

I forgot to attach Rule 876, Chapter 10.

Please let me know if you have any additional questions.

Thank you.

Sincerely,

Jennifer deNeui

Compliance Administrator

Division of Workers' Compensation

150 Des Moines Street

Des Moines, IA 50309

Phone: 515-725-3824

Email: jennifer.deneui@iwd.iowa.gov

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From: deNeui, Jennifer [IWD] <Jennifer.deNeui@iwd.iowa.gov>

Sent: Thursday, September 29, 2022 2:30 PM

To: KSpear@iowaentcenter.com <KSpear@iowaentcenter.com>

Subject: Fw: Workers' Comp fee schedule

Ms. Spear:

Iowa is a non-fee schedule state; therefore, there are no regulatory "State" requirements. The Rule in Iowa is that if the employer/insurance carrier directed the claimant to the health care provider, then they accept and approve the health care provider's charges and have to pay 100% of the charges for the work comp injury. Employers/Insurance Carriers must pay for all "reasonable and necessary" medical care, not what they claim is "usual and customary."

Attached is a copy of Iowa Code 85.27 that pertains to medical services, charges, and payments. As you can see, the provisions of this statute govern what services are to be covered pursuant to Workers' Compensation laws in the State of Iowa. The key words are "reasonable" and "necessary." There are no specific standards or guidelines defining the word "reasonable." Similarly, Iowa Workers' Compensation law does not outline a fee schedule, nor legislate URC standards.

In addition, attached is a copy of Rule 876-10 concerning health service dispute resolutions. Rule 876-10.3 outlines the necessary steps that need to be taken before a medical fee dispute can be submitted to the Agency. Please note, a

health service dispute resolution is to be initiated by the "responsible party," i.e. the party (insurance carrier) paying the medical bill.

Please let me know if you have any additional questions.

Thank you.

Sincerely,

Jennifer deNeui

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From: Kay Spear <KSpear@iowaentcenter.com>

Sent: Thursday, September 29, 2022 2:09 PM

To: Pals, Erin [IWD] <Erin.Pals@iwd.iowa.gov>

Subject: Workers' Comp fee schedule

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Erin,

I have a provider treating work comp patients for mostly hearing loss and/or tinnitus. The carrier is requesting an impairment rating with his report. Our invoice is being reduced. Conversations with Sedgwick state it is Iowa's Work Comp fee schedule. I have argued his with several adjustors and have been able to overturn a handful of claims. My question.....is there a Work Comp fee schedule for medical providers and if so, where do I find it?

Thank you in advance for your assistance.

Kay Spear



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