

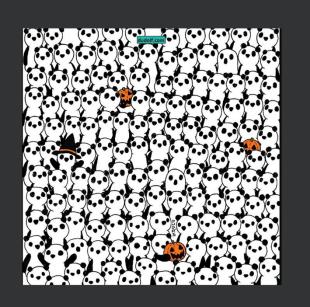
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Problem Statement

Why should we care?

Inaccurate data causes:

- ✓ Increase in operational costs
- Member & Network abrasion
- ✓ Federal & State abrasion



Intelligent innovation is the key

Enable your network



Success is driven from convenience, confidence, and meaningful participation

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Let me manage my business, you Single update across payers	Multi Payer Approach
Don't assume, let me confirm. Smart Alerts	Use advanced Analytics to find discrepanciesUse the UI or file exchange to prompt user
Allow me to send files or provideFlexibility &me a workflow solution.Standards	 Enable standards when providers are ready Allow current file exchange options or a UI
Don't ask me to verify data from third parties.3rd Party Verification	 Use 3rd parities to verify accuracy when available
Don't make me guess how you will Consistent use this information. Communications	Use the same words across all payers

Availity PDM @ Elevance Healt Enabling a Modernized Provider Experience	h
Streamline Intake for Provider Data Maintenance	Significant reduction in administrati overhead through consolidation of lega intake channe
Enhance quality of directory data	PDM guided experience prompts provider address differences in data + gives insights into possible gaps interna
Reduce administrative burden of attestation compliance regulations for both provider & payor	Provider able to submit changes and attest a single session with attestation da included in single interfa
Modernized interface reduces turn-around time and supports auto adjudication of updates	Majority of updates completed within 3 minutes at an adjudication rate of 90
Integrated Roster Management capabilities	Ability for providers to submit Rosters w compatibility checks reducing administrati overhead of roster manageme
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