Safari Browser Set-up

The following are instructions on how to simply resolve Adobe Flash issues while using **Mac OS 10.10.5** with **Safari 9.1.2**.

You can also review Adobe’s website for instructions to resolve issues as well:

- For all supported Safari versions in MacOS 10.6 through 10.12 go here: [https://helpx.adobe.com/flash-player/kb/enabling-flash-player-safari.html](https://helpx.adobe.com/flash-player/kb/enabling-flash-player-safari.html)

If Safari doesn’t show any animated graphs in the Reports and you see this error:

![Flash blocked for this website](image)

Click on the “Flash blocked for this website” link.

It should show this popup:

![Do you want to trust the website](image)

Click on “TRUST”

The webpage should refresh and the Graphs should now be rendered correctly.
If this doesn’t function or if you do not receive the “Flash Blocked for this website” link, then you will need to go into Safari’s Preferences to update the Flash Plug-In:

Then Click on SECURITY Icon
Then click on PLUG-IN SETTINGS…

You should view the following with a list of Plug-Ins you have installed in your Safari Browser. Make sure the website you would like the Plug-In to view shows up. Make sure
you "ALLOW" the website to run the plug-in, and then click on DONE.
You will need to review that your Flash Player in your machine's **System Preferences**.

Click to check if your Flash Player needs updating:

After you have updated Flash: Clear Safari's cache, then restart the browser. Now check to make sure you can view the Graphs in the application.

If you're still having issues with viewing the Graphs, please contact DRC customer service:
Toll Free: 1-800-826-2368
Email: **ShelfCustomerService@datarecognitioncorp.com**.