

HOW TO CREATE AN ACCOUNT

- 1. Create/Login to your account:
 - Go to our homepage www.HomeWiseDocs.com.
- Click on the Sign Up tab or enter your Username and Password and login.
- Click on the Place New Orders tab found directly after logging in.
- 2. Find your association: (Please refer to the Search Tips)
- Select the Search Type.
- Enter the address or association name.
- Specify the transaction type as either Purchase/Sale or Refinance, and click search.
- Click on the association name under the search results section.
- 3. Select your items:
- Locate the document(s) you need and select the box to the right.
- Click continue at the bottom of the page.
- 4. Complete your order:
- Proceed and enter the buyer and seller or current homeowner information; click continue.
- At the delivery and payment page enter the appropriate information; click continue.
- 5. Review and Place Order:
- Review your order and add/remove items if necessary.
- Click Place Order. You will receive a confirmation number and an email confirmation as well.

HOW DO I FIND MY ASSOCIATION?

For best search results please do the following:

- 1. Click Association Name under Search Type.
- 2. Type the beginning paraphrase of the association. (Leave out the Street Address).
- 3. Type the city / state or zip code.
- 4. Specify either purchase/sale or refinance; click search.
- 5. Click your association name under the Search Results.

If you are unable to locate your association using the name please try searching by the Unit Address:

- 1. Click Unit Address under Search Type.
- 2. Enter the Street Address (Leave out the unit number, if any).
- 3. Type the city / state or zip code.
- 4. Specify either purchase/sale or refinance; click search.
- 5. Click your association name under the Search Results.



HOW DO I PAY FOR MY ORDER

- 1. Check/Money Order:
- Please make your check payable to HomeWiseDocs.com and mail it to: 4773 Mangels Blvd., Fairfield, CA 94534. Please include your order confirmation number in the memo.
- 2. Credit Card
 - Go to our homepage <u>www.HomeWiseDocs.com</u>
- Click the 'Pay For Your Order' tab or click here.
- Enter the order confirmation number and click Pay.
- Click the box to agree with the credit card return and refund policy. Enter your credit card information.
- Click Pay Now.

***Please be advised there is a \$5.00 Convenience Fee charged and added to the order total when paying by a credit card.

HOW DO I RETRIEVE MY ORDER?

- 1. Go to www.HomeWiseDocs.com.
 - 2. Click 'Track Your Order' and enter your Order Confirmation number; click Track.
 - 3. Scroll down the Order Status page and click 'View Order'.
 - 4. The documents are listed in blue. You may download them separately. For governing documents only you may click the 'View ALL Governing Documents' link.

^{**}Feel free to forward the email notification to all parties within this transaction if needed.