September 2024 Newsletter



An Independent Chapter of



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Attention Fellows:

Volunteer Opportunity with MedShare Available on September 28

Do you need public service hours to apply for or maintain the Fellow designation? Our Fellow Advancement



Committee has arranged a volunteer day at MedShare on September 28 from 9 AM to Noon. We hope you can join us.

Click here to learn more and sign up.

Save the Date! December 5 Joint Holiday Event with Georgia HIMSS



Welcome to Our Newest Platinum Sponsor, Kaiser Permanente

ACHE of Georgia is pleased to announce that Kaiser Permanente has joined as an annual Platinum Sponsor. Be sure to visit Kaiser Permanente's website at www.kp.org.

We appreciate all of our annual sponsors' support of our chapter. For a complete list of annual sponsors and other details on sponsorship, see page 11 of this issue.



ACHE of Georgia News

ACHE of Georgia 2025 Board of Directors Slate

Election to Be Held at November 7 Business Meeting

ACHE of Georgia's Nominating Committee has met and offers the following slate of Officers and Directors for your consideration for the 2025 chapter year. Voting will take place at the ACHE of Georgia <u>Annual Meeting and luncheon</u> at Maggiano's on Thursday, November 7, 2024, from noon to 1:30 pm ET as part of our monthly lunch and learn. Click the names of candidates listed below to view their bios or LinkedIn profiles.

President – <u>Lindsey Petrini</u>, FACHE (automatic succession) At-large Member – <u>Lily J. Henson</u>, MD, FACHE

Vice President – Sanford G. Duke, MD, MBA, FACHE At-large Member – Tammy T. Jackson

Secretary – <u>Nicole Denham</u>, MHA, RN, FACHE At-large Member – <u>Lorraine C. Smith</u>, FACHE

Treasurer – Felix Soto Izaguirre, MBA, FACHE At-large Member – Anthony J. Saul, FACHE

Immediate Past President – <u>Jon-Paul Croom</u>, MSHA, MBA, FACHE At-large Member – <u>Gina Tipton</u>, RN, MBA, FACHE

(automatic succession)

At-large Member – Jon-Michael Williams, FACHE

At-large Member – <u>Sepi Browning</u>, FHIMSS, CHCIO, eFACHDM,

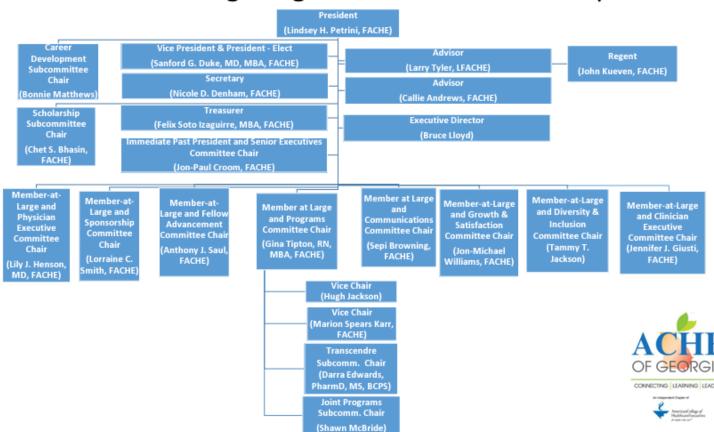
ACHE Regent Director – <u>John Kueven</u>, MHA, RN, FACHE (ex

officio)

At-large Member – Jennifer J. Giusti, FACHE

The proposed <u>2025 ACHE of Georgia organizational structure</u>, including the candidates above and committee and subcommittee chairs, is shown below. With the exception of the Regent Director, President, and Immediate Past President, officers shall be elected by a majority of the voting membership present at the annual meeting of the membership. The Vice President automatically succeeds to the office of President and the President automatically succeeds to the office of Immediate Past President.

