

Kitchen Scale Model Number: 0480

## **Getting Started**

- 1. Open the plastic battery compartment on the back of the scale, and insert one of the two batteries that came in the box with your scale. (We've included the second battery as a complimentary replacement; you can set it aside for later.)
- 2. Place it on a hard, flat surface.
  - IMPORTANT: Whenever you turn your scale on, it will briefly display all the icons on the screen before settling at zero—including the "low battery" symbol. Don't worry; this doesn't mean your battery is low. You'll only need to replace the batteries if the Lo+ symbol appears on its own while you're weighing.
- 3. When the display shows 0, you can begin weighing. Center objects for most accurate weight.
- 4. Scale will turn off automatically after 2 minutes of inactivity. Press and hold the HOLD button to keep the scale on for 5 minutes while not in use.

# FAQs

### How do I replace the battery?

Your scale arrives with 2 CR2032 batteries—one for now, and one for later. When you see a "Lo" error message on the screen, that means that your battery is low and it's time for the next one. To replace it, just turn your scale over, slide the battery cover open, pop the old battery out, and place in the new CR2032 battery with the positive end facing you. Then, close the battery cover and your scale should work as normal.

**IMPORTANT:** If you find yourself going through batteries more quickly than expected, let us know so we can help.

I keep pressing the ZERO or UNIT button but nothing happens. What's wrong?

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Because the buttons are part of the surface of the scale, you need to make sure you are pressing squarely in the center of the button with the pad of your finger. If this still doesn't work, please contact Customer Support for additional help.

#### Why does it take so long to zero or settle on a weight?

Because the whole surface of the scale is a weighing mechanism, it will take a moment to register your attempt to zero. If your scale is still not responding after giving it a short amount of time to register the button press, please contact Customer Support for additional help.

### How do I change the unit of measure?

Tap the UNIT button to switch between grams, ounces, fluid ounces, and milliliters.

### What does the hold function do?

Your scale will automatically turn off after 2 minutes. Press the HOLD button to extend the scale's awake time to 5 minutes. A clock icon will appear on the screen to indicate the hold function is activated. To disable it, press and hold the same button again, and the scale's awake time will change back to 2 minutes.

# If I want to measure ingredients in a container, how do I subtract the weight of the container from the total?

Turn the scale on and place your container on the weighing surface first. Then, press the ZERO/POWER button once. You'll see the weight reset to zero and the tare symbol appear in the upper left corner of the screen. Now, add your ingredients to the container, and the measurement displayed will only reflect the weight of your ingredients. When you're done, just turn your scale off to reset the tare function.

### How do I turn the scale off?

Your scale will automatically turn off after 2 minutes, but to maximize battery life, touch the power button for two seconds after use to switch off.

### Why am I seeing the measurement "drift" by a few grams?

Placing something very cold or very hot (for example, making pour-over coffee) on your scale can temporarily affect some of the metal measuring components, causing you to see your results drift up or down by a few grams over time. To prevent this, we recommend placing a hot pad on your scale before weighing any extremely hot/cold objects, hitting ZERO to cancel out the weight of the insulator, and then proceeding as normal with your measurement.

#### How do I clean it?

Clean the scale with a slightly damp cloth. DO NOT immerse the scale in water or use chemical/abrasive cleaning agents.

#### I'm short on counter space. Can I store my scale on its side when it's not in use?

Absolutely! Just lay the scale flat when you're ready to use it, and place it back on its side when you're finished.

