

Anthem No Questions Asked Replacement Plan

OVERVIEW

Anthem Off-Road (Anthem) offers a “No Questions Asked Replacement Plan (Plan) as an additional coverage option for wheel customers to supplement the existing manufacturer warranties on Anthem wheels.

ELIGIBILITY

The Plan is available to customers who buy wheels directly from Anthem, and must be purchased within (7) business days of wheel purchase or the date of wheel shipment - whichever comes later. Plan coverage must be purchased in the same quantity as the wheels purchased, with a minimum quantity of (4).

COVERAGE

Plan coverage begins on the day of wheel shipment and continues for the period of time specified on the purchased policy.

There are no restrictions on the condition or cause of condition for the wheel(s) that are submitted for claim. A claim may be submitted for any reason.

Plan coverage applies only to the replacement of the applicable wheels. Replacement will be made with wheels of the same model, finish, size, and fitment. At no time will Anthem be responsible for tires, accessories, customization, labor, loss of use, or any other costs.

Plan coverage is non-transferable.

CLAIM SUBMISSION

To submit a claim, a the plan holder should email Team@anthemwheels.com from the email address associated with the original Anthem wheel and plan purchase. The email should include pictures and description of damage for the claimed wheel(s).

ADVANCED REPLACEMENT

As a courtesy, Anthem will send the replacement wheel(s) prior to the receipt of the wheel(s) being replaced under the following conditions:

1. Customer agrees to return the replaced wheel(s), using Anthem’s provided pre-paid shipping labels, within (30) days of Anthem’s shipment of the replacement wheel(s).
2. Customer will provide a valid payment method and authorization to be charged 50% of the wheel’s full retail price for any replaced wheel not returned within (30) days.

SHIPPING & HANDLING

The Shipping & Handling (S&H) charge associated with a replacement covers ground service shipping to anywhere in the Contiguous US. The standard S&H charge on a replacement wheel is \$39.

Plan holders that require wheels to be sent outside of the Contiguous US will be charged the standard S&H rate plus the applicable shipping costs Anthem would charge to ship newly purchased wheels to that location at the time of replacement.

The S&H, as well as any additional shipping costs paid, covers freight only. Additional fees collected at time of delivery, such as brokerage, duties, or taxes - are the responsibility of the customer.

Processing and transit times on replacement wheels will be the same as those for new wheel purchases.

Anthem will provide pre-paid postage for returning the replaced wheel. It is the customer’s responsibility to package up and ship the wheel.

REPLACEMENT COSTS

The replacement plan covers up to (3) replaced wheels. The associated costs for the policyholder will be as follows.

- The first claimed wheel will be replaced for \$0 + S&H
- The second claimed wheel will be replaced for 50% of the wheel’s full retail cost + S&H
- The third claimed wheel will be replaced for 50% of the wheel’s full retail cost + S&H

Each wheel submitted for replacement will be considered a unique claim and charged and processed accordingly.

NO CLAIM BONUS

If no claims are submitted under a customer's purchased replacement plan, Anthem will credit the full amount paid for plan coverage back to the customer as a credit toward a new set of wheels. Unless explicitly stated, this credit can not be combined with other promotions or offers.

If a customer would like to take advantage of the No Claim Bonus prior to the expiration of the plan period, he or she may do so by surrendering the remaining coverage.

WHEEL AVAILABILITY

The plan is not a guarantee of future availability of replacement wheels. In some cases wheel SKUs are backordered or discontinued. In a situation where Anthem is unable to provide a replacement wheel to a policyholder, it will refund the full amount paid for the plan.

REFUND POLICY

A replacement plan will be refunded under the following conditions:

- Wheel Refund - If the covered wheels are canceled prior to shipment or returned for a refund, the replacement plan purchase will be refunded in full at the time of the wheel refund.
- Plan Cancellation - A replacement plan can be canceled and refunded in full if requested in writing to Team@anthemwheels.com within (3) business days of purchase or prior to the shipment date of the warranted wheels - whichever is later.

There are no prorated replacement plan refunds. Eligible refunds will be processed via the same method in-which original payment was received within (10) business days of product receipt or plan cancellation.