Association for Healthcare Quality of Arizona

Serving as a resource to advance healthcare quality within Arizona.

AzAHQ Presents:

Quality Journey - Fall 2026

(Review & prepare for certification)

Oct 16th, 17th, & 18th 2026
8am – 12pm Phx/MST

This is a virtual event

Program Fees:

Early Bird: by 9/30/26: $175 Members, $275 Nonmembers

After 9/30/26: $275 Members, $375 Nonmembers

NOTE: Collective Organization members - obtain coupon from your parent organization.
[FAHQ, MAHQ, NCAHQ, NEAHQ, OAHQ, OrAHQ, TGCAHQ]

Register Here or go to https://www.azahq.org
and click on the "Details & Registration" link under the event name

CE: This course is approved for 12.0 hours of Nursing Continuing Professional Development Credit through the Nurses Organization of Veterans Affairs (NOVA).

Description: Where are you on your quality journey? Have you thought about seeking certification in quality? The field of healthcare quality and the healthcare quality professional's role are expanding exponentially in today's ever-changing healthcare climate. This course will present key milestones in the quality journey including structure and integration; change, regulatory, accreditation, and external recognition; education, training, and communication; health data analytics, design and data management; measurement and analysis.

Nancy Claflin, DNP MS RN NEA-BC CENP CNEcl CCRN CPHQ FNAHQ
Dr. Claflin has over 30 years of experience in quality. She received her CPHQ in 1987 and was named a Fellow of the National Association for Healthcare Quality (NAHQ) in 1999. She is an active member of NAHQ, serving on the Board of Directors in different roles and as President in 2004. She served as AzAHQ President in 1996, 2007, and 2024-2026. She has taught CPHQ© courses for more than 20 years and has presented numerous lectures on healthcare quality at the local, regional, and national level.