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#### **President's Letter:**

Dear GAHE Membership,

As we enter yet another month of the challenges of this pandemic and the crisis of social injustice in our country, I cannot help but be proud of the resilience of our healthcare leaders across ACHE. Change has always been a part of what we traverse as healthcare leaders, but never at this frequency or pace. It seems that throughout this pandemic and times of social injustice, change has come to us often times daily, if not hourly. As leaders in our respective healthcare organizations we must adapt to this change, communicate this change, and own this change. And in this change, we become stronger leaders and stronger spokespersons for our industry.



*Trent Lind, FACHE  
GAHE President*

As Maya Angelou once stated, "I can be changed by what happens to me, but I refuse to be reduced by it." There is no doubt that our healthcare industry has changed in the midst of the forces we face, but there is also no doubt that our caregivers and leaders have not been reduced during these times. Better yet, we have been elevated!

Just as individuals and organizations have adapted to change, so has the American College of Healthcare Executives and the Georgia Association of Healthcare Executives. We are excited to announce that virtual face-to-face credits will now be given for upcoming lunch and learns. You will find in this bimonthly newsletter the evolving agenda for GAHE as we navigate this new virtual landscape.

As always, thank you for what you do to continue to represent ACHE's mission and values. We strive as an association at GAHE to continue to uphold the four key ACHE pillars (integrity, lifelong learning, leadership, and diversity and inclusion), and it is through you that we fulfill this obligation.

Sincerely,

Trent Lind, FACHE  
President, Georgia Association of Healthcare Executives



#### **Call for Webinar Proposals**

Do you have an idea for a webinar that would be appropriate for educating GAHE's membership? If so, GAHE's Webinar Subcommittee invites you to contribute to our [Call for Webinar Proposals](#).

### Message From Your ACHE Regent — Summer 2020

Over the past several months, the spirit of camaraderie among GAHE and ACHE members has been inspiring, and I am grateful for all the collaboration during this challenging time. While the pandemic is far from over, we are pulling together to ensure we deliver the best care throughout Georgia and will continue to do so with an unwavering commitment to health and well-being.

While the state took action earlier this month to continue to ramp up testing, expand hospital surge capacity, and provide staffing, supplies, and resources, our healthcare systems and hospitals, have worked tirelessly to care for each patient no matter the circumstance or diagnosis. I am thankful for the ongoing leadership of our healthcare organizations, government officials, and community leaders who remind citizens and businesses to follow the guidelines carefully crafted by data, science, and the Georgia Department of Public Health.



Both ACHE and GAHE have continued to provide access to helpful educational tools since in-person learning has not been possible. In addition to virtual programs and e-learning options, ACHE has made national, chapter panel, and Choice virtual face-to-face [courses](#) available for those obtaining or recertifying their FACHE credential. At the chapter level, the GAHE Board and Programs Committee creatively adapted learning to ensure that all members have the opportunity to participate in virtual face-to-face sessions. Thanks to the hard work of the Programs and Webinar Subcommittees, GAHE has held virtual monthly meetings and virtual Board of Governors Exam prep tutorials, providing valuable access to information and resources.

*Callie Andrews, FACHE*

In addition to expressing my appreciation to our Board for their outstanding work, I would like to take this opportunity to recognize others in our chapter. Congratulations to our five new Fellows who sat for the Board of Governors Exam and received their Fellowship certification this year and 28 Fellows who earned their recertification. I would also like to express my gratitude to the six schools in our Higher Education Network (HEN) for their partnership and collaboration with GAHE to ensure their incoming students become acquainted with and engage with ACHE and GAHE. I appreciate their valuable insight and involvement during this uncertain time.

The versatility of our teams throughout the healthcare community has been a strength since the beginning of the pandemic. Healthcare systems and hospitals have supported patients, families, communities, team members, and providers through innumerable challenges that have been presented over the past several months. Now, it is important that we consider additional ways to help physicians, caregivers, and team members build a “new normal” by incorporating wellness strategies and resiliency techniques into daily routines. While we continue to restore daily operations, advance our strategic plans and business imperatives, we must strike a safe and healthy balance for our teams as we juggle the continued challenges brought on by the pandemic.