2025 ACHE of Georgia Organizational Structure - Proposed



Regent's Message

Healthcare Leadership is a Calling

When I worked for a hospital in Katy, Texas, I oversaw incident command during Hurricane Harvey, one of the most destructive hurricanes in U.S. history. Throughout my career, I've been involved with a variety of teams handling natural disasters, mass injuries and the COVID pandemic. While it may be challenging to recognize in the moment, these types of situations can stretch us both as leaders and individuals. We can learn some of the most valuable lessons while supporting our teams through difficult, heartbreaking and tragic circumstances.

We all recognize that frontline team members are nothing short of heroic, often caring for victims and communities while demonstrating selflessness and humanity. I witnessed this firsthand during the aftermath of the Sept. 4 school shooting at Apalachee High School in Winder, Georgia. That morning I received a call I never really expected, there was an active shooter at a high school and our health system would need to respond; my heart dropped and my mind started going in a thousand directions. This tragedy occurred within miles of one of my health system's hospitals, and our team - including EMS, clinicians, counselors and operational leaders - quickly sprang into action. Their response made me reflect on the critical role healthcare plays during and after a disaster. It's not only about providing emergency service in the moment, but also finding ways to offer compassion and encourage healing long after the media attention fades.

Unlike tornadoes or pandemics, a school shooting is uniquely tragic; it involves an intentional act of harm rather than a natural occurrence. As a parent of a 13-year-old, it has been particularly impactful for me to see our community deal with this devastating event. I see how deeply it touched a multitude of people - from students, teachers and parents in Winder to our own physicians and staff, as well as our neighbors, our region and the entire nation.

As this community tries to heal, and as we continue to support our frontline team, I can't help but reflect on the complex responsibilities of a healthcare leader. As you

know, this particular brand of leadership often involves tremendous stress, complex decisions and impossible choices. It also often comes with unexpected blessings and humanity.

On September 4, while we were figuring out how to support our staff, manage rumors and ensure we were doing everything



John Kueven, FACHE

possible to support the impacted families and communities, many healthcare colleagues I've met throughout my career and ACHE reached out to check on me and our team, offer assistance and coordinate care. Even though several worked for competing health systems, they supported me - and continue to check in - during this challenging time. To those who reached out, THANK YOU. It means more to me than you know.

It can be easy to focus on the business side of health care and forget the human side of challenges we face. ACHE is a network of leaders committed to development, ideasharing and building connections, but we are also working to make our industry better, more compassionate and more collaborative. For that, I am grateful.

We've all faced difficult situations over the past several months, and I guarantee there are more coming in the future. I challenge you to make the time this month to reconnect with a friend or former colleague. During a crisis, these relationships can make a difference in the healing process - whether you are seeking support or offering a helping hand.

We never know what tomorrow brings. Hug your family, celebrate with friends and support someone who is struggling.

Warmest Regards,

John Kueven, FACHE

Regent for Georgia

John.Kueven@nghs.com

Upcoming Events

Upcoming Events:

- <u>September 28, 9:00 AM to Noon</u> -- Public service volunteer day at MedShare sponsored by our Fellow Advancement Committee.
- October 1 Georgia HIMSS 2024 Annual Conference — All day at Cobb Galleria Centre Atlanta, up to 5 hours of Qualify-ing Education Credit.
- October 12 and 19

 —ACHE of GC/THEF

 Board of Governors Exam Prep Webinar
- October 17, 12:00 PM to 1:30 PM

 "Successfully Leading Change in
 Healthcare Organizations," ACHE of
 Georgia virtual interactive program via
 Zoom. 1.5 Hours of ACHE Virtual
 Interactive credit.
- October 21-23 2024 ACHE Atlanta Cluster, Omni Atlanta Hotel .
- October 23-25 UAB National Symposium for Healthcare Executives Up to
 7.5 ACHE In-Person Education Credits
- November 7 ACHE of Georgia Lunch and Learn/Annual Meeting at Maggiano's in Atlanta — "Improving the Bottom Line by Optimizing Patient Throughput."
- <u>December 5 Senior Executive Fireside</u>
 <u>Chat and Joint Holiday/Networking</u>
 <u>Event</u> Lake Lanier Islands. Mark your calendar!
- <u>December 12 Virtual Interactive Program</u> "Meeting the Needs of Today's Healthcare Consumer." Mark your calendar!