### How do I replace the battery door?

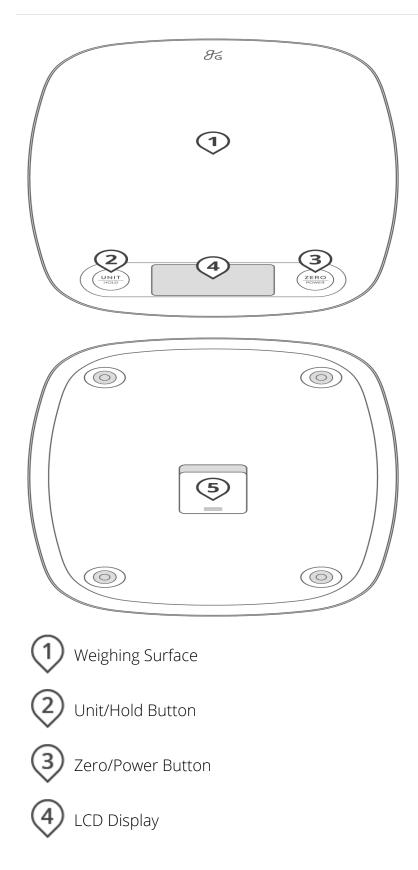
### **Giving Back**

Small actions come together to create a powerful impact. That's why Greater Goods collects a small portion of each purchase to give back to our charity partners. All of these small contributions add up to create a steady stream of contributions to our partners. Your order helps the Global Orphan Project and Love146 care for children in need and child trafficking survivors. To learn more, check out our <u>Community Page</u>.

### Troubleshooting

	LOW BATTERY When you see this symbol, the battery need to be replaced. Open the battery door on the back of the scale, and insert 1 new CR2032 battery.
8888	OVERLOAD There is too much weight on the scale (Capacity: 11lb). Please remove the weight on the scale to protect the scale sensor.

## **Tech Specs**





Weight Unit	g / fl.oz / lb & oz / ml
Capacity	5000g / 176.4fl.oz / 11lb 0.4oz / 5000ml
Division	1g / 0.1fl.oz / 0.1oz / 1ml
Minimal Weight	2g
Function Keys	ZERO/POWER, UNIT/HOLD
Display	LCD
Batteries	1 CR2032 battery (2 included)
Temperature	5°C ~ 35°C
Humidity	40% ~ 85%

### Warranty Terms

This product is covered by a limited 5-year manufacturer's warranty, and we promise to deliver great customer service for the lifetime of your scale. While your warranty does not cover damage or mistreatment to your scale, our priority is your happiness, and we encourage you to contact us about any issues you might have.

#### Terms

Your scale is warranted by the manufacturer against defects in materials and workmanship for five (5) years from the original purchaser from the date of purchase. Proof of purchase is required.

### **Void Warranty**

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The warranty is void if the product has been subjected to mechanical damage or mistreatment, such as immersion. This warranty is in lieu of all other warranties, and limits the liability of the manufacturer. This warranty gives you certain legal rights and you may have other rights depending on which state the product was purchased in.

### **Defective Product**

If your scale is defective, please contact Greater Goods, LLC (that's us!)

### Warnings & Standards

### **General Safety Information**

- Do not immerse this product in water or any other liquid, or put it in the dishwasher. Please keep dry surface. Clean the scale with a soft damp cloth; do not use chemicals or harsh abrasives. For stains or other residue, use a mild dishwashing soap.
- This scale is only meant for consumer use, and is not intended for commercial or medical applications.
- Place the scale on a hard, level surface before use.
- This scale contains highly sensitive electronic equipment. Avoid hitting or dropping the scale —otherwise, damage may occur. Do not attempt to tamper with any internal components, or you will void your warranty.
- Do not overload the scale or put heavy things on the scale when not use. It is designed to hold up to 11 pounds; if overloaded, it will display the error message "EEEE". Remove the weight to prevent damage.
- If the scale is not to be used for long periods, it's recommended to remove the battery to avoid damage to the scale due to possible battery leakage.
- Keep the battery out of reach of children.
- -Do not mix old and new batteries, with different compositions or of different brands in order to prevent possible leakage, explosion.
- Do not heat or deform the batteries or dispose of in fire.
- Waste batteries should not disposed of with household waste. Please check with your local authority for battery recycling advice.
- Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local Authority or retailer for recycling advice.

• The weighing surface of your scale is made from tempered glass. While the type of glass we use is highly durable, it is still subject to breakage if used improperly. Don't drop your scale or treat it roughly. In the rare case that the glass does shatter, make sure to clean it up properly and keep it away from bare hands and feet.

## **∆WARNING**

- · INGESTION HAZARD: This product contains a button cell or coin battery
- DEATH or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours.
- KEEP new and used batteries OUT OF REACH of CHILDREN
- Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.



### **FCC Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.