



Mercy Medical
Center Cambodia

Annual Report 2022



Letter From the Director

As the fog of the COVID-19 pandemic began to dissipate and restrictions were loosened we moved forward with our vision of becoming a fully staffed mission training hospital that is Cambodian-led and carrying out the 4P mission of MMC. Our vision statement includes the terms “fully staffed” and “Cambodian led.” We

“Only changed people can change history. If people don’t change, little else changes in the long term.”

are committed to people and allowing God to transform us to carry out the vision and mission He has given to Mercy Medical Center Cambodia. This year’s annual report reflects our focus on PEOPLE.

The pandemic taught us valuable lessons of perseverance and adaptability, but behind this corporate growth lies the godly attitude and character of our staff who

thrived during the pandemic. The apostle Peter writes to encourage believers who are enduring various trials “so that the proof of your faith, being more precious than gold, which is perishable, even though tested by fire, may be found to result in praise and glory and honor at the revelation of Jesus Christ”(1 Peter 1:7). I believe this passage could also describe the staff and leaders of MMC. They allowed these trials to strengthen and transform them into more mature Christians who are focused on our mission of proclaiming Jesus Christ in word and deed.

In his book *Walking with the Poor*, Bryant L. Myers writes, “Only changed people can change history. If people don’t change, little else changes in the long term.” And we would add that only God can truly change the hearts of people and allow them to impact the world for Him. Our passion is to see people changed from broken to whole, healthy in body, mind, and spirit and then to see these changed people bring healing to their families, neighbors, communities, and nation.

On behalf of the Leadership Team of MMC,

Tim Benadum, MD





Thank you!

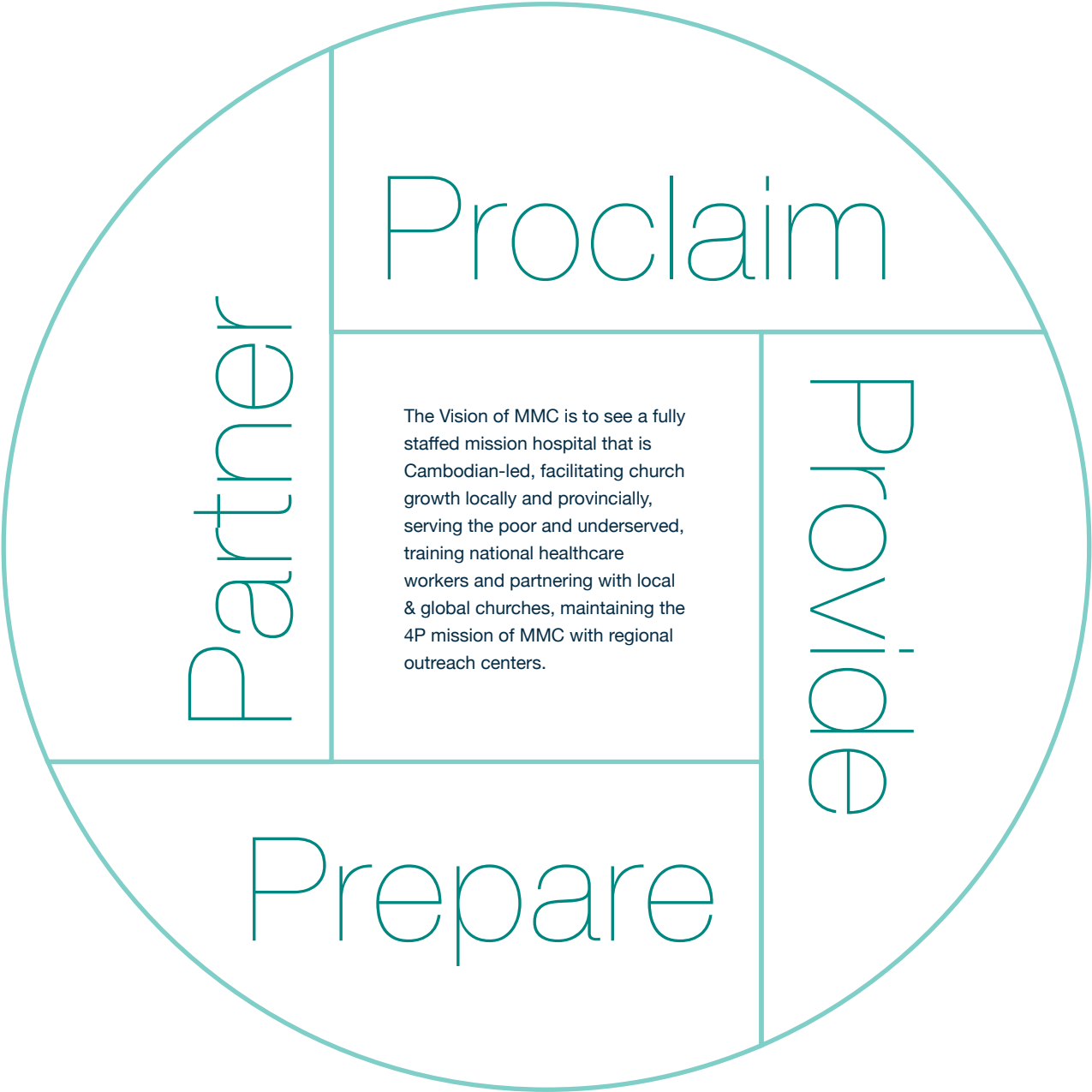
The funds you provide, your labor in prayer, and the time you spend learning with us are of immeasurable value to the spread of the Gospel in Cambodia. On behalf of our 123 staff, 21,542 patients, and 170 in-country referring partner churches and organizations, thank you for walking with us! The value of your partnership with us will ultimately be measured into eternity.

