

Prayer and Care // Resources and Tools

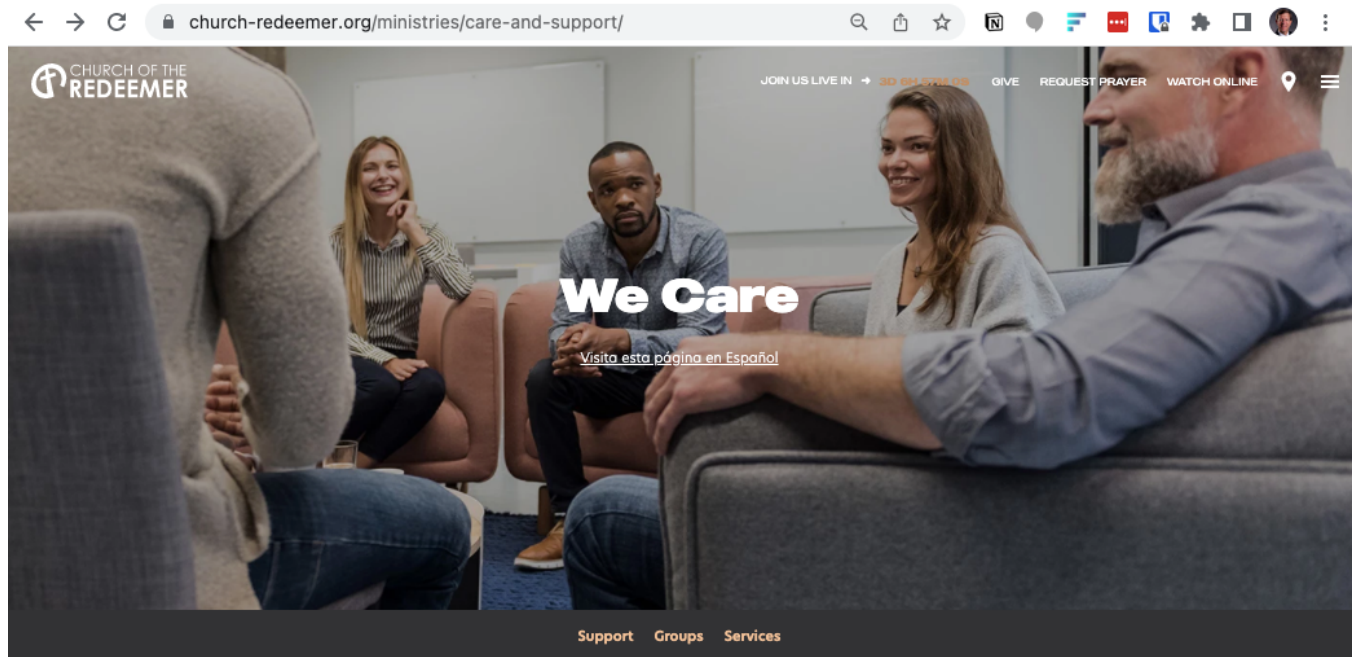
Church of the Redeemer

January/February 2023

We have already affirmed that “People matter most to God”. As we care for them, we will need to connect people to others in particular areas of ministry that are structured for specific ministry areas which provide opportunities to experience growth beyond one or two conversations.

// Resources: We Care

The churches website captures these key ministry areas and you are encouraged to connect people directly to them. Let’s take a quick tour of the “We Care” ministries:





Prayer Support

Whether you enjoy praying for others, interacting one-on-one, ministering to a group of people, or serving behind the scenes, our Prayer Ministry has a place for you.

[LEARN MORE →](#)

[REQUEST PRAYER →](#)



Celebrate Recovery

Yes, you can! Belong to a community that will walk beside you through healing, hope, and freedom from life's hurts, habits, or addictions in a warm and loving environment.

[LEARN MORE →](#)



Deaf Ministry

A ministry designed to help meet the spiritual needs of deaf and hard-of-hearing individuals as they grow in their relationship with Jesus Christ.

