

eAppendix Table. Time and Phone Calls Required to Obtain Drugs for Patients, Depending on Whether Financial Assistance Was Required^a

	Financial Assistance (58 Rx)	No Documented Financial Assistance (91 Rx)	<i>P</i>
Median (range) time from prescription to prior authorization (days)	3 (0-52)	3 (0-83)	.25
Median (range) time from prescription to drug obtainment (days)	15 (0-62)	10 (0-49)	.003
Mean (range) number of phone calls per prescription	3.2 (0-8)	2.0 (0-8)	.0001

^a“Days” refer to calendar days, not business days. No initiation period was available for 1 individual for whom it took 83 days to receive a prior authorization, thus resulting in a smaller range.