21,542 patients

170 in-country referring partner churches and organizations

123 staff

Mission and Vision



- PROCLAIM** Christ in word and deed
- PROVIDE** excellent Healthcare to the poor and underserved
- PREPARE** and disciple national healthcare workers
- PARTNER** with the Cambodian church and like minded people



Core Values

- Compassion** because Jesus modeled it
- Respect** because He gave us all dignity
- Teamwork** because each member contributes to the whole
- Humble** in Spirit because we do not deserve His love and grace
- Passion** for the mission because it is God's mission
- Excellence** because we shine His light

Impact Report

Outpatient care: **21,542 visits**

Inpatient care: **723 night stays**

Evangelism: **591 professions of faith**

Gospel conversations: **2,520 one-on-one**

Church planting: **2 new churches and 23 house church leaders receiving training**

Counseling: **1,867 visits**

Referring partners: **170 Cambodian Churches and Christian Organizations**

International partners: **80 people, churches, organizations and 11 prayer locations**

Eye care: **2,508 patient visits and 150 surgeries**

Resident doctors: **14 Cambodian doctors in training**

Cambodian attending doctors: **6 graduates of the MMC program now teaching at MMC**

Missionaries: **14 medical and 7 support staff from 5 countries**

Total staff: **100 Cambodian and 23 foreign staff**

Bible study: **9 weekly studies**

Discipleship: **480 hours**

Women's health: **333 women screened for cervical cancer**

Prescriptions/ lab tests: **over 73,000**

Chronic Myelogenous Leukemia: **873 patient visits**



“Let us draw near to God...Let us hold unswervingly to the hope we profess...Let us consider how to spur one another on to love and good deeds”

Hebrews 10:22-24

Distinctives

Often when people imagine a traditional mission hospital, several stereotypes come to mind: that healthcare is free for patients and they line up for miles, that doctors rarely sleep because their work is never done, and that the short-term teams of foreign doctors keep it running. As a long-term development ministry, MMC ministry is based on a different paradigm.

Subsidized, Not Free

According to their ability our patients pay for their care, even if only a small amount. We encourage their mindset to be one of ownership and participation in their well-being. MMC is only 25% donor-dependent for operational expenses, with 65% sustained by patients and the remaining 10% by referring partners in Cambodia.

Long Term Missionaries

Language-fluent missionary doctors and nurses work alongside the Cambodian healthcare workers as trainers and disciplers. As of 2022, six Cambodian attending doctors also serve as trainers and disciplers. The cumulative investment into these young doctors and nurses is achieving far-reaching results for the Kingdom as they launch from MMC well fortified for service and ministry.