Register for Events at www.acheofgeorgia.org/events

Approved for 1.5 Hours of ACHE Approved for 1.5 Hours Credit! Virtual Interactive Credit!



October 17, Noon to 1:30 PM ET Via Zoom

Join us via Zoom on October 17 as our panel of experts discusses, "Successfully Leading Change in Healthcare Organizations." And earn 1.5 hours of ACHE In-Person Education credit!

Registration is limited to 90, and the deadline is October 15.



Social Media







More Info

Sign Up Now for ACHE of Georgia's 2024-25 Mentorship Program

Program Is Free to ACHE of Georgia Members as a Members-Only Benefit

In-Person Launch Party on November 12

Visit www.acheofgeorgia.org or Click the QR Code Below to Learn More and Sign Up



Mentorship Application Deadline is October 1

Social Media









Apply

The Mentorship Program is a members-only benefit for ACHE members in Georgia.

ACHE of Georgia Event Highlights



We had a great turn out for our Summit networking event at Reformation Brewing in Canton on August 21.



(From left) Dean Cikins, Jon-Paul Croom, and Duston Harper at our August 21 networking event.



(From left) Nicohle Rydahl, Angela Henry, Callie Andrews, and Sepi Browning at our August 21 networking event.



Christopher Kunney was our keynote speaker at the August 22 Summit in Jasper.



(From left) Phindile Erika Chowa, MD, FACEP, and La Verne Hamilton at the August 21 networking event.



Trevor Straus (right) introduces our afternoon panel on "Rethinking the Ambulatory Care Network" at the August 22 Summit. From left are Eddie Lai, Christine Beam, Aiyanna Cottman, and Ben Anderson.

ACHE of Georgia Event Highlights



Our morning panel at the August 22 Summit discussed, "Meeting the Needs of Today's Healthcare Consumer." From left are Lauren Smeeding, Kevin Phipps, and Claudia Douglass.



Senior Execs on Deck "tailgate" party at DTSpade's office before the September 5 Braves game at Truist Park.



ACHE of Georgia presented a panel on "The Sate of Healthcare" at Health Connect South on September 18. Trevor Strauss (right) moderated the panel, with (I to r) Josh Hargraves, MD, Robert Bunch, and Leigh Hamby, MD.



Future healthcare executives at Georgia State University pose for a picture at Health Connect South on September 18.



Fun times at the Senior Execs on Deck event at the Braves game on September 5. The event was held in the Below the Chop space at Truist Park. Special thanks to Grant Thornton for sponsoring the event, and to DTSpade for hosting our tailgate party.



From left, David Tyler and John Summerlin (with event sponsor Grant Thornton), Stephen Vault, and Lindsay Demboski.

UGA MHA Students Reflect on Their Summer Internships

After three months of immersive learning, UGA MHA students returned to their program with a new wealth of healthcare knowledge. Students spent the summer learning from experienced healthcare professionals spanning prestigious organizations across the East Coast. Returning to the classroom, they reflected on the key takeaways from their experiences. Here's a glimpse of what they have learned:

1. Data-driven decision-making enhances strategic initiatives.

At Emory Healthcare, **Becca Wildmon** and **Shirley Kumar** learned how the power of data shapes strategy. Throughout the summer, Becca developed a proforma, highlighting the role of data in financial planning and deepening her interest in healthcare finance. The emphasis on data was mirrored in Shirley's experience, where she participated in executive meetings, underscoring the importance of leveraging data to guide strategic decisions. Their experiences help them understand the need for datadriven approaches to enhance operational efficiency and strategy.

Navigating complex environments requires an understanding of organizational structure.

