



Jennifer Miles-Brown, PhD
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Dr. Jennifer Miles-Brown is a healthcare executive, workforce strategist, and educator with over a decade of experience designing and leading initiatives that strengthen the healthcare talent pipeline and drive organizational performance. She currently serves as Director of Healthcare Workforce Education & Development and Director of the Health Careers Opportunity Program (HCOP) at Atlanta Metropolitan State College, where she leads HRSA-funded programs focused on expanding access to healthcare careers and aligning education with industry workforce needs.

Dr. Miles-Brown's career spans academic medicine, health systems, and federal public health. She has held leadership roles with the Centers for Disease Control and Prevention (CDC) as a Microbiologist Inspector for the Federal Select Agent Program, and in clinical laboratory operations as a supervisor overseeing high-volume diagnostic testing and regulatory compliance. She also serves as Lead Phlebotomist at Wellstar Cobb Medical Center, maintaining a direct connection to frontline healthcare operations.

As Founder and CEO of Xpress Laboratory Services, a CLIA-certified mobile diagnostics company, she has built innovative models that integrate service delivery with workforce development, expanding community access while creating hands-on training opportunities for emerging healthcare professionals.

A passionate advocate for building sustainable healthcare workforce infrastructure, Dr. Miles-Brown's work focuses on bridging education, talent strategy, and operational execution to address workforce shortages and improve care delivery outcomes. She is an active member of the American College of Healthcare Executives (ACHE) and serves on multiple committees within ACHE of Georgia, contributing to leadership development and industry engagement initiatives.

Dr. Miles-Brown holds a PhD in Molecular Genetics and Biochemistry from Georgia State University and is committed to advancing purpose-driven leadership at the intersection of people, performance, and healthcare transformation.