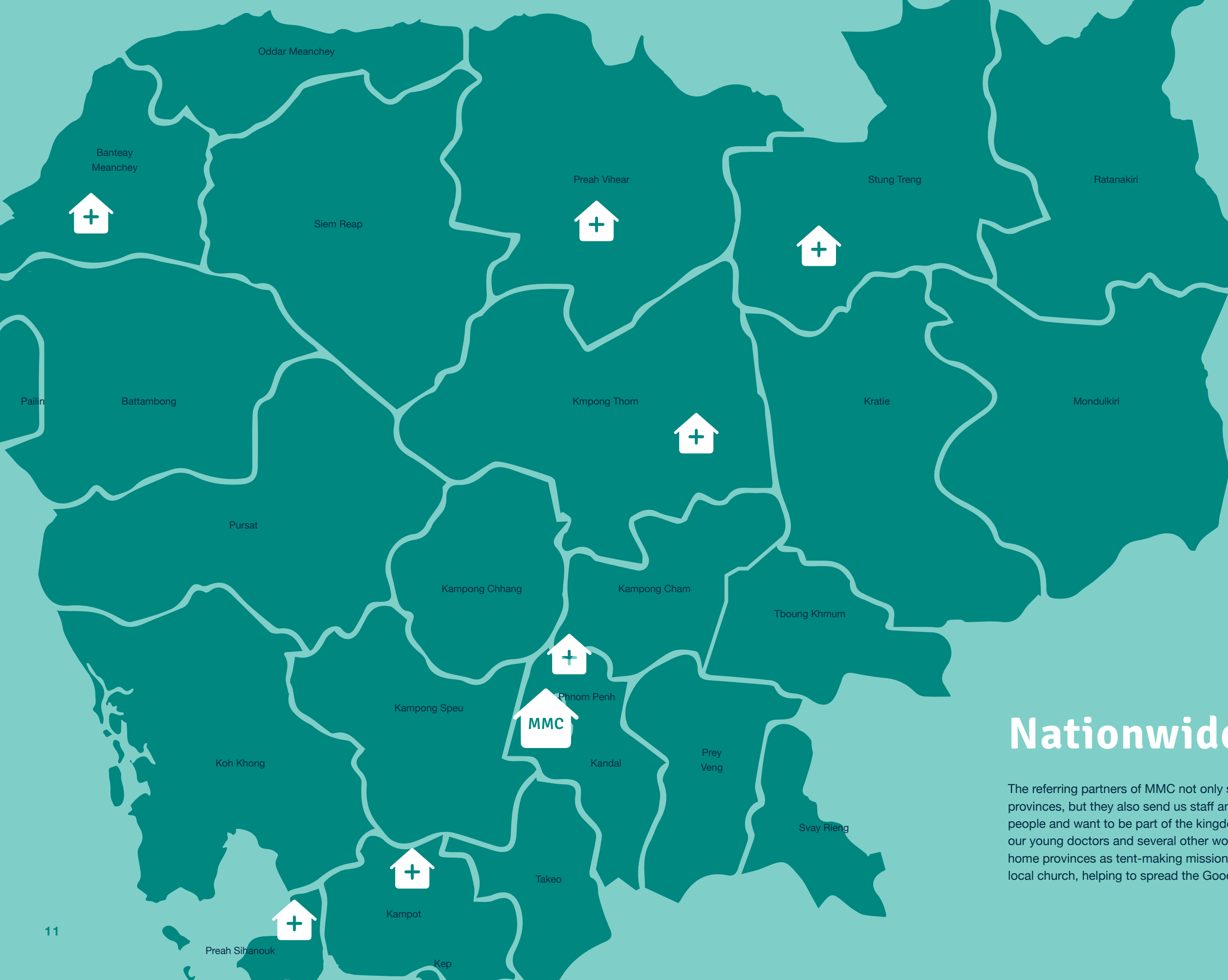
Referring Partner System

One of the most impactful distinctives of MMC is the Referring Partner System. Like-minded Cambodian churches and Christian organizations refer nearly all of MMC patients. Through this system, the number of patients treated at MMC is moderated based on our resources. Doctors treat patients at a rate which is most manageable for training staff and for providing the highest quality individualized medical care. We prioritize the health and well-being of our healthcare workers so they are able to provide care for others.

