

FAQ's – AAO 2019 Annual Session

Los Angeles, CA

NOTE: Information contained in this document is subject to change.

For the most current information, please visit <https://www.aaoinfo.org/meetings/2019-annual-session>

General Information:

When and where is the **2019 Annual Session** being held?

May 3-7, 2019 | Los Angeles Convention Center (LACC) | Los Angeles, CA

Which airport should I select to fly into Los Angeles, CA?

Los Angeles Airport (LAX) <https://www.flylax.com/>

Is there **Parking** at Convention Center?

There is public parking at the Los Angeles Convention Center. For detailed information, [click here](#)

Where will the **shuttles** be picking-up/dropping-off?

LACC South Lobby

When will the **shuttles** run?

Friday, May 3 – Monday May 6, 7am-10am & 3pm-6pm daily and on Tuesday May 7, 7am-1pm

Where can I find information on **mobility assistance** in the city i.e. electric scooters, electric wheelchairs, etc.

[Accessibility Information – Los Angeles Convention Center](#)

What is the **dress code** for attendees?

Business Casual

Who can I call with questions about **Registration**?

CDS (AAO registration partner) at 508-743-8578 option 2 or aaos@expressreg.net

When will **Registration** open?

Registration opened Monday, November 5th at 8a.m. Central Time and can be accessed online at <https://www.aaoinfo.org/meetings/2019-annual-session>. The deadline to receive the early registration fees is April 5th @ 11:59pm Central Time.

Where will **Registration** be located?

Los Angeles Convention Center, South Lobby

What are the **Registration Fees**?

Click here for [Registration Fees](#) for the 2019 Annual Session

NOTE: there is a 20% discount for all orthodontic staff (F1, F2 & F3 registration categories) when 4 or more staff from

the same practice register as a group

When will **Registration** be open onsite?

Thursday, May 2	11am-5pm
Friday, May 3 – Monday, May 6	7am-5pm
Tuesday, May 7	7am-12pm

Badge Reprint Fee: The AAO will allow one free re-print onsite, then \$50 per re-print; only one re-print per day. This applies to ALL – doctors, staff, spouse/guest, exhibitors

Who can get a **Certificate of Attendance**?

All registration categories except Guests/Spouses/Children, Retired Members and Exhibitors will be able to print a certificate of attendance (one per registration record) beginning Saturday, May 4 at 12pm, at the express registration counters.

What are the guidelines for **Cancellations / Refunds**?

Cancellations and refund requests must be made in writing and emailed to sdvorak@aaortho.org or faxed to 800-747-2513 no later than June 6, 2019. **A \$50 cancellation fee will be applied for any full conference registrations that are cancelled beginning Wednesday, May 8 and up to 30 days after the meeting (June 6, 2019).** Cancellations received prior to May 8 will not be subject to the \$50 cancellation fee. Cancellations received after June 6, 2019 will not be approved

Where can information on **Housing** be found?

Information will be available at <https://www.aaoinfo.org/meetings/2019-annual-session>

Housing opened Monday, November 5, 2018; the link to book housing will be included in the Registration confirmation email.

Leadership Hotel – JW Marriott Los Angeles L.A. Live

Where can information on **Tours** be found?

TBD

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General Information, continued

Where can information for **Restaurants** be found?

Discover Los Angeles has information on restaurants in the area. For more information visit,

<https://www.discoverlosangeles.com/what-to-do/restaurants>

Where can information on **Child Care** be found?

Information will be available at <https://www.aaoinfo.org/meetings/2019-annual-session> beginning mid-December

Child Care will be located at LA Convention Center in Room 308

Will there be **food / beverages** available?

There will be food kiosks located in the Exhibit Hall and various kiosks throughout the convention center.

Where will the **Member Resources** booths be located?

Inside Exhibit Hall – South Halls G-K

When will the **Member Resources** booths be open?

Saturday, May 4 -Monday, May 6 9am-5:30pm

Tuesday, May 7 9am-12pm

Where will the **Material Pick-Up** be located?

Los Angeles Convention Center – South Lobby

When will **Material Pick-Up** be open?

Thursday, May 2 11am-5pm

Friday, May 3 – Monday, May 6 7am-5pm

Tuesday, May 7 7am-12pm

Where will the **Exhibit Hall** be located?

Los Angeles Convention Center - South Halls G-K

When will the **Exhibit Hall** be open?

Saturday, May 4 -Monday, May 6 9am-5:30pm

Tuesday, May 7 9am-12pm

To whom should **Exhibitor questions** be directed?

Prior to Annual Session, Exhibitor questions can be directed to Darrin Crittington dcrittington@aaortho.org / 314.292.6539 or Libby Dischert ldischert@aaortho.org / 314.292.6538

Onsite – Exhibitors can contact Freeman Decorating or Darrin Crittington

Exhibitor information can be found in the [Invitation to Exhibit](#)

Education

Will there be somewhere to manage **CE credits**?

CE can be managed through the AAO mobile app or CE Manager at <https://www.aaoinfo.org/ce-manager>

For help with logging into the CE Manager, you can visit the AAO Website & AAO App booth, located in the Exhibit Hall

There are a total of 21 CE hours available for this meeting.

Will there be any **post-programs** for doctors?

No. There will not be any post-programs in conjunction with this Annual Session.

Where will the **Doctor Lectures** be held?

Los Angeles Convention Center – Rooms 150/151, 403, 408

Where will the **Staff Lectures** be held?

