.

**51%** 

Agree/Strongly Agree

34%

Somewhat Agree

16%

Disagree NET

I am <u>eager to share the information</u>
I learned from these resources with
my organization.

49%

Agree/Strongly Agree

34%

Somewhat Agree

**17%** 

#### HR Professionals: Resource Impact on Doing More

Among HR respondents, **3 in 5** agreed or strongly agreed that the resources made them feel they have a role in helping FII reenter the workforce. Many also felt inspired to reconsider their organization's approach to hiring FII, with **more than half of HR respondents** agreeing or strongly agreeing that the resources prompted them think about ways their organizations' policies could be reformed to be more inclusive of this group.

The resources made me feel that I have a role to play in mitigating certain challenges these individuals encounter when reentering the workforce.

60%

Agree/Strongly Agree

31%

Somewhat Agree

9%

Disagree NET

These resources encouraged me to think about ways my organization's policies and practices could be updated to be more inclusive of this group.

56%

Agree/Strongly Agree

**31%** 

Somewhat Agree

13%

Disagree NET

The resources made me feel motivated to tell others about my organization's experience recruiting or hiring formerly incarcerated individuals.\*

49%

Agree/Strongly Agree

36%

Somewhat Agree

**15%** 

## HR Professionals: Resource Impact on Doing More

**Nearly 1 in 3** participants said the resources motivated them to take one or more of the following actions in the three months following their initial interaction with the resources, with reading an article or book on FII being the most commonly taken action.

Read an article or book on FII



19% did this

**22%** considered doing this

Investigated the feasibility of hiring FII at their company



12% did this

**32%** considered doing this

Reached out to community organizers that work with FII



**7%** did this

23% considered doing this

Attended an event, workshop, or training related to second chance hiring



5% did this

22% considered doing this

Explored the possibility of providing training on second chance hiring to others at their company



4% did this

**35%** considered doing this

#### HR Professionals: Resource Impact on Doing More

While individual changes were observed, **organizational-level changes are likely to take more time.** Compared to their impact on individual-level behavior, the resources had less direct influence on organizational behaviors, policies, and practices at the 3-month mark.

No significant change in **how supportive** participants believe their organization is of hiring FII.

No significant change in whether organizations require job applicants to indicate their criminal history on the initial employment application.

No significant change in how likely job applications from FII are to pass the prescreening process.

However, among the 105 participants who encouraged their organizations to make changes to its policies or procedures, 17% said their organization made a change. A few examples of changes include:

"Policies were revised to not automatically exclude a formerly incarcerated applicant but instead to look at the nature of the offense and progress made during and after incarceration."

"We **removed any questions related to criminal charges off of our application** and created a formal policy on hiring the formerly incarcerated with a hiring matrix to prevent discrimination or differences on how we hire between locations."

"We had an **equal opportunity statement at the bottom of our applications**; now it has **expanded to include background history** and encourages all who feel they may be qualified to apply."

"We updated our policy about working with incarcerated individuals through a work-release program. We also removed some charges that automatically withdraw an applicant from being considered."

## HR Professionals: Sharing Resources with Colleagues

In the 3-month assessment, 66% of HR respondents reported engaging in a conversation with a colleague around second chance hiring. Of those who had the conversation, 76% credited the resources for helping to motivate the dialogue. When asked about the key takeaways they would share with others, participants reflected on the importance of not judging a book by its cover and spoke to how hiring FII can make for win-win-situations.



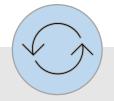
66%
Engaged in a
conversation with a
colleague around second
chance hiring.



45%
Shared or discussed the documentary with a colleague.



32%
Shared or discussed the website hub with a colleague.



**32%**Revisited one or both resources in the 3 months following Phase 1.



18%
Explored additional resources related to second chance hiring.

"[I would tell them] there are stigmas and biases towards hiring formerly incarcerated individuals that we as HR

Professionals have the opportunity and responsibility to work against during the candidate recruitment process. The
individuals that want to work and have taken personal responsibility to change their lives will be advocates of
themselves if we are open to the consideration for hire." – HR Professional, Does not employ FII

n=829

#### FII: Resource Impact on Connectedness

**4 in 5** FII respondents agreed or strongly agreed that the resources helped show them that they're not alone in their experiences. **3 in 5** agreed or strongly agreed that they recognized themselves in the stories shared throughout the resources. **Less than half** agreed or strongly agreed that the resources made them feel seen.