As healthcare leaders, we will seize this opportunity to demonstrate agility as we care for Georgians and guide our teams. In whatever way you are helping our communities and healthcare systems navigate our current landscape, thank you. By working together, we will strategically navigate the challenges ahead, and I am confident we will continue to succeed.

Sincerely,

Callie C. Andrews, FACHE  
Regent for Georgia

## Recent Virtual Events Recap

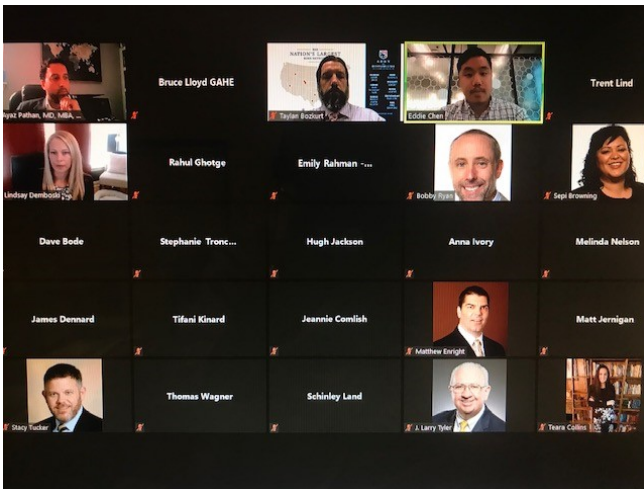


**GAHE's June 24 Virtual Happy Hour (pictured at left)** was our first virtual networking event and had 27 registrants. The group had lots of fun sharing drink recipes and stories. Thanks to GAHE President Trent Lind for hosting and to our "mixologists" John Kueven, GAHE Vice President, and Board members Doug Gregory, Sonja McClendon, and Larry Tyler. Details on a second virtual networking event will be announced soon.

Also in June we kicked off our 12-week virtual **Board of Governors Exam Review Class**, with 43 members participating. The class wraps up September 4. We're very excited about the possibility of all these members sitting for the exam soon. Special thanks to Rahul Ghotge, GAHE Fellow Advancement Committee Chair, for all his time and effort in organizing the program and hosting each weekly session. Thanks also to all of our speakers and contributors.

July featured two webinars offering qualified education credits: July 16, "**Covid-19 Lessons Learned from the Frontlines,**" and July 22 "**Supporting Clinicians in Chaotic Times.**" Thanks to ApolloMD for sponsoring the July 22 event.

We hosted our first virtual face-to-face credit event on August 20 (pictured at left). "**Telemedicine in the Healthcare Delivery System**" was the topic. [A recording](#) with 1.5 hours of qualified credit is available. We're offering more F2F events this month (see details below).



## Upcoming Events

### September 17 — GAHE Virtual Lunch and Learn

"Ensuring Your Community's Emergency Preparedness"

12:00-1:30 PM Via ACHE

1.5 hours of ACHE Face-to-Face Credit



Register for All GAHE Events at:

<https://gahe.org/events>

### September 21 — GAHE/ACHE Virtual Choice Program

"Conflict to Cooperation: Living and Working with Difficult People"

12:00-1:30 PM Via ACHE

1.5 hours of ACHE Face-to-Face Credit

Thanks to [BDR Partners](#) for Sponsoring This Event

### September 24 — GAHE Co-Sponsored Event with Health Connect South

"Employer – Physician Engagement – More Important Now Than Ever"

12:00-1:30 PM Via Health Connect South

1.5 hours of ACHE Face-to-Face Credit

## Membership Report *(June 2-August 30, 2020)*

Congratulations to these GAHE members who achieved their **Fellow of ACHE (FACHE)** credential. Please take a moment to congratulate your colleagues for their commitment to advancing their healthcare careers:

- **Lindsey H. Petrini, FACHE**

We recognize the following **members who recently recertified their Fellow status:**

Jeannie B. Comlish, MS, RN, FACHE  
W. Bryant Cornett, FACHE  
Thomas A. Crawford, FACHE

John Davanzo, FACHE  
Cynthia K. Dixon, MSN, RN, NEA-BC, FACHE  
David T. Early, FACHE

