

# NORTH CAROLINA ASSOCIATION FOR HEALTHCARE QUALITY

NCAHQ Newsletter

August 2023

## *Message from the President*



Dear Colleagues.

As we begin our 2023-2024 fiscal and Board year we are bolstered by the successful rebirth of our in person annual conference in May 2023. This conference also marked the first ever that we had both in person and virtual attendees. 80 people attended in person along with our sponsors and over 40 people joined virtually. Plans are already in the making for our 2024 educational conference so please stand by for more information to come.

We are functioning in a time of uncertainty where resources are tight and we are all learning to work smarter and do more with what we have. This organization with the help of our volunteer work force including board members and the many committee members is here to support our community of healthcare professionals with access to education and CEUs through webinars and our conference. Our multistate collaborative increases the opportunities and topics of CEUs brought to you as members.

Our goal this year is to continue to think of ways we can support healthcare quality professionals in our state moving forward. We would love your input and experience so please consider joining a committee or contacting us with ideas. Soon a new educational survey will be coming to you as an additional way for you to share with us what it is that would best support you.

Thank you for all you do to help your organizations keep patients and teammates safe.

Michal Glass DNP, RN, NE-BC, CPHQ  
2023-2024 NCAHQ President



### **In This Issue**

- ◆ Meet your Board of Directors
- ◆ Beyond Borders for Quality
- ◆ Education/Multistate collaborative News
- ◆ Upcoming Townhall/Board meetings you can join
- ◆ Save the dates for conference

# Meet the Board

## President



- Michal Glass DNP, MSN, RN, NE-BC, CPHQ
- Atrium Health
- Director Medical Staff Quality
- Years in Healthcare: 25
- Years in Quality: 8

## President Elect



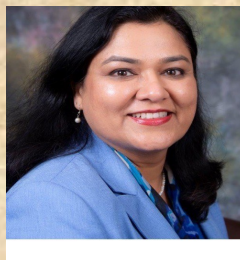
- Shellie VonCannon, MSN, RN, CPHQ
- Pro-Specus
- Clinical Research Project Consultant
- Years in Healthcare: 33
- Years in Quality: 14

## Past President



- Laurie A. Beasley, MSN, RN, NE-BC, CPHQ
- Atrium Health
- Outcome Specialist—Primary Care
- Years in Healthcare: 34
- Years in Quality: 8

## Awards/Recognition Chair



- Swati Bhardwaj, CPHQ, MHA, FACHE, CPPS
- Southern Atlantic Healthcare Alliance
- Director of Operations
- Years in Healthcare: 23
- Years in Quality: 23

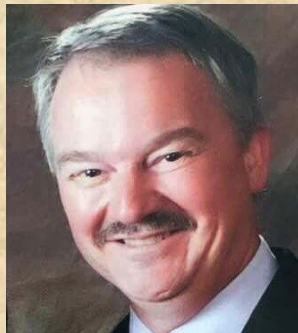
# Meet the Board

## Nominations/Bylaws Chair



- Meg Marion, MPH, RN, RD, CPHQ, CPPS, LSSGB
- Summerville Medical Center
- Director, Quality & Patient Safety
- Years in Healthcare: 21
- Years in Quality: 11

## Treasurer



- Ed Dunlow, MHA, MT(ASCP)SM, CSSGB, CPHQ
- Atrium Health
- Director, Performance Improvement
- Years in Healthcare: 40
- Years in Quality: 15

## Recording Secretary



- Amanda Steeves, MPH, RN, CPHQ
- NCDHHS DSOHF
- Quality and Patient Safety Manager
- Years in Healthcare: 17
- Years in Quality: 14

## Membership Secretary



- Preious Stepney
- NC Depart of Health and Human Services
- Interim Division Deputy Director
- Years in Healthcare: 20
- Years in Healthcare Quality: 20

