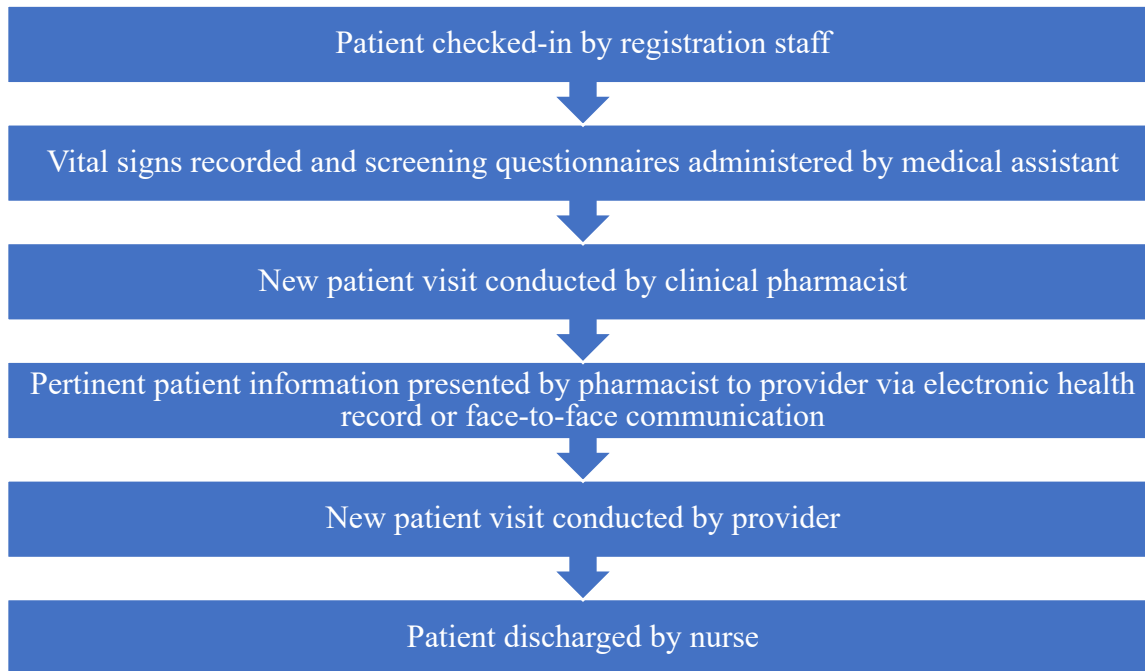


eAppendix A. Clinical Workflow



eAppendix B. Pharmacist Appointments

Appointment Type	Site A		Site B	
	Work Days (n)	Daily Average (n Appointments/Day)	Work Days (n)	Daily Average (n Appointments/Day)
New Patient, Checked-in	21	2.38	31	1.42
New Patient, Cancelled	21	2.48	31	0.26
Non-Project Patient, Checked-in	21	3.67	54	2.72
Non-Project Patient, Cancelled	21	2.33	54	0.61
All Visit Types, Checked-in	21	6.05	54	3.54
All Visit Types, Cancelled	21	4.67	54	0.76