Jamie H. Epps, FACHE  
John M. Hauptert, FACHE  
Erin M. Smith, FACHE

We welcome the following **new members of ACHE** in the Georgia chapter and hope to meet you soon:

Tolulope A. Adedokun, RN, MHA  
Angela Allen  
Diane Alvarez  
Angela P. Ammons  
Philip Atoyebi  
MAJ Antione Barnett  
Katurah Barr  
Shanika Bentley, EdD, MS  
Brittney Bettison  
Douglas Brewer, MD  
Alicia M. Cain  
Kiara L. Ampuero Cerdan, BS  
SGT Chetina M. Chavis  
Monica Cherry, PhD, MPH, BDSC  
Loy D. Cowart, IV  
Stephen Duncan  
Doris Elonu  
John Emmanuel, MD

Jessica Escoto  
Anuj Goel, MD  
Christopher Hairie, PT, DPT  
Ed Hamblin  
Kimberly Hixon  
Chandler Houck  
Shannon Hunt  
Jandria E. Jackson  
Anita Johnson, MD  
MSgt Chanika K. Johnson  
Cynthia Kelly, PhD, MBA  
Christopher C. Kersey, MBA, RT  
William R. Lane, MD, MBA, FASA  
Kathryn G. Lyall  
Sandra Marusa  
Lindsey McKelvey  
Seanell (Nelli) Minor, RN  
Donald G. Morris, III

Lindse R. Murphy, MBA  
Anthony E. Obazee, MD  
Tiara Owens  
Sigfrido Pagan, MBA, MHA  
Madhurima K. Pagdaloo  
Deval Patel  
Elizabeth S. Patrick  
Benjamin D. Pearman  
Joseph Potts  
Raymond Pressley  
Brent E. Rogers, MBA, MSN, RN  
Susan Schayes, MD, MPH  
Kasey M. Smith, MSN, RN  
Evan C. Talton  
Ashley N. Tyrus  
Judy K. Ware, CPA  
George N. Williams, III

## Call for Committee Volunteers

Do you have a particular interest in serving on a GAHE committee? Please let us know as we would love to have you join us. Current committees include Career Development, Communications, Fellow Advancement, Membership Growth & Satisfaction, Physician Executives Group, Programs, Sponsorship, and Senior Executives.

Be involved and a part of our GAHE Leadership team! (You must be a member in good standing of ACHE and GAHE to participate.) Submit your statement on your interest on our Committee Application Form at <https://gahe.org/georgia-association-of-healthcare-executives-committees/>

### COVID-19 Resource Center

Thank you for the work you are doing in your healthcare organizations and communities to manage the impact of COVID-19 and take care of patients. We are well aware these are extraordinary times for you as leaders. We hope you continue to leverage your professional and chapter-leader network to share ideas and learn from each other.



Our free **“COVID-19 Series With Front-Line Leaders”** webinars continue to be well received by our members. Registration for and recordings of all these sessions will be available as soon as possible following the live webinar at [ache.org/COVID](https://ache.org/COVID), along with numerous other resources, including a listing of members in the news.

We’ve compiled information on the most frequently asked questions from members. [Learn more](#) about plans for education, recertification and other areas.

### National Tuition Waiver Program

To reduce the economic barriers to ACHE educational programming for ACHE members experiencing economic hardship, ACHE has established the Tuition Waiver Assistance Program.

ACHE makes available a limited number of tuition waivers for specific educational offerings to ACHE Members and Fellows whose organizations lack the resources to fund their tuition for education programs. Members and Fellows in career transition are also encouraged to apply. Tuition waivers are based on financial need. *Recipient must be a current ACHE full member or Fellow for at least one year from the time of the session start. A member may only receive a waiver every three years of their membership. All requests are due no less than eight weeks before the program date. Incomplete applications and applications received after the deadline will not be considered.*

[Please click here for a list of available waivers.](#)

### ACHE Website Resources: Executive Coach Directory

ACHE's website offers an array of career advancement resources in its [Career Resources Center](#). One important resource is [The Executive Coach Directory](#). ACHE has compiled this directory to help our members quickly identify and assess the qualifications, preferred practice methods, and fees of executive coaches. ACHE is not endorsing the firms or individuals listed, but by offering detailed information on coaches interested in providing services to members, the directory will facilitate the process whether you are looking for a coach for personal development or for other members of your executive team. The directory also offers a link for executive coaches to sign up and be listed in the directory.