The resources helped show me that <u>I</u> am not alone in my experiences.

80%

Agree/Strongly Agree

14%

Somewhat Agree

6%

Disagree NET

I <u>recognized myself in the stories</u> shared throughout the resources.

60%

Agree/Strongly Agree

**28%** 

Somewhat Agree

**12%** 

Disagree NET

The resources <u>made me feel seen</u>.

47%

Agree/Strongly Agree

**35%** 

Somewhat Agree

19%

#### FII: Resource Impact on Connectedness

FII respondents of color, employed respondents, and respondents incarcerated for non-violent or non-sexual offenses were more likely to recognize themselves in the stories shared in the resources than their respective counterparts.

I recognized myself in the stories shared throughout the resources.

I recognized myself in Agree/Strong Somewhat Poisagree

n=13:
Agree/Strong Agree/Strong Somewhat Poisagree

n=133	BIPOC Respondents	White Respondents
Agree/Strongly Agree	76%	55%
Somewhat Agree	15%	32%
Disagree NET	9%	13%
n=133	Employed	Unemployed
Agree/Strongly Agree	65%	44%
Somewhat Agree	27%	31%
Disagree NET	8%	25%
n=131	Non-Violent Offense*	Violent/Sexual Offense
Agree/Strongly Agree	66%	46%
Somewhat Agree	27%	32%
Disagree NET	8%	22%

BIPOC n=33, White n=100; Employed n=101, Unemployed n=32; Non-violent offense n=94, Violent/sexual offense n=37

Note: Questions asked on a 6-point scale from 'strongly disagree' to 'strongly agree'; may not sum exactly to 100% due to rounding

\*Non-violent offenses include misdemeanors, substance-related, property-related, financial, or other offenses. Violent/sexual offenses include offenses such as assault, domestic violence, or sexual assault. The 2 respondents who said "prefer not to answer" were excluded from the offense type analysis.

#### FII: Resource Impact on Sense of Community

**2 in 3** FII respondents agreed or strongly agreed that the resources made them feel part of a supportive community. A similar number agreed or strongly agreed that the resources made them feel less isolated.

The resources <u>made me feel part of</u> a supportive community.

66%

Agree/Strongly Agree

21%

Somewhat Agree

12%

Disagree NET

The resources <u>made me feel less</u> isolated.

64%

Agree/Strongly Agree

**19%** 

Somewhat Agree

**17%** 

Disagree NET

I am <u>eager to share the information I</u>
<u>learned from these resources</u> with
other formerly incarcerated
individuals I know.

59%

Agree/Strongly Agree

**26%** 

Somewhat Agree

14%

#### FII: Resource Impact on Outlook

**Nearly 2 in 3** FII respondents agreed or strongly agreed that the resources made them feel they have the qualities needed to be successful in their career and made them feel optimistic for the future. A similar number said that the resources helped them ask critical questions of themselves and reflect on what they want out of life.

The resources made me feel that I have the qualities needed to be successful in my career.

66%

Agree/Strongly Agree

20%

Somewhat Agree

14%

Disagree NET

The resources made me optimistic for the future.

65%

Agree/Strongly Agree

22%

Somewhat Agree

14%

Disagree NET

The resources helped me <u>ask</u> <u>critical questions of myself</u> <u>about who I am</u> and what I want to be.

63%

Agree/Strongly Agree

24%

Somewhat Agree

13%

Disagree NET

The resources helped me reflect on what I want out of life.

61%

Agree/Strongly Agree

**31%** 

Somewhat Agree

8%

#### FII: Resource Impact on Outlook

Employed FII respondents were more likely agree or strongly agree that the resources helped them reflect on what they want out of life than unemployed respondents. This might suggest a higher level of self-efficacy among employed respondents as compared to unemployed respondents.

		Employed	Unemployed
The resources helped me	Agree/Strongly Agree	66%	44%
reflect on what I want out of life.	Somewhat Agree	28%	41%
	Disagree NET	6%	16%

"I'm wanting to have employment that I don't have to think about every time. And, for me, it's as much about being a contributing member of society and about the self esteem. I want to feel like I've done something worthwhile at the end of the day, that I'm working to take care of myself and not getting around everybody else. That's my goal."