Los Angeles Convention Center – Petree C & Petree D

Where will the **Mega Trends Lectures** (joint Doctor/Staff program) be held?

Los Angeles Convention Center – 152/153, 502, 515

When and where is the **New Orthodontists/Residents Conference** being held?

Saturday, May 4, 2019 | 10:30am - 12pm | JW Marriott - Diamond 5-10

When and where is the **SOE Educational Leadership Conference** being held?

Friday, May 3, 2019 | 7:30am - 4:30pm | JW Marriott - Diamond 1-3

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Education, continued

When and where is the **Practice Transition Seminar** being held?

Friday, May 3, 2019 | 8am - 5pm | JW Marriott - Platinum H-J

When and where is the **SOA Prep Course** being held?

Sunday, May 5, 2019 | 1pm - 4pm | LACC - Room 304 A/B

Where can I find information about **Oral Research, Table Clinics , and E- Posters**?

The information is available on the Annual Session page at [Oral Research, Table Clinic, E-Poster Information](#)

What is the **deadline for Oral Research, E-Posters and Table Clinics submission**?

The deadline to apply online for 2019 Oral Research, E-Poster or Table Clinics is Oct. 15, 2018 at 6pm EDT

Where will the **e-Posters / Table Clinics** be held?

e-Posters will be located in the Exhibit Hall

Table clinics will be located at the JW Marriott - Diamond 4

Where can I find information about **Charley Schultz**?

The information will be available on the Annual Session page at

https://www.aoinfo.org/meetings/2019-annual-session#extra_tab_1

The application will be live December 2018 with a submission deadline of February 15, 2019 at 6pm EDT

Where will the **Charley Schultz Displays** be held?

JW Marriott – Diamond 1-3

When and where will the **ABO Activities** be held?

Los Angeles Convention Center – Room 306

Saturday, May 4; 8:30am-9:30am

ABO Educator/Advocate Workshop

Saturday May 4; 9:30am-11:30am

ABO Open House

Sunday May 5; 9:30am-11:30am

ABO Open House

When and where will the **College of Diplomates of the American Board of Orthodontics (CDABO)** events be held?

Register directly with the College at the below links or go to www.cdabo.org

Call 888-217-2988 or email: association.info@icloud.com

College of Diplomates Luncheon:

JW Marriott Los Angeles LA Live - Platinum F - J, Level 2

Saturday, May 4 12pm-1:30pm

Register directly with the College online at this link:

<http://events.constantcontact.com/register/event?llr=dsv8vl6ab&oeidk=a07efrxpsr2e5a2c19>

College of Diplomates Prep Course for the ABO Clinical Exam

JW Marriott Los Angeles LA Live - Platinum A, Level 2

Friday, May 3

8am-5pm (on own for lunch 12pm-1pm)

Register directly with the College online at this link:

<http://events.constantcontact.com/register/event?llr=dsv8vl6ab&oeidk=a07eftwp59yfe242374>

College of Diplomates Case Displays

Los Angeles Convention Center - Room 303

Saturday, May 4

8am-11am (Case Drop Off)

2pm-5pm (Open)

Sunday, May 5-Monday, May 6

8am-noon & 1pm-5pm (closed noon-1pm)

Tuesday, May 7

8am-noon(Case Pick Up)

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Special Lectures/Events

Where can I purchase **additional event tickets**?

Additional tickets can be added to existing registrations by using the online Registration Resource Center.

Onsite, tickets can be purchased at Registration, located Los Angeles Convention Center – South Lobby

Where will the **Featured Speakers Lectures** be held?

Los Angeles Convention Center

When and where will the **Opening Ceremonies** be held?

Saturday, May 4, 2019 | Time 5pm-7pm | Microsoft Theater

Featured entertainment – World Classic Rockers

Children ages 3 and under do not require a ticket

There will be snacks and drinks available for purchase.

When and where is the **International Reception** being held?

Saturday, May 4, 2019 | 8pm –10pm | GRAMMY Museum @ L.A. Live & The Terrace at L.A. Live

Ticket includes food and 2 drink tickets.

When and where are the **Alumni Receptions** being held?

Saturday, May 4, 2019 | 7pm-8:30pm | JW Marriott Los Angeles

When and where will the **Excellence in Orthodontics Luncheon** be held?

Sunday, May 5, 2019 | 12pm-2:15pm | JW Marriott Los Angeles – Platinum D-J

Featured Speaker – **TBD**

When and where is the **Fun Run/Walk** being held?

Sunday, May 5, 2019 | 6:30am-7:15am | **TBD**

When and where is the **Orthodontic Residents' Reception** being held?

Sunday, May 5, 2019 | 5pm-7pm | Lucky Strike

Ticket includes food and 2 drink tickets

When and where will the **Celebration** (formerly AAO Gala) be held?

Sunday, May 5, 2019 | 7pm – 9:30pm | Microsoft Square

Children ages 3 and under do not require a ticket

Ticket includes food and 2 drink tickets

Featuring Tom Thumb & the Hitchhikers

AAO Governance

Where will the **1st & 2nd House of Delegates** be held, and when?

JW Marriott Los Angeles – Gold Ballroom

Friday, May 3

12pm-3pm

Monday, May 6

12pm-5:00pm

Where will the **Caucuses** be held, and when?

JW Marriott Los Angeles – various locations

Friday, May 3

7am-12:00pm

Monday, May 6

7am-12:00pm

Where will the **Reference Committee Hearings** be held, and when?

JW Marriott Los Angeles – various locations

Friday, May 3

4pm – 6pm