NASIG Webinar FAQ

- Is it possible to register for a past webinar so that I can watch the archived webinar?
  - Yes, you can register for a past webinar and an archived webinar will be sent to you within a week. If you have not received the recording within a week, please check with the [Continuing Education Committee](#) (CEC) at cont-educ@nasig.org.
- I'm not a personal member of the National Information Standards Organization (NISO), but my library is an institutional member. Am I able to register for the NISO member rate?
  - Yes, your institution's NISO membership will allow you to apply the discount to your registration as an individual.
- Can I apply the NISO discount to my group registration?
  - No, the NISO discount can only be applied to individuals.
- For a group registration, can we access the webinar from different locations?
  - Yes, with the group registration, people can access the registered webinar from multiple locations.
- Should we register as a group or individual?
  - You may do the math yourself to see which one is cheaper. But keep in mind, one benefit of group registration is that if other colleagues couldn't make it to the live session, they could watch the archived session later.
- I registered a webinar, but I have not received the login credentials yet. What should I do?
  - After you submit the registration form online with a payment received, an email confirmation with login credentials should be sent to the email address that you entered on the online registration form right away. If it's someone else who registered for you, check with that person who should receive the email. If not, the email confirmation might be in your email spam folder, or a wrong email address might have been entered on the registration form. In this case, send an [email](#) to CEC, who will confirm your registration and send you the login credentials.