— White Male FII, Not employed

"My goals are to maybe sometime reach full time employment. The job I have now, I'd like to keep forever as long as they keep me... I feel like I'm contributing in my position, and not just earning a paycheck. I want to continue with just knowing it's going to be okay. And to save money and spend time with my family and not walk with my head down. I try to walk with my head held high now... I try to share positive things with my grandson, and I want him to be raised the right way and to feel proud of himself. No matter what setbacks that he would [experience] because I consider [my incarceration] a setback now. Like a big hill I had to climb and get over."

#### FII: Resource Impact on Support Awareness

**Nearly 9 in 10** FII respondents said the resources helped make them more aware of services available to support reentry. **Over half** agreed or strongly agreed that the resources helped give them a better understanding of who they can turn to for professional guidance and that the resources helped them discover new career paths.

88%

Of respondents said that the resources helped make them more aware of services available to support reentry.

I have a better understanding of who I can turn to for professional guidance or advice after engaging with these resources.

56%

Agree/Strongly Agree

26%

Somewhat Agree

18%

Disagree NET

The resources gave me new ideas for how I can develop my professional networks.

**51%** 

Agree/Strongly Agree

29%

Somewhat Agree

20%

**Disagree NET** 

The resources helped me discover career paths available to me as a formerly incarcerated individual that I wasn't aware of previously.

51%

Agree/Strongly Agree

23%

Somewhat Agree

**26**%

#### FII: Resource Impact on Support Awareness

Similar to the findings on loneliness, FII respondents of color, employed respondents, and those incarcerated for non-violent or non-sexual offenses were more likely to agree or strongly agree that the resources helped them discover new career paths they weren't aware of previously compared to their respective counterparts.

The resources helped me discover career paths available to me as a formerly incarcerated individual that I wasn't aware of previously.

n=133	<b>BIPOC Respondents</b>	White Respondents
Agree/Strongly Agree	61%	48%
Somewhat Agree	18%	25%
Disagree NET	21%	27%
n=133	Employed	Unemployed
Agree/Strongly Agree	58%	28%
Somewhat Agree	24%	22%
Disagree NET	18%	50%
n=131	Non-Violent Offense*	Violent/Sexual Offense
Agree/Strongly Agree	56%	41%
Somewhat Agree	22%	24%
Disagree NET	21%	35%

BIPOC n=33, White n=100; Employed n=101, Unemployed n=32; Non-violent offense n=94, Violent/sexual offense n=37

Note: Questions asked on a 6-point scale from 'strongly disagree' to 'strongly agree'; may not sum exactly to 100% due to rounding

\*Non-violent offenses include misdemeanors, substance-related, property-related, financial, or other offenses. Violent/sexual offenses include offenses such as assault, domestic violence, or sexual assault. The 2 respondents who said "prefer not to answer" were excluded from the offense type analysis.

#### FII: Sharing Resources With Other FII

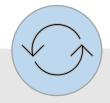
In the 3-month assessment, **nearly 1 in 3** FII respondents (32%) reported having shared or discussed the documentary with another FII, while **nearly 1 in 4** (24%) reported sharing or discussing the website hub with another FII. When asked about the key takeaways they would share with others, participants reflected on the relatability, positive messaging, and motivation gained from the resources.



32%
Shared or discussed the documentary with another formerly incarcerated individual.



24%
Shared or discussed the website hub with another formerly incarcerated individual.



34%
Revisited one or both resources in the 3 months following Phase 1.



39%
Explored additional resources, such as second chance employers and local public assistance offices.

"The documentary is not scripted. It's real. It's raw. It keeps you intrigued... And it gives you validation that you're not as different as you think you are, you know what I mean? There's other people out there who are going through the same thing and dealing with the same thing. And this is how they figure out ways to cope with it. It is how to figure out ways to be better and do better." – Black/AA FII, Employed

n=108

#### FII: Resource Impact on Taking Action

After reviewing the resources, **92**% of FII respondents reported taking or considering taking one or more actions related to career advancement. Of these individuals, **73**% credited the resources for motivating them.