At Mayo Clinic, **Kaleb Carter** observed how didactic partnerships help streamline operation and reinforce effective communica-

tion, ensuring patients are at the center of decision-making. Similarly,
Rachel Temin applied the project management cycle to meaningful project work at Children's Healthcare of Atlanta, gaining a deeper understand-



Rachel Temin Interned with Children's Healthcare of Atlanta

SUMMER '24 PLACEMENT STUDENT INTERNSHIPS Atlanta, GA Children's, Emory Athens, GA UGA, Medlink Alpharetta, GA Locumtenens.com Erie, PA **UPMC Hamot** Jacksonville, FL Mayo Clinic 0 Thomasville, GA Archbold Medical Center Master of Health Administration UNIVERSITY OF GEORGIA

UGA MHA Student Internship Placements over Summer 2024

ing of organizational dynamics. Her experience has refined her career aspirations, focusing on program management with an interest in employee wellness.

Developing connections and community is essential for effective leadership and professional development.

At Locum Tenens, **Darby Walser** received exposure to multiple departments and learned how they work together to carry out initiatives. She is thankful for her preceptor's guidance and support, strengthening her confidence to navigate her next steps, with an interest in licensing and credentialing. **Trisha Patel** spent her summer with UPMC Hamot, participating in weekly rotations through service lines, reinforcing the importance of connecting with diverse leadership styles and team dynamics. Her connections have profoundly influenced her perception of leadership, setting a great example as she takes the next steps in her career

ACHE of Georgia Student Corner

A section tailored for ACHE of Georgia student associates, written by students.

UGA MHA Students Reflect on Their Summer Internships



Lindy Burts, Shirley Kumar, and Becca Wildmon with their Emory Internship Cohort.



Trisha Patel with her UPMC Administrative Residency Cohort



Kaleb Carter Interned with Mayo Clinic in Jacksonville, FL.



Students (clockwise from top left) Unu Eke, Jamie Westerfield, Rachel Temin, and Lindy Burts presenting about their internship experiences.



Unu Eke and Darby Walser learned and lived Locum Tenens' values.

Membership Report (Since July 26, 2024)

Fellows Recognition and New Members

New ACHE Fellows:

Congratulations to these ACHE of Georgia members who achieved their **Fellow of ACHE (FACHE)** credential since our last newsletter. Please take a moment to congratulate your colleagues for their commitment to advancing their healthcare careers:

- Nicholas S. Benton, FACHE
- Laura Price, FACHE
- Vivian M. Yu, FACHE

We recognize the following members who recently recertified their Fellow status:

- Al W. Allred, FACHE(R)
- Amelia Boyd, FACHE(R)
- Joanna J. Conley, FACHE
- Luis Fonseca, MHA, FACHE(R)



If you are interested in learning how to become an ACHE Fellow, <u>click here</u> to view information on ACHE's website.

Public Service Opportunity this Month

Do you need public service hours to apply for or maintain the Fellow designation? Our Fellow Advancement Committee has arranged a volunteer day at MedShare on September 28 from 9 AM to Noon. Click here to learn more and sign up.



Prepare for the Board of Governor's Exam with ACHE of Georgia's Prep Class Archive

ACHE of Georgia's 2023 Board of Governors Exam Tutorial and Review course was presented over 5 weeks last fall. The class covered all 10 BOG exam topic areas. To help our members prepare for the Board of Governor's Exam, we're offering an archive of all the study materials presented in these sessions for \$50.

Archived materials Include links to videos of speakers' topic presentations and slide decks, class videos, quizzes, and quiz answer keys

Scan the QR Code Below for More Information

Social Media







More Info



Membership Report (Since July 26, 2024)

ACHE of Georgia welcomes the following new ACHE members and members who have transferred to the chapter since July 26. We hope to meet you soon.