Most importantly, these Christian organizations and churches have all agreed to follow up spiritually with the patients they refer, seeking to connect them with local churches. These partnerships ensure the best possible opportunity for patients to understand who Jesus is and the new life He has to offer them. Lastly, the Spiritual Impact Team represents 10% of all staff and is dedicated to intentional focus on the spiritual well-being of our patients. To read more about the ways this team works alongside the medical staff, refer to page 17.

“Development is not done to people or for people but with people.”

Corbett and Fikkert, *When Helping Hurts*



Nationwide Impact

The referring partners of MMC not only send patients from all 25 Cambodian provinces, but they also send us staff and trainees who have a heart for their people and want to be part of the kingdom-building work. At this time, six of our young doctors and several other workers are preparing to return to their home provinces as tent-making missionaries. They plan to come alongside the local church, helping to spread the Good News and plant more churches.

Nurses

It has been said that a hospital without nurses is like a house without a foundation—it simply could not stand. Following the stress of the pandemic the global nursing shortage intensified and 2022 proved to be a challenging year as we experienced the nursing shortage in Cambodia.

The nursing staff at MMC deserves to be celebrated. Instead of giving up, the MMC Nurse Leadership Team prayerfully and diligently tackled the issue with a long-term strategic plan. Seven high school graduates have been hired and trained as nursing assistants at MMC where they have an opportunity to discover their

individual strengths and passion. After our leadership assesses if they are a good fit with the ministry, they have the option of applying for an MMC scholarship to study for their associate degree in nursing. Three nursing assistants were enrolled in 2022 and three nurses began studies for the Bachelor of Science in Nursing. Clinical Director Phearin Sorn continued with his master's degree in Nursing Administration and Education. Lastly, we made a deliberate effort to develop relationships with local nursing schools in order to recruit promising nurses.

7

nurses in the MMC one-year Post-graduate Nurse Training Program

15

nurse leaders have completed the MMC Nurse Leadership Course to date

38

nursing education classes held

3

nursing assistants and 3 nurses are studying for their next-level degree

3

missionary nurse trainers serve as mentors to the nurse leadership team as well as to those who are in school

“I am very proud of our nurse leaders who are committed to serving God as they lead. I have seen such perseverance and growth in maturity this year as they have faced many challenges and have managed disappointments, but through it all they uphold the vision and mission of MMC. I am frequently humbled by their faith and humility trusting God to provide, responding to challenges with grace and wisdom.”

Wendy Power, MMC Missionary (Nurse Advisor and Trainer)

“And not only this, but we exult in our tribulations, knowing that tribulation brings about perseverance; and perseverance, proven character; and proven character, hope; and hope does not disappoint”

Romans 5:3-5





“So they set out and went from village to village, proclaiming the good news and healing people everywhere.”

Luke 9:6

Doctors

The World Health Organization has recognized the need for well-trained primary care doctors in the developing world, stating that 90% of medical problems can be effectively and efficiently resolved by a good family doctor who knows when to refer to specialists. Thus the name of our Family Medicine Curriculum (provided by the Christian Medical College of Vellore India) is “Refer Less–Resolve More.”

In 2012, we launched the MMC Family Medicine Residency with two residents in training and a few missionary trainers. In 2022, six Cambodian doctors (graduates of our program) served alongside the missionary doctors teaching the 14 residents currently in training. These three junior and three senior attending doctors have stepped into both spiritual and medical leadership roles.

The long term vision of MMC includes launching

national medical missionaries in every province to partner with local churches in spreading the Gospel. For this reason MMC only accepts Christian Cambodian doctors to our residency program, those who want to grow in their faith as well as their medical skills.

In September 2022 we hosted three cohorts of doctors from five surrounding countries, all students in the online International Post-Graduate Diploma in Family Medicine accredited by the Christian Medical College of Vellore, the International Christian Medical and Dental Association, and Loma Linda University. Taught by Dr. Tim Benadum of MMC and Dr. Sahaya Anbarasi of CMC Vellore, five MMC staff assisted in the training, including Counseling Director Sochea Choch, Women’s Health Fellow Dr. Ang Srey Nin and three MMC missionary trainers.