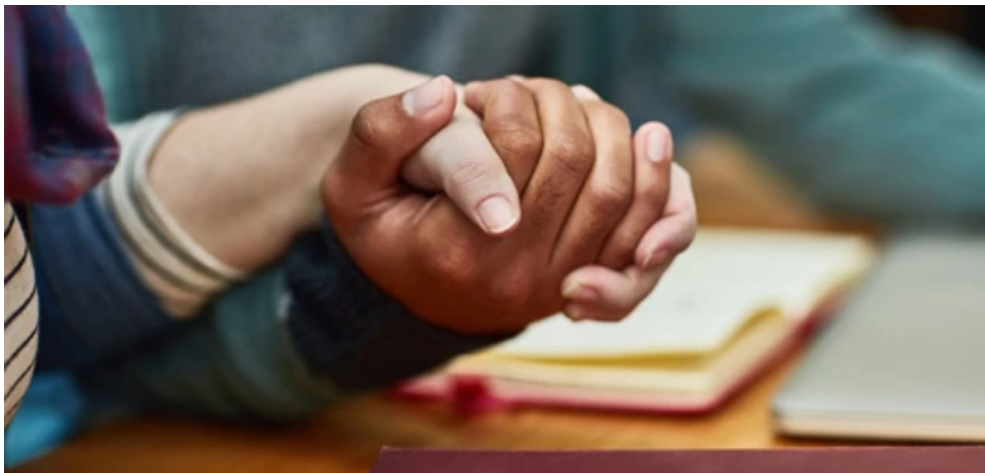
[LEARN MORE →](#)



Marriage Support

Our mission is to provide tools and resources to help disciple married individuals into a growing, thriving, and healthy relationship with God.

[LEARN MORE →](#)



Pastoral Care

Our mission is to provide compassionate care and support that meets your need and the needs of your loved ones. Please help us better support you by completing the form below. Thank you.

[REQUEST PASTORAL HELP →](#)



Divorce Care Group

A support group for those who are separated or divorced to help you find healing, hope, and a fresh direction for your life. Whether you are going through a separation or divorce now, or you went through this many years ago, Divorce Care provides a safe and welcoming environment for you.

[REGISTER FOR THE SPRING DIVORCE CARE GROUP →](#)



Grief Group

Grief is a natural and necessary response to the loss of a loved one—but you don't need to go through it alone. Grief Care is a Christ-centered and biblically-based support group that provides a safe environment for those who are grieving the death of a loved one. Click below to learn more about groups meeting online.

[LEARN MORE →](#)



Cancer Care Group

Meeting online the 1st and 3rd Sundays of each month, 2:30-3:30 pm.

Cancer Care provides help and hope for those with cancer and their caregivers.

[JOIN A GROUP →](#)



Families with Special Needs Group

Join us online or at our Gaithersburg Campus for this Bible study and support group for parents. The in-person sessions also include a caring environment for your child(ren) while your group meets.

[JOIN A GROUP →](#)



Funeral Services

Our mission is to provide the family and friends experiencing the loss of a loved one with compassionate care and logistical support pertaining to a funeral or memorial services.

[REQUEST HELP →](#)

// Tools

To effectively ministry to people, especially in a church of our size, we want to be attentive in caring for each person. This includes recording some information so that we can be better positioned to care for them in the future. Also, in many situations, we will want to follow up in a couple of days with folks.

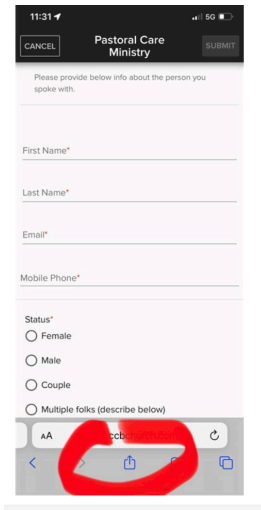
// Tools: A. PCA “form”

After listening, talking and praying with people, we will want to quickly record some key information.