# Meet the Board

## Conference Planner



- Lori L. Elks, MSN, RN, CMSRN, CPHQ
- Atrium Health
- Outcomes Specialist—Women’s Health & General Surgery
- Years in Healthcare: 19
- Years in Quality: 5

## Conference Planner, Elect



- Ben Masten
- Atrium Health
- Outcome Specialist
- Years in Healthcare: 8
- Years in Healthcare Quality: 4

## Website Manager



- Name: Alyson Flood, RN, BSN, CPHQ
- Novant Health
- Clinical Analyst, Clinical Excellence-
- Years in Healthcare: 30
- Years in Quality: 16

## Website Manager, Elect



- Andrew McMahon, MBA, MHA
- Atrium Health - Transplant Center
- Performance Improvement Coordinator
- Years in Healthcare: 7
- Years in Quality: 2.5

# Meet the Board

## Education Chair



- Alyson Covington, BSN, RN, CPHQ
- NC State University Campus Health
- Safety, Health Quality & Accreditation Coordinator
- Years in Healthcare: 20
- Years in Quality 19

## Education Chair, Elect



- Eric Steelman, DHSc, CSP, CPPS, CPHQ, PMP
- Winston Salem State University, Waldorf University
- Assistant Director, EH&S, Adjunct Faculty – Healthcare Management
- Years in Healthcare: 15
- Years in Quality 12

## Member at Large– East



- Carol Beehler, MSN/MBA, RN, NEA-BC, LFACHE, CPHQ
- Berkely Research Group
- Independent Contractor Healthcare Consultant/ Team Lead Care Transitions
- Years in Healthcare: 35
- Years in Quality: 8

## Member at Large– West



- Karen Southerland, MHA, RN, CPHQ
- Senior Consultant, HQI
- Years in Healthcare: 41
- Years in Quality: 25

## Building Quality Beyond the walls

NCAHQ would like to start recognizing members for going outside the brick and mortar building to see what quality projects they are doing. Below are two candidates that are doing just that.—**Quality beyond the border.**

⇒ We would like to recognize **Member Takendya Labriado**, who did a recent interview for American Heart Association GWTG's—Heart Failure (HF) initiative award. Educating the community about HF. Con-  
gratulations Takenya!

Watch interview here: <https://wcti12.com/news/local/onslow-memorial-hospital-receives-award-for-heart-failure-care>

⇒ **Ben Masten** serves as an Outcomes Specialist in the Quality Division of Atrium Health, now part of Advocate Health. Before entering the healthcare sector, Ben began his career teaching middle school. He has recently had an opportunity to combine his work in healthcare quality with experience in education to support professional development in a range of settings. As Advocate Health grows, team members are connecting and sharing expertise across the Midwest and Southeast regions. Ben recently provided training on project management to Nursing Professional Development Specialists across the Advocate Health footprint, highlighting frameworks, challenges, and tools nurse leaders can implement to drive projects forward. Ben will also be returning to his alma mater this fall to teach Quality and Outcomes Management in the MHA program at UNC Charlotte. He's excited to combine his love of teaching with his passion for continuous improvement to support the growth of students and colleagues.

*If you know any members doing outstanding project beyond the borders, please send information to [svrn99@yahoo.com](mailto:svrn99@yahoo.com). Place in subject line **Beyond the Borders**. Information can be subject to board approval.*

# Benefits

Membership

## Benefits of NCAHQ Membership

Joining NCAHQ is a great way to honor your commitment to healthcare quality, stay connected with professional peers and remain actively engaged in your career.