### Podcast: Healthcare Management Jobs in a Post-Pandemic Market

In this timely [episode](#) of the *Healthcare Executive* Podcast, executive recruiter Donna Padilla, managing partner and leader of WittKieffer's healthcare practice, discusses trends in the healthcare management workforce and gives advice for both candidates and employers considering engaging an executive search firm.

Visit [HealthcareExecutive.org/Podcast](https://HealthcareExecutive.org/Podcast) to listen and browse through more episodes. The podcasts are also available by searching for “Healthcare Executive” in Apple Podcasts or on [iTunes](#).

**GAHE Virtual Choice Program**  
**September 21, Noon - 1:30 PM Eastern**

*Approved for 1.5 Hours of  
Face-to-Face Credit!*

**Guest Speaker**

## **Dr. MICHAEL E. FRISINA**

***"Conflict to Cooperation: Living and  
Working with Difficult People"***

Join us on September 21 as internationally recognized leadership expert, speaker, and author Dr. Michael E. Frisina looks at strategies for dealing with difficult people. And earn 1.5 hours of ACHE face-to-face education credit.



**Registration Limited to 200 and Closes  
September 19. Register Today!**

Details at <https://gahe.org/events/>

Sponsored by  
BDR Partners



*Approved for 1.5 Hours of  
Face-to-Face Credit!*

## **GAHE Co-Sponsored Event with HEALTH CONNECT SOUTH**

**September 24, 12-1:30 pm**

***Employer – Physician Engagement –  
More Important Now Than Ever***

This is an ACHE Choice program hosted by Health Connect South and qualifies for 1.5 hours of ACHE Face-to-Face credit. Health Connect South offers registration options for the full-day program as well.

**Registration Limited to 200 and Closes September 22.**

**Register Today at  
<https://healthconnectsouth.com/>**



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**Founding Partner**  
**Relia Healthcare Advisors**



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### **Find Out More About GAHE Sponsorship**

If your organization is interested in becoming a GAHE sponsor, visit our sponsorship page at <https://gahe.org/sponsors/> and learn more about sponsorship levels, benefits, and pricing.

## CONNECT WITH GAHE

GAHE is on social media – so remember to connect with us for the most up to date news and photos...

- Linked In: [www.linkedin.com/groups/1121747](http://www.linkedin.com/groups/1121747)
- Twitter: @GAHEConnect -- [twitter.com/GAHEConnect](https://twitter.com/GAHEConnect)
- Facebook: [www.facebook.com/GAHEConnect](https://www.facebook.com/GAHEConnect)



## CALL FOR CONTENT

Content submissions to the GAHE newsletter are for reviewed for appropriateness by the Communications Committee. Please send your contributions, including articles, news, member accomplishments and photos to [bruce.lloyd@gahe.org](mailto:bruce.lloyd@gahe.org), no later than close of business by the 20th day of the last month of each quarter (March, June, September, December). Approved submissions made after this date will be placed into the next newsletter.

Please note that GAHE reserves the right to reject submissions that are not consistent with the goals and purposes of the organization. Articles that endorse or appear to endorse specific products, businesses, services, and are self-promotional or advertorial will not be accepted. Subjects that are appropriate deal with healthcare industry news (national and local), career management, leadership, mentoring, diversity and other professional topics. If you are not sure, please ask.

Articles submitted for the newsletter must be relevant to professional development or healthcare administration. Please format content in a Microsoft Word document, left justified, and be 1-2 pages in length. The content of the article must include: title; name of the author; the source the article was obtained from; full URL that links to the article (if applicable). Please submit photographs as email attachments in JPG file format. Please do not embed photographs in your article text. Provide name and affiliation of any person shown in photographs along with a brief caption. When using a reprint article, please provide credit to the author and/or obtain permission to use the article before submission.

GAHE reserves the right to edit, change or omit certain content (including photographs) because of length, style, relevance, or simply due to lack of space as deemed appropriate.