How to add the PCA (Prayer and Care Assistant) form on your phone.

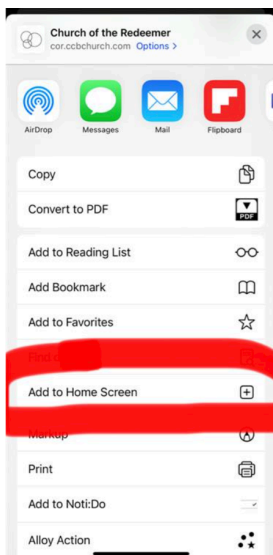
iPhone - adding the PCA “form”

Note: For iPhone users, it's important to use Safari for setting up an icon on your Home Screen.

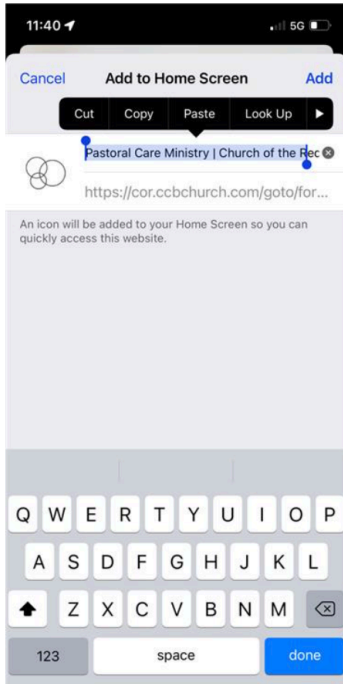


Open the link below so the form appears on screen and press the “share” button (in the circle):

<https://cor.ccbchurch.com/goto/forms/55/responses/new>

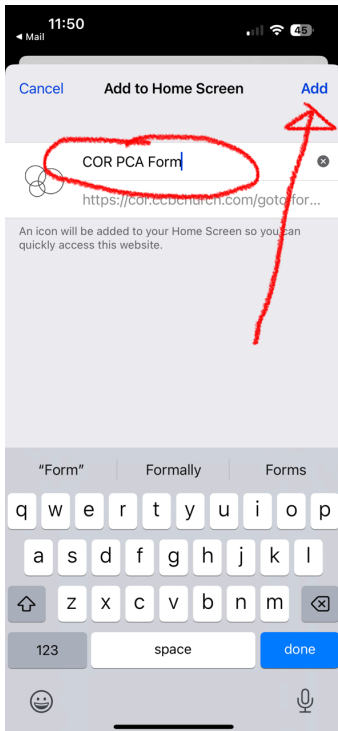


At the very bottom of the screen, scroll down to and click on “Add to Home Screen” (remember: iPhone users need to use Safari for this step).



Replace and Shorten the description:

Select "Pastoral Care Ministry | Church of the Redeemer" in the box just under where it says "Add to Home Screen" at the top. Type in "COR PCA Form" to replace the selected text in this box.



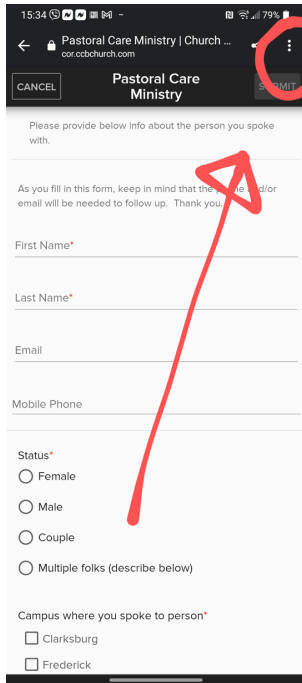
Click on "Add" in the upper right hand corner (just above the box to the right).



You should see something like this on your phone's home screen.

Android - adding the PCA “form”

Steps to follow to add an icon to your Android phone:



15:34 Pastoral Care Ministry | Church ...
cor.ccbchurch.com

Pastoral Care Ministry

Please provide below info about the person you spoke with.

As you fill in this form, keep in mind that the person's name and/or email will be needed to follow up. Thank you.