3 junior and 3 senior
Cambodian Attending
Doctors

12 Resident doctors in
training with one Chief
Resident and one
Women’s Health fellow

3 Women’s Health
Fellowships
completed to date

62 medical education
classes held

“Before my residency at MMC, I felt my knowledge was very limited. As a family medicine resident, I learned to give quality care to patients with a wide range of diseases. Also, I learned my own limitations and how to discuss cases with colleagues. I was also able to study Women’s Health and now I am an attending doctor who can teach others! I thank God for this opportunity to serve and help other people, especially women who have experienced human trafficking. I share the Gospel, encourage them and tell them that they have value to our God. During the three-year training at MMC I improved much in medical knowledge, spirituality, compassion, love, serving, and leading.”

Dr. Raksmeay Heang, MMC Attending Doctor

Spiritual Impact Team

“I’m sorry brother, but we can not get to the village today.”

“It is ok teacher! We can gather on our own and study God’s word and teach one another.” When MMC Spiritual Impact Team Leader, Vuth, heard this response, it was a refreshing affirmation that their day to day work was taking root in good soil.

Imagine a small fortress set down on the front lines of a spiritual battlefield, where demonic beings are summoned regularly, harassing and even indwelling the people. MMC is like the MASH unit, caring for the spiritually and physically wounded. Within its compound lies an inner room, the “war room.” This is where the MMC Spiritual Impact Team prayerfully strategizes for the spiritual battle we fight daily. From this room, they launch out each day in several directions. Two to the patient welcome station, where

they encourage the weary and the sick. Three to the waiting area where they teach holistic health and share the good news of ultimate peace and eternal healing. Two venture out in the SUV to a village house church leader’s home, where several have gathered to study the word and biblical leadership. Two go to the inpatient ward, coming alongside the nurses encouraging and caring for patients and families. One joins the Palliative Care Team while they comfort a terminally ill patient. And two stand guard at the war room, making follow up calls, studying the maps, and praying.

In 2022, the MMC Spiritual Impact Team grew to 12 members. They engaged over 2,500 patients in one-on-one Gospel conversations at MMC. They taught a three-part evangelism seminar to the resident doctors and two bible training seminars for 23 house church leaders. They also planted two new churches.

“I am amazed at the intentionality and diligence of this team: It has been inspiring to see them raise up lay leadership who are not dependent on them for teaching the Word of God to others.”

Scott Arter, MMC Missionary (Outreach and Finance Advisor)

“Our fight is not against people on earth but against the rulers and authorities and the powers of this world’s darkness, against the spiritual powers of evil in the heavenly world.”

Ephesians 6:12





An Infrastructure of People

Like a scaffold of critical support to the nurses, doctors, and outreach team, the following teams also uphold the 4P mission of MMC. There are 13 Cambodian department leaders who receive regular training in leadership skills. Teams of workers around the globe use their skills and gifts to create

awareness, inspire effective prayer, procure funding, and provide accountability. And a world-wide network of believers in healthcare come alongside MMC with training tools and opportunities as we collaborate to send national workers out to proclaim the Kingdom of God and to heal the sick in the name of Jesus.

Staff in Cambodian Departments

Facilities: **5**

Housekeepers: **11**

Administration and Registration: **10**

Lab: **7**

Pharmacy: **4**

Finance: **3**

Eye Care: **4**

Global Teams

Long-term missionaries: **23 and their support teams**

Prayer teams: **11 locations worldwide**

U.S. Headquarters: **6 board members, 12 team leaders, 32 volunteers, and 2 staff**

Christian Healthcare Partnerships

Global partnerships : **7**

“I always thank God that he has allowed me to be part of the work He is doing through MMC!”

Rosalie Talarzyk, MMCC Board of Trustees

A Story

Vannara has been living in a foreign country, far from her adult siblings in Cambodia for many years. She has been praying for them to come to know Jesus ever since she gave her own life to Christ. So far, two of her sisters have joined her in the faith. But her oldest brother, a district-level government official, was very antagonistic towards Christianity. In 2022, Rotannak became very ill. After seeking answers at various clinics, he finally gave in to his sisters' pleas: "Go to Mercy Medical Center! The doctors there are very good."

Rotannak was admitted to the inpatient ward. Throughout his stay, his two believing sisters updated Vannara through texting and calls. Within a few days, his diagnosis was clear: stage 4 cancer. The Palliative Care Team at MMC along with the resident doctor explained his diagnosis and the fact that there was no medical intervention that could save him. They asked about his life, his family, his fears. And they shared the good news with him—that he can have a secure afterlife, full of peace and joy, regardless of anything he has done or offerings not made. They shared that his soul will not wander in torment if his family does not make enough offerings after his death. He told them, "I can not believe in Jesus because I work in the government. It is not acceptable." When Vannara heard this news, she was overwhelmed with grief. Rendered helpless by her physical distance, she sank to the floor of her kitchen and prayed earnestly for her dying brother.