Le Alexandria de la constante	Employed (n=89)		Employed (n=89) Unemp		Unempl	ployed (n=19)		
In the past three months, I	Yes, I <u>did</u> this	Yes, I <u>considered</u> this	Yes, I <u>did</u> this	Yes, I <u>considered</u> this				
Talked to someone about my career goals	<b>49</b> (55%)	<b>17</b> (19%)	<b>8</b> (42%)	2 (11%)				
Attempted to grow or <b>expand my professional network</b>	44 (49%)	<b>25</b> (28%)	8 (42%)	4 (21%)				
Investigated new education or skills- training opportunities	<b>37</b> (42%)	33 (37%)	<b>6</b> (32%)	4 (21%)				
Talked with other formerly incarcerated individual(s) about my experience	<b>35</b> (39%)	13 (15%)	<b>4</b> (21%)	1 (5%)				
Provided guidance or advice to other formerly incarcerated individuals	<b>32</b> (36%)	16 (18%)	<b>4</b> (21%)	1 (5%)				
Investigated a new career path that I thought was previously closed to me	<b>32</b> (36%)	20 (23%)	<b>4</b> (21%)	5 (26%)				
Connected with a role model or mentor	<b>15</b> (17%)	19 (21%)	<b>6</b> (32%)	<b>1</b> (5%)				

n=108

## Recommendations

#### Recommendations

While the research supports the effectiveness of Roadtrip Nation's resources as an initial step and a potential catalyst for change, it is important to acknowledge that a larger ecosystem of resources and supports are likely necessary to foster long-lasting, systemic change within organizations. During the qualitative interviews, HR participants shared suggestions on how to better achieve lasting FII employment efforts, highlighting the importance of executive buy-in and partnership opportunities.

#### **Executive Buy-In**

Many HR respondents expressed that executive buy-in is necessary to make lasting change in their organization. In order to grab executives' attention, it is recommended to develop short, but informative, materials for executives to review.

"Leaders are struggling with time. So anything that we can present in terms of infographics, something short and catchy that is going to catch their eye. Something I can present as an HR leader to my other leaders, my CEO, my CFO. A one-page infographic with graphs and bar charts and give them five bullet points saying 'This is why I feel we need to invest in this project.'

That's going to catch their eye."

HR professional, does not employ FII

#### **Building Partnerships**

HR respondents discussed the importance of collaborating with local organizations to provide services to FII job seekers. Working with local changemakers and advocates can help HR professionals access a clearer pathway to starting the advocacy journey within their organizations.

"We did a partnership with a [formerly] incarcerated individual who started her own nonprofit where [she] works with other FII and places them in employment. We partnered with that agency, and they would train you how to work with those individuals...

They would actually come and bring us peer advocates and also train us on how to work with peer advocates. That that was a great resource for us."

– HR professional, does not employ FII

#### Recommendations (cont.)

FII participants also provided valuable guidance on further enhancing the relevance of the resources for their community. Key themes included improving access to local information and providing information by stages of the reintegration process. Beyond the clear messages of hope and motivation offered by the Roadtrip Nation resources, FII noted that additional interactive features and solutions-oriented messaging would be especially useful to them.

#### **Access to Local Information**

FII respondents shared that **providing local information about job opportunities** would make the website more relevant and helpful to
them. While perusing the website, the lack of local information made
them lose interest in the resources.

"I think [it would be helpful] if there was a way to look at your specific state because ... one of the [resources] was on the east coast from what I remember. It looked interesting. I was reading the whole thing and then once I got to the area where it says where you can join or who you can call, I was like, 'Oh, nevermind. I'm in [another state]. I can't do that.'"

- Latinx Male FII, not employed

#### **Information by Stages**

FII respondents shared about the nuances involved in the job search process, which can differ depending on factors such as location or how long ago someone was released. An interactive feature on the website where users can select and specify their pathways and be presented with relevant information may be useful.

"[I'd recommend] something on the front page, like "Did you just get out?" And if you did, click here. Something like that would grab their attention and guide them to an area [with] relevant videos, articles, and resources in that one spot... If someone's out for a while, they might want to see what they could do to build skills for their current position. So, they can get some kind of promotion or get a better position within the company they're already at. So that would be a good thing."

- Latinx Male FII, not employed

"It's just a cultural change that has to happen very slowly and it's going to come. If it's not with this generation, it'll come with the next generation. It's a work in progress, we have to keep doing what we have to do, we have to bring that change and we have to keep moving forward. I am very positive and very hopeful. I am a very positive person in general and I always feel that if it's change for the good of our community, it's going to happen. It may take years, but it will happen. We'll keep tapping into resources and we'll bring it, we'll make the change happen."