First Name*

Last Name*

Email

Mobile Phone

Status*

Female

Male

Couple

Multiple folks (describe below)

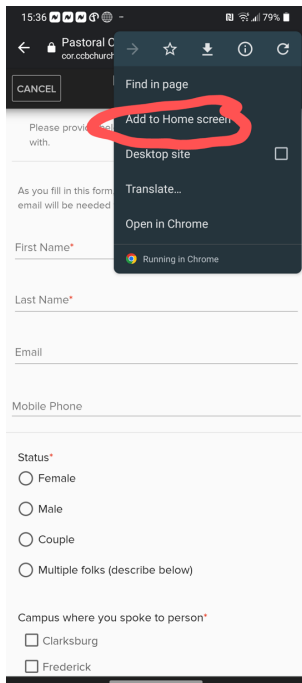
Campus where you spoke to person*

Clarksburg

Frederick

Open the link below so the form appears on screen and press the three dots in the upper right corner (shown in the red circle):

<https://cor.ccbchurch.com/goto/forms/55/responses/new>



15:36 Pastoral C ...
cor.ccbchurch.com

Pastoral Care Ministry

Please provide below info about the person you spoke with.

As you fill in this form, keep in mind that the person's name and/or email will be needed to follow up. Thank you.

First Name*

Last Name*

Email

Mobile Phone

Status*

Female

Male

Couple

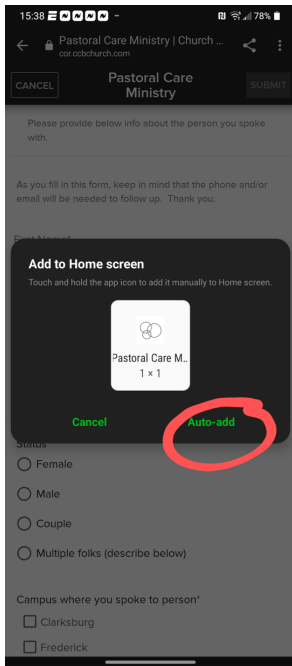
Multiple folks (describe below)

Campus where you spoke to person*

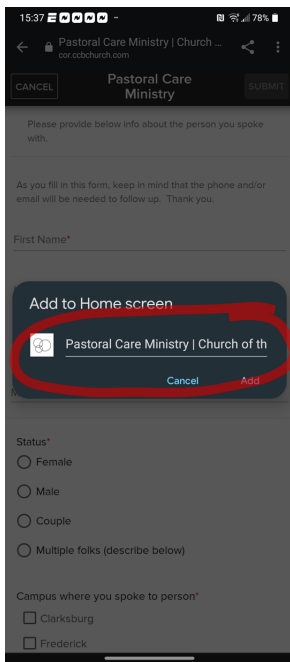
Clarksburg

Frederick

Click on “Add to Home Screen”



Click "Auto add"



Replace and Shorten the description:

Select "Pastoral Care Ministry | Church of the Redeemer" in the box just under where it says "Add to Home Screen" at the top. Type in "COR PCA Form" to replace the selected text in this box.



You should see something like this on your phone's home screen.

Using the PCA “form” (should be the same on iPhone and Android)

When using the PCA “form” keep in mind that you are in charge. You are the person responsible for using this form even though you may let the person you are talking / praying with enter their name, phone and email information. This information will be needed in the event you follow up with the person or a COR Staff member follows up. It can also be helpful a week, a month or six months later should the Pastoral Care team have interaction with the individual.

2:17

Pastoral Care Ministry

CANCEL SUBMIT

Please provide below info about the person you spoke with.

As you fill in this form, keep in mind that the phone and/or email will be needed to follow up. Thank you.