### Benefits include the following:

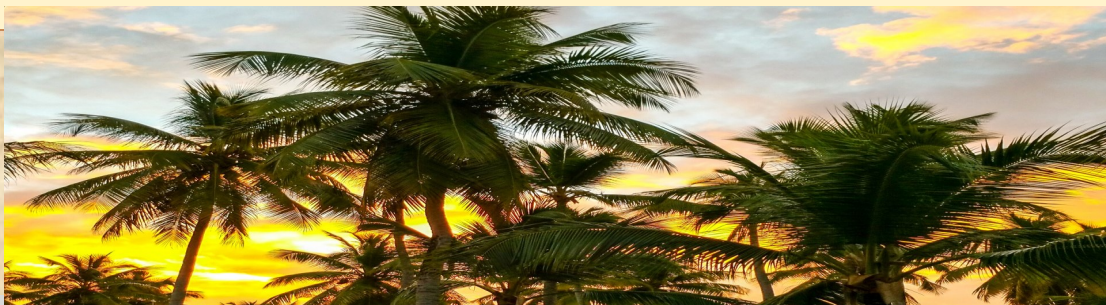
- Multi-State educational offerings with opportunities to earn CPHQ credits (Free with Membership) **6 CEU's available inside this Newsletter**
- Reduced rates at NCAHQ conference
- Professional networking
- Membership e-newsletter
- Membership directory
- Voting on NCAHQ Board of Directors
- Opportunity to participate on one or more committees
- Opportunity to serve on the NCAHQ Board of Directors
- Networking opportunities with peers that work in and around Healthcare Quality

**Annual Membership-\$75**

**Student Membership-\$45**

**Retired/Emeritus Status-\$45**

**LINK: JOIN/RENEW HERE**



# Educational Offerings

“Click here to register” in educational offerings, hold down ctrl key to open.

## NCAHQ Presents

*Quality Measure Reporting: Where are We Now and Where are We Going?*

Tuesday, September 12th, 2023

12:00pm - 1:00pm EST

[Click here to Register](#)

## Multistate Collaborative Update

States in the Collaborative

- \*Arizona
- \*Florida
- \*Georgia
- \*Michigan
- \*New England
- \*North Carolina
- \*Ohio
- \*Oregon

For more information:



Link :[Home | NCAHQ](#)

## Educational Offerings, Continued

“Click here to register” in educational offerings, hold down ctrl key to open.

### FAHQ Presents

*Making Healthcare Safer: Reducing Adverse  
Drug Events in Older Adults*

Wednesday, September 13th, 2023

12:00pm - 1:00pm EST

[Click here to Register](#)



### OrAHQ Presents

*Driving Continuous Improvement Part 1*

Thursday, September 21st, 2023

1430 - 1600 EST

[Click here to Register](#)



# Educational Offerings, Continued

“Click here to register” in educational offerings, hold down ctrl key to open.

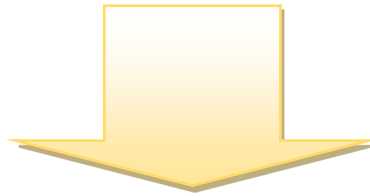
NEAHQ Presents

*Building Quality Improvement Capacity for Your Organization*

Tuesday, September 26th, 2023

1130 - 1230 EST

[Click here to Register](#)



NEAHQ Presents

*Building Quality Improvement Capacity for Your Organization*

Tuesday, September 26th, 2023

1130 - 1230 EST

[Click here to Register](#)



## Educational Offerings, Continued

“Click here to register” in educational offerings, hold down ctrl key to open.

OrAHQ Presents

*Driving Continuous Improvement Part 2*

Thursday, October 26th, 2023

1500 - 1630 EST

[Click here to Register](#)