Rotannak returned to his home, and gathered his three young adult sons to give them the news. He also invited his two believing sisters who were in Cambodia.

"What I have can not be cured. I will die. I am thinking about believing in Jesus, because at that Christian hospital they are very different. They care for each patient without taking bribe money. They are kind, and they are honest. I have never seen love like that. What do you think I should do?"

The first son exclaimed, "You need to go to a different hospital! They are wrong." The second son said, "I do not know." And the third son said, "You should believe in Jesus." Shortly after, he returned to MMC with medical complications and there in the Palliative Care room, he told his young doctor, "I have decided to believe." She knelt by his bed at his feet and prayed with him to receive Christ.

Overjoyed at this news, with the help of friends from her church, Vannara made plans to fly to Cambodia in the hope of worshipping Jesus with her brother just one time before he went to heaven. But she landed for her layover in Korea to the news that he had passed. We at MMC were blessed to be able to meet Vannara and her sisters one week later, and to witness her meet the young doctor who had prayed with her brother. Reflecting on missing the chance to see him she shared, "I will have eternity with him to worship our God!"



Key Financials

All figures are in US dollars

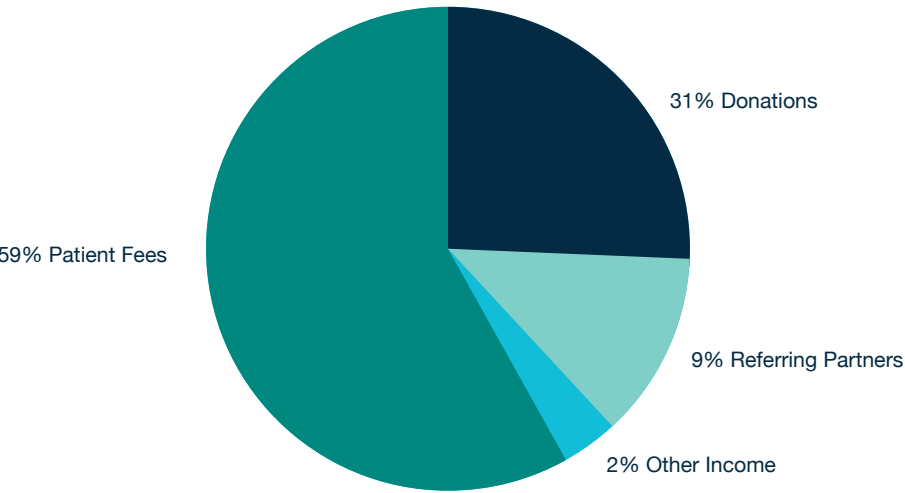
| Revenue | |
|---------------------------------|-------------|
| Donations | \$524,214 |
| Referring Partner Contributions | \$151,396 |
| Patient Fees | \$1,005,597 |
| Other Income | \$28,484 |
| Total Revenue | \$1,709,692 |

| Expenses | |
|-----------------------------------|-------------|
| Wages & Benefits | \$538,255 |
| Pharmacy Costs | \$485,849 |
| Medical & Surgical Supplies | \$172,852 |
| Administration & Security | \$62,909 |
| Small Equipment | \$22,917 |
| Utilities (electric, water, etc.) | \$42,653 |
| Staff Education & Development | \$40,993 |
| Holistic Care - Community Health | \$32,906 |
| Site Development | \$23,535 |
| Total Expenses | \$1,683,103 |