First Name*
Jonathan

Last Name*
Mbenge

Email

Mobile Phone

Status*
 Female
 Male
 Couple

AA cor.ccbchurch.com

Let's walk through the form quickly:

Contact Info:

First and Last name followed by Email and Mobile Phone

2:18

Pastoral Care Ministry

CANCEL SUBMIT

Status*
 Female
 Male
 Couple
 Multiple folks (describe below)

Campus where you spoke to person*
 Clarksburg
 Frederick
 Gaithersburg
 Spanish
 Online
 Other

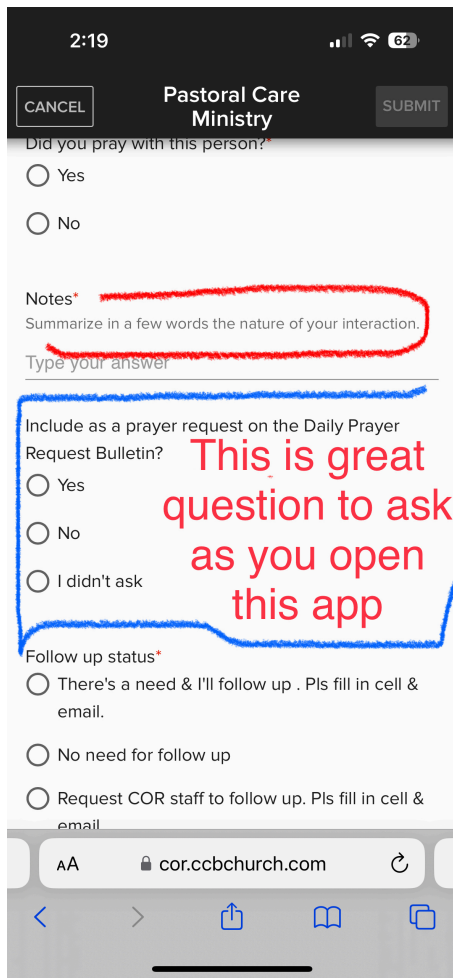
Did you pray with this person*
 Yes
 No

AA cor.ccbchurch.com

Status which represents who you talked with.

Campus which is straight forward and easy.

Did you pray with the person? Indicate Yes or No if you prayed with the person



Notes For this section, take a moment to summarize the need at hand. This will be important later for you and the Pastoral Staff to see.

Include as a prayer request on the Daily Prayer Request Bulletin? If marked yes, Morning Prayer Team members will pray for the person each day.

What is the Daily Prayer?

This team normally meets via Zoom Monday through Thursday every week. Prayer requests are presented with first name only with typically a very short synopsis such as:

- o Reggie (heart surgery this Thursday), or,
- o Rodney (mental health health issues making father/son relationship very tense).

Note: mentioning this can be a comfort to the person you have prayed with.

Tip: asking the person about this option can be a good conversation piece as you are opening the “app”.

Follow up status

Follow up is a critical element of our Prayer and Care role. This area is a judgement call on your part.

Let's step through this quickly as each answer has a particular associate action:

A. This option is the preferred option presuming you are comfortable with it. We encourage you to follow up and because you have met and spoken and prayed with the person already, it is natural to follow up. When this radio button is selected, you should receive an email, typically by Tuesday, reminding you to follow up. The email will also provide you a link to CCB where you will be able to see the form you completed on the app. Of course to follow up, you need to be sure to enter into the form the person's cell phone or email or, preferable, both.

B. some items just don't need a follow up.

C. Requesting COR staff to follow up is hopefully less common but we are here to support you. If there is a complexity that needs to be escalated, you can check this box.

Your name: please be sure to enter your name, not the person you are praying for!

SUBMIT

Before you can submit, you must fill in all required fields

- Please consider capturing the cell # and email, even if it is not required
- Once all items are completed the "SUBMIT" button will turn blue and you must press it to send the form
- Note in the screen shot above, the SUBMIT button is grey, indicating not all fields have been completed.
- Important: If you do not press SUBMIT, the information will be lost.
- Lastly: please don't wait too long as the form will time out.

If filling out this form on your phone is overly difficult for you for whatever reason, hard copy forms are available to fill out if you find this easier to use. Hardcopy forms will be used to enter the information and you will be sent a reminder, as described above.