A Streamlined Strategy for Provider Data Management

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Problem Statement

Why should we care?

Inaccurate data causes:

- ✓ Increase in operational costs
- ✓ Member & Network abrasion
- ✓ Federal & State abrasion

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Intelligent innovation is the key
Enable your network

Success is driven from convenience, confidence, and meaningful participation

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Let's Discuss

Success is driven from convenience, confidence, and meaningful participation

Let me manage my business, you manage how you contracted.	Single update across payers	• Multi Payer Approach
Don't assume, let me confirm.	Smart Alerts	• Use advanced Analytics to find discrepancies • Use the UI or file exchange to prompt user
Allow me to send files or provide me a workflow solution.	Flexibility & Standards	• Enable standards when providers are ready • Allow current file exchange options or a UI
Don't ask me to verify data from third parties.	3rd Party Verification	• Use 3rd parities to verify accuracy when available
Don't make me guess how you will use this information.	Consistent Communications	• Use the same words across all payers

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Availity PDM @ Elevance Health
Enabling a Modernized Provider Experience

Streamline Intake for Provider Data Maintenance	Significant reduction in administrative overhead through consolidation of legacy intake channels
Enhance quality of directory data	PDM guided experience prompts provider to address differences in data + gives us insights into possible gaps internally
Reduce administrative burden of attestation compliance regulations for both provider & payor	Provider able to submit changes and attest in a single session with attestation data included in single interface
Modernized interface reduces turn-around time and supports auto adjudication of updates	Majority of updates completed within 3-5 minutes at an adjudication rate of 90%
Integrated Roster Management capabilities	Ability for providers to submit Rosters with compatibility checks reducing administrative overhead of roster management

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