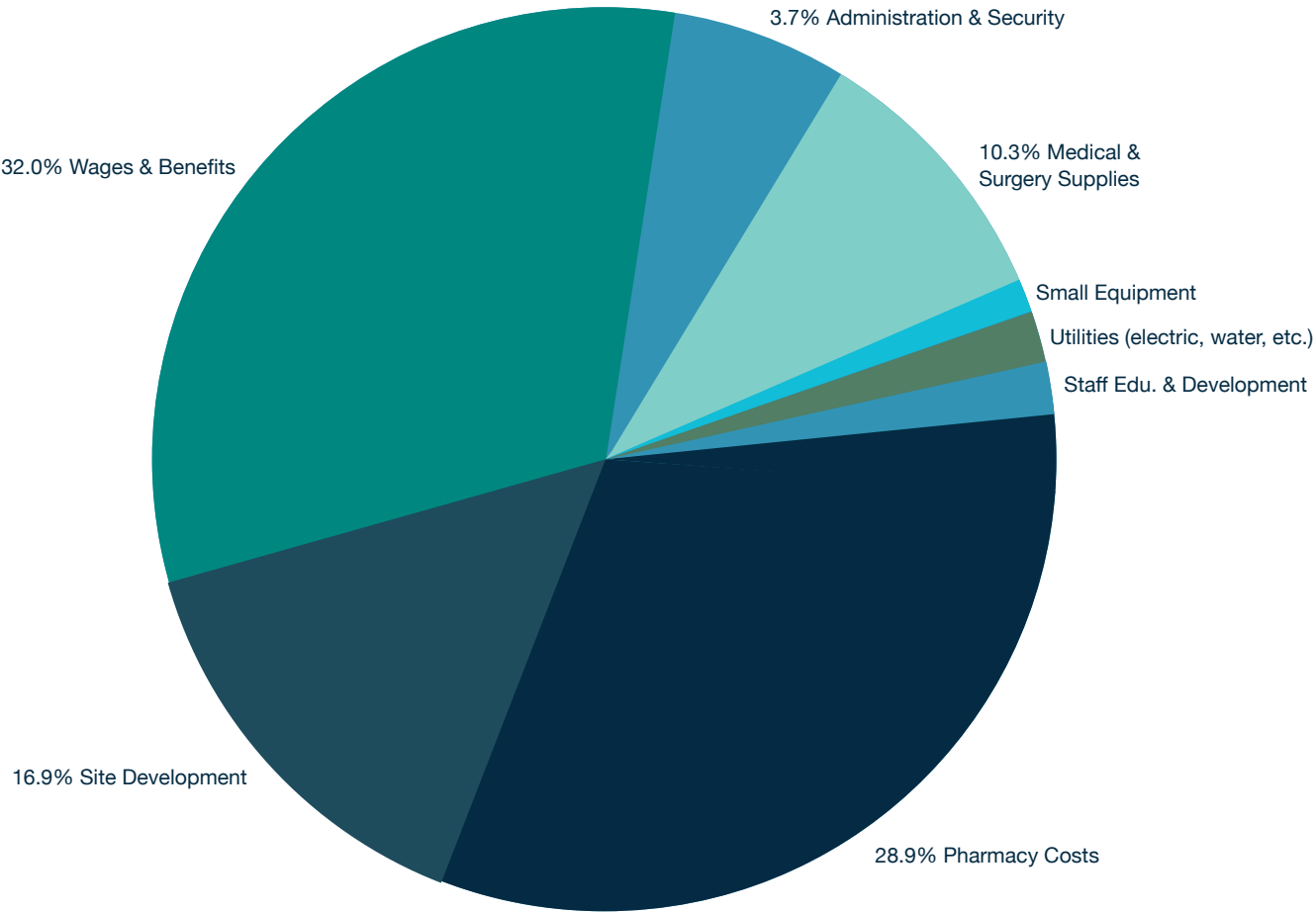
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|----------------------|--------|--------------|
| Cambodian Staff | 96 | |
| Total Patient Visits | 21,502 | 11% increase |
| Patients per day | 88 | |

*The expatriate missionary staff of MMC are not paid through MMC. They each raise their own support.

Funding of Patient Care Expenses



Patient Care Expenses





Senior
Leadership Team

Tim Benadum
Executive Director

Chad Leathermon
Assistant Executive Director

Alan Norman
Medical Director

Thearo Uk
Hospital Administrator

Scott Arter
Outreach Director

Phearin Sorn
Clinical Director

Sochea Choch
Counseling Director

Sok Run Seng
Attending Doctor

Raksmey Haeng
Attending Doctor

Marjorie Benadum
Communications Director

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Barb King
Ameritas

mercymedcambodia.org



Mercy Medical Center Cambodia

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