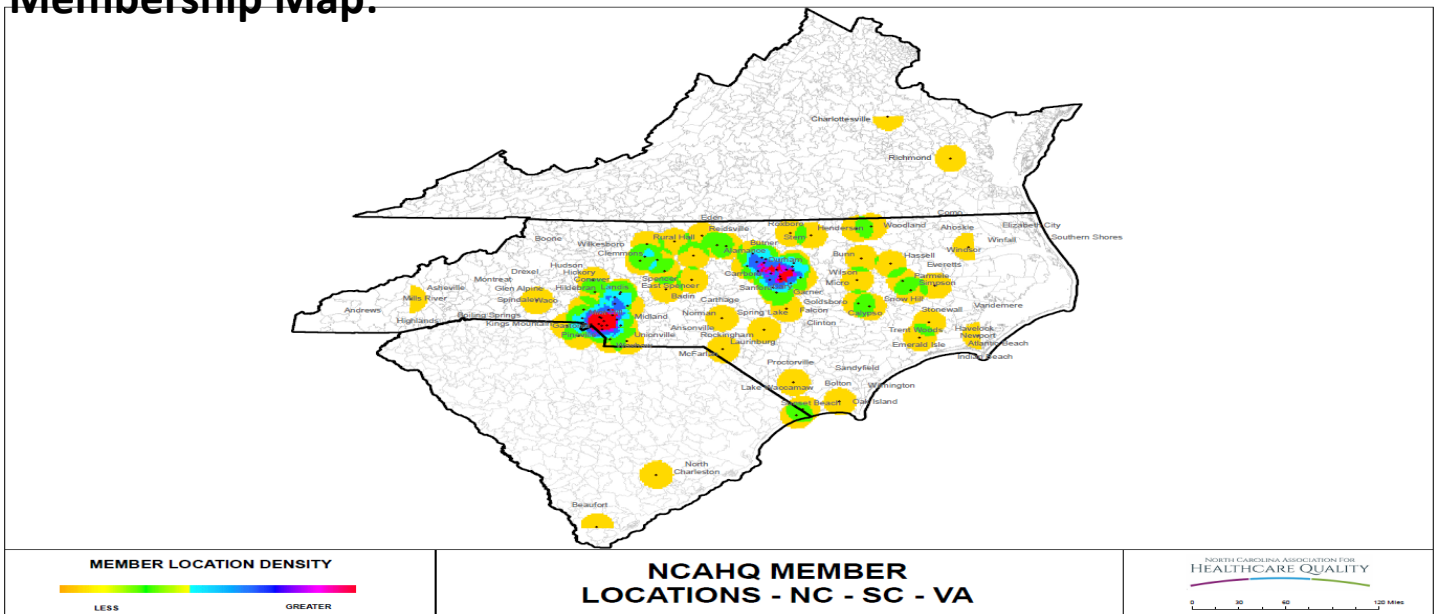
All those seeking CPHQ Education Credits if you attended all of these are the benefits:

1. All of this information is beneficial.
2. They help towards your renewal for CPHQ
3. We are all in this together

Thank you all for attending!



## Membership Map:



# Connections

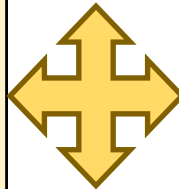
**Coming Soon!**

**NCAHQ Town Hall**

*Zoom Meeting*

**Sept 22, 2023 at 12pm**

**YOU are Welcome to Join!**



[https://us02web.zoom.us/  
j/88387199478?  
pwd=Y0NOdkNwSGtleW40ejF  
uWjhacFpiZz09](https://us02web.zoom.us/j/88387199478?pwd=Y0NOdkNwSGtleW40ejFuWjhacFpiZz09)

**Your UPCOMING Board Meetings**

TBD and done via Zoom

**BOARD MEETINGS ARE ALWAYS OPEN TO ANY MEMBER THAT WOULD LIKE TO ATTEND.**

**Contact: [michal.glass@atriumhealth.org](mailto:michal.glass@atriumhealth.org)**

Connect with us!  Website: [www.ncahq.org](http://www.ncahq.org)

# SAVE THE DATE

# SAVE THE DATE

NCAHQ Conference is in the works!

STAY TUNED For More Information

**APRIL 28 & 29**

**New Venue This Year**

SHERATON GREENSBORO AT FOUR SEASONS

3121 WEST GATE CITY BOULEVARD, GREENSBORO, NORTH CAROLINA, USA, 27407

