

Rachel Payne, MHA

Operational Excellence Coach/Lean Facilitator-Northeast Georgia Health System

Rachel Payne is a Leadership Coach at Northeast Georgia Health System, where she specializes in Operational Excellence by blending Lean methodologies with psychological principles. She is passionate about fostering innovation in healthcare through scientific thinking and helping others see problems from new perspectives. Rachel also enjoys mentoring emerging leaders and contributing to their professional growth.

Prior to her current role, Rachel served as an Administrative Fellow at Northeast Georgia Health System and completed internships at both the Mayo Clinic and the Medical University of South Carolina.