- HR Professional

# Appendix

## Formerly Incarcerated Individuals: Survey Sample Demographics

Gender	Phase 1 (n=133)	Phase 2 (n=108)
Male	67%	65%
Female	31%	33%
Non-Binary	2%	2%
Employment Status		
Employed	76%	82%
Not Employed	24%	18%
Release Year		
Prior to 2010	26%	26%
2010-2017	36%	34%
2018-2023	38%	40%

Race/Ethnicity	Phase 1 (n=133)	Phase 2 (n=108)
White	75%	78%
Black/African American	10%	11%
Hispanic/Latino	8%	6%
Asian	3%	2%
American Indian or Alaskan Native	1%	1%
Other	3%	2%

An increase in "Agree NET" signals respondents moving from disagreement into <u>any</u> level of agreement established. Strongly Agree" may signal both movement from a lower level of agreement (i.e., "somewhat agree") in ment (more common) or movement from disagreement into "Agree/Strongly Agree".		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Agree NET <sup>1</sup>	84%	95% (+11)	92% (-3)	+8
Formerly incarcerated individuals bring unique strengths to the workplace	Agree or Strongly Agree	39%	68% (+29)	55% (-13)	+16
	Agree NET <sup>1</sup>	90%	97% (+8)	95% (-2)	+6
There are benefits to hiring formerly incarcerated individuals	Agree or Strongly Agree	47%	72% (+25)	64% (-8)	+17
Second chance hiring is an issue relevant to my organization	Agree NET <sup>1</sup>	59%	74% (+14)	65% (-9)	+5
Second chance mining is an issue relevant to my organization	Agree or Strongly Agree	30%	40% (+11)	35% (-5)	+6
Second chance hiring is an issue relevant to me as an HR professional	Agree NET <sup>1</sup>	87%	93% (+7)	91% (-2)	+5
Second chance minig is an issue relevant to me as an rik professional	Agree or Strongly Agree	64%	70% (+6)	70% (+0)	+6
Many of the concerns employers have about hiring formerly incarcerated	Agree NET <sup>1</sup>	85%	89% (+3)	89% (+0)	+3
individuals are based in misconceptions rather than reality	Agree or Strongly Agree	47%	61% (+15)	55% (-6)	+9

Baseline and post-resources n=1,048, 3-month n=829

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Agree NET <sup>1</sup>	97%	100% (+2)	99% (-1)	n.s.
Second chance hiring plays an important role in improving our communities	Agree or Strongly Agree	71%	87% (+16)	81% (-7)	+10
Facus de l'accessorate d'adit idente con le plan el con de cons	Agree NET <sup>1</sup>	98%	99% (+1)	99% (+0)	n.s.
Formerly incarcerated individuals can be loyal employees	Agree or Strongly Agree	78%	90% (+11)	88% (-2)	+9
Second chance hiring plays an important role in the rehabilitation of formerly	Agree NET <sup>1</sup>	99%	100% (+1)	99% (-1)	n.s.
incarcerated individuals	Agree or Strongly Agree	81%	93% (+12)	89% (-4)	+8
Formerly incarcerated individuals are likely to have skills our organization is looking	Agree NET <sup>1</sup>	76%	85% (+9)	76% (-9)	n.s.
for	Agree or Strongly Agree	36%	51% (+15)	42% (-9)	+6
I'm interested in furthering second chance hiring at my organization	Agree NET <sup>1</sup>	78%	84% (+6)	79% (-5)	n.s.
terested in farthering second chance mining at my organization	Agree or Strongly Agree	40%	48% (+8)	45% (-3)	+5

Baseline and post-resources n=1,048, 3-month n=829

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

	Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
Agree NET¹	99%	100% (+0)	100% (+0)	n.s.
Agree or Strongly Agree	85%	93% (+8)	91% (-3)	+5
		Agree NET <sup>1</sup> 99%	Agree NET <sup>1</sup> 99% 100% (+0)	Agree NET <sup>1</sup> 99% 100% (+0) 100% (+0)