- Nakia Abrams
- Ibukun Afon, MSHA, BSN, RN
- David Anderson, Jr.
- Chris Appleton
- Kyle P. Atkins
- Tori-Nicole Bailey
- Tonya Beckett
- Ginnie Berg, MBA
- Natasha M. Brocks
- Lexi Bromfield
- Afua A Celestin, DNP, FNP
- Mark Cussans
- George Dardey, BS
- Jeni Melissa Edrington
- Shaquetta N. German
- Sharon Giles, SHRM-CP
- PFC Douglas R. Gillespie, MSN
- Stephanie L. Gloster
- George B. Haizlip, Jr.
- Ronald C. Hartman, PharmD, MHA, FACHE
- COL Charlotte L. Hildebrand, PhD, FACHE

- Josef Hobdy, MHA, FACMPE
- Peter J. Iacobell
- Mfon Inyang, MD
- Jasmine Jarrett, MBA, BSN, RN
- Zontayvia S. Jiles, MBA, HCM
- Kimberly J. Johnson, MSN
- Igor Kilimnik
- Rodney J. Laster, FACHE
- John Lawhorn
- Timothy Lee
- Abeni Lee, MHA
- Jennifer P. Little, MBA, HCM
- Amir Malkami
- Michael Mantooth
- Lucas Marsh
- Roslyn S. Marshall , MS, RN, NEA BC
- LTC Jerry A. Mayers, FACHE
- Micah McArthur, MSN, RN, NE-BC
- Corrin McCloskey, MPH
- John B. McCutcheon, MD
- Jake Neuber
- Augustine C. Okoye, MBA, MHA

- Chinedu Okpukpara
- Harrison E. Omoruyi
- Shivam Pandya, MD
- Susan Partain
- Anmol Patel
- Lesha Priest, MS
- Tariq Qureshi
- Fitzgerald A. Reed, DSL, MBA
- Covea Robertson, BS, MHA
- Aileen Savino
- Melissa Shorrock, BSN
- Praveen Singh, MBBS
- Brian Sloan
- Jason A. Studley, DHA, MHA, BSc, FACHE
- Capt ilyasah Sullen, MHA, MSN, RN
- Staphanie E. Sylvain
- MAJ Alex Tatone, MBA, MHA
- MSG David A. Tenorio
- Susan Whitmer
- Bilal Yehia

Platinum Sponsors











Gold Sponsors













Silver Sponsors















Find Out More About ACHE of Georgia Sponsorship

If your organization is interested in becoming an ACHE of Georgia sponsor, visit our sponsorship page at https://acheofgeorgia.org/sponsors/

CONNECT WITH ACHE of Georgia









ACHE of Georgia Social Media: Connect with the Georgia Healthcare Community!









CALL FOR CONTENT

Content submissions to the ACHE of Georgia newsletter are for reviewed for appropriateness by the Communications Committee. Please send your contributions, including articles, news, member accomplishments and photos to bruce.lloyd@gmail.com, no later than close of business by the 20th day of the last month of each quarter (March, June, September, December). Approved submissions made after this date will be placed into the next newsletter.

Please note that ACHE of Georgia reserves the right to reject submissions that are not consistent with the goals and purposes of the organization. Articles that endorse or appear to endorse specific products, businesses, services, and are self-promotional or advertorial will not be accepted. Subjects that are appropriate deal with healthcare industry news (national and local), career management, leadership, mentoring, diversity and other professional topics. If you are not sure, please ask.

Articles submitted for the newsletter must be relevant to professional development or healthcare administration. Please format content in a Microsoft Word document, left justified, and be 1-2 pages in length. The content of the article must include: title; name of the author; the source the article was obtained from; full URL that links to the article (if applicable). Please submit photographs as email attachments in JPG file format. Please do not embed photographs in your article text. Provide name and affiliation of any person shown in photographs along with a brief caption. When using a reprint article, please provide credit to the author and/or obtain permission to use the article before submission.

ACHE of Georgia reserves the right to edit, change or omit certain content (including photographs) because of length, style, relevance, or simply due to lack of space as deemed appropriate.