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Comfortable NET <sup>1</sup>	85%	95% (+10)	92% (-3)	+7
How comfortable are you <u>working with</u> formerly incarcerated individuals?	Comfortable/Very Comfortable	51%	71% (+20)	62% (-9)	+11
How easy or difficult do you find it to empathize with formerly incarcerated	Easy NET <sup>1</sup>	79%	94% (+15)	83% (-11)	+4
individuals?	Easy/Very Easy	40%	69% (+29)	47% (-22)	+7
How easy or difficult do you find it to <u>relate to</u> formerly incarcerated individuals?	Easy NET <sup>1</sup>	56%	77% (+21)	56% (-19)	n.s.
now easy of difficult do you find it to <u>relate to</u> formerly incarcerated individuals:	Easy/Very Easy	24%	38% (+13)	26% (-10)	n.s.
How willing or unwilling are you to <u>interview</u> formerly incarcerated individuals for	Willing NET <sup>1</sup>	90%	92% (+3)	87% (-5)	n.s.
open roles at your organization?	Willing/Very Willing	67%	72% (+5)	65% (-8)	n.s.
How willing or unwilling are you to hire formerly incorporated individuals?	Willing NET <sup>1</sup>	86%	91% (+5)	84% (-7)	n.s.
How willing or unwilling are you to <u>hire</u> formerly incarcerated individuals?	Willing/Very Willing	52%	64% (+12)	52% (-12)	n.s.

Baseline and post-resources n=1,048, 3-month n=829

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat willing/somewhat comfortable/somewhat easy"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

## HR Professionals: Attitude Changes – Negatively Worded Items

lotes: Disagree is considered the favorable response for these items.		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Disagree NET <sup>1</sup>	46%	62% (+16)	54% (-8)	+8
It is risky to hire formerly incarcerated individuals	Disagree or Strongly Disagree	19%	32% (+13)	25% (-7)	+6
It is not worth putting in additional effort to recruit and hire formerly incarcerated	Disagree NET <sup>1</sup>	85%	90% (+4)	89% (-1)	+3
individuals	Disagree or Strongly Disagree	51%	66% (+16)	61% (-5)	+9
	Disagree NET <sup>1</sup>	87%	89% (+2)	88% (-1)	n.s.
Formerly incarcerated individuals are unlikely to be reliable employees	Disagree or Strongly Disagree	52%	70% (+18)	64% (-6)	+12
To be considered for employment, formerly incarcerated individuals should be	Disagree NET <sup>1</sup>	85%	89% (+4)	85% (-4)	n.s.
evaluated against a higher standard than applicants who have never been incarcerated	Disagree or Strongly Disagree	65%	73% (+8)	64% (-9)	n.s.
Formerly incarcerated individuals don't have the potential needed to build a	Disagree NET <sup>1</sup>	94%	93% (-1)	91% (-2)	-3
successful career at my organization	Disagree or Strongly Disagree	72%	77% (+5)	69% (-8)	n.s.

Baseline and post-resources n=1,048, 3-month n=829

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat disagree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

## HR Professionals: Attitude Changes – Negatively Worded Items

Notes: Disagree is considered the favorable response for these items.		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Disagree NET <sup>1</sup>	88%	85% (-3)	83% (-2)	-5
Second chance hiring is a misguided practice	Disagree or Strongly Disagree	67%	74% (+7)	70% (-4)	+3

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat disagree"

<sup>\*</sup> Net change value may vary +/- 1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

s: An increase in "Agree NET" signals respondents moving from disagreement into <u>any</u> level of agreement ee/Strongly Agree" may signal both movement from a lower level of agreement (i.e., "somewhat agree") is ement (more common) or movement from disagreement into "Agree/Strongly Agree".		Baseline	Post-Resources	3 Months Later	Net Change Fron Baseline*
	Agree NET <sup>1</sup>	74%	80% (+7)	89% (+9)	+16
I know what steps to take to meet my career goals	Agree or Strongly Agree	46%	53% (+7)	64% (+11)	+18
	Agree NET <sup>1</sup>	70%	84% (+14)	86% (+2)	+16
I am confident that I can achieve a meaningful career for myself	Agree or Strongly Agree	50%	64% (+14)	66% (+2)	+16
I know where to find resources and tools to help me look for and apply to jobs	Agree NET <sup>1</sup>	83%	89% (+6)	<b>95%</b> (+6)	+12
TKIOW WHERE to find resources and tools to help the look for and apply to jobs	Agree or Strongly Agree	61%	71% (+11)	78% (+7)	+18
There are employers out there that are willing to give me a chance despite my record	Agree NET <sup>1</sup>	74%	91% (+17)	<b>86%</b> (-5)	+12
	Agree or Strongly Agree	46%	68% (+22)	60% (-8)	+14
I have role models and mentors that I can look to for career advice	Agree NET¹	54%	<b>69%</b> (+15)	<b>66%</b> (-3)	+12
Thave fole models and mentors that I can look to for career advice	Agree or Strongly Agree	33%	45% (+12)	46% (+1)	+13

Baseline and post-resources n=133, 3-month n=108

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	Agree NET <sup>1</sup>	75%	85% (+10)	84% (-1)	+9
I have control over the direction my life is going	Agree or Strongly Agree	52%	61% (+9)	66% (+5)	+14
I am confident in my ability to find a good job	Agree NET <sup>1</sup>	33%	<b>54%</b> (+21)	<b>42</b> % (-12)	+9
(Asked only to respondents who were unemployed)	Agree or Strongly Agree	17%	33% (+16)	21% (-12)	+4
I am satisfied with the direction my life is going	Agree NET¹	64%	66% (+2)	<b>73</b> % (+7)	+9
Tain satisfied with the direction my life is going	Agree or Strongly Agree	43%	44% (+1)	43% (-1)	+0
I feel amnouvered to make a necitive change in my life	Agree NET <sup>1</sup>	88%	92% (+4)	92% (+0)	+4
I feel empowered to make a positive change in my life	Agree or Strongly Agree	67%	66% (-1)	72% (+6)	+5
Lean aversame most problems thrown my way	Agree NET <sup>1</sup>	91%	92% (+1)	<b>95</b> % (+3)	+4
I can overcome most problems thrown my way	Agree or Strongly Agree	71%	71% (+0)	70% (-1)	-1

Baseline and post-resources n=133, 3-month n=108

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

			Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
	NA. life comparing and an accept to you appear	Agree NET <sup>1</sup>	86%	92% (+5)	88% (-4)	+1
	My life experiences are an asset to my career	Agree or Strongly Agree	65%	74% (+10)	74% (+0)	+10
	I have valuable skills to offer an employer	Agree NET <sup>1</sup>	93%	95% (+2)	93% (-2)	n.s.
		Agree or Strongly Agree	83%	85% (+2)	82% (-3)	-1

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

		Baseline	Post-Resources	3 Months Later	Net Change From Baseline*
I worry that others will treat me differently if they found out I was incarcerated	Agree NET <sup>1</sup>	82%	78% (-4)	79% (+1)	-3
	Agree or Strongly Agree	65%	49% (-16)	57% (+8)	-8

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat agree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

#### Formerly Incarcerated Individuals: Attitude Changes – Negatively Worded Items

It is impossible for others to relate to me/my situation  Disagree NET¹  Disagree or Strongly Disagree  26%	<b>72</b> % (+22)	<b>67%</b> (-5)	+17
Disagree or Strongly 26%			/
	54% (+28)	49% (-5)	+23
Disagree NET <sup>1</sup> 96%	98% (+2)	98% (+0)	+2
I will probably return to prison in the future  Disagree or Strongly Disagree  92%	97% (+5)	95% (-2)	+3

<sup>&</sup>lt;sup>1</sup>Percent selecting any favorable response, including "somewhat disagree"

<sup>\*</sup> Net change value may vary +/-1 percentage point due to rounding, n.s. = no statistically significant change at p<.05

#### About the Partners

Strada Education

**Strada Education** supports programs, policies, and organizations that strengthen connections between postsecondary education and opportunity in the U.S., with a focus on helping people who face the greatest challenges, including formerly incarcerated individuals.

**Roadtrip Nation** 

**Roadtrip Nation** is a part of Strada Collaborative, a nonprofit organization whose mission is to empower all learners—and those who serve them—by providing the critical resources, educational support, and career experiences that lead to equitable education and employment pathways.

**SHRM** 

**SHRM** creates better workplaces where employers and employees thrive together. As the voice of all things work, workers and the workplace, SHRM is the foremost expert, convener and thought leader on issues impacting today's evolving workplaces. With nearly 325,000 members in 165 countries, SHRM impacts the lives of more than 235 million workers and families globally.

**SHRM Foundation** 

**SHRM Foundation** is the 501(c)(3) philanthropic arm of SHRM. The SHRM Foundation mobilizes the power of HR for positive social change in the workplace. Its robust resources, meaningful partnerships, and evidence-based programming educate and empower HR professionals to hire diverse talent, build inclusive workplaces, prioritize workplace mental health and wellness, develop, and support the next generation of HR professionals, and help employees find purpose at work and beyond.