

Document Type: *Policy*

# Privacy Policy

ABSTRACT

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ABSTRACT

This Policy establishes the principles underlying the processing of personal data carried out by illimity Bank S.p.A. – at the level of business line and technical/operating and organisational support structures – and describes the processes and procedures governing the performance of all the associated activities.

The Policy also identifies the roles and responsibilities within the organisation adopted by the Bank – whose management is represented by the Group's Data Protection Officer (DPO) – as a means of presiding over the issues and legislative and regulatory obligations on the processing of personal data, in compliance with the applicable requirements of national and European Union law as well as the decisions and provisions issued from time to time by the Italian Data Protection Authority.

The principles and guidelines contained in this document are applicable to the Bank and all the companies of the Banking Group subject to the management and coordination of the Parent Company, for the parts of respective competence and depending on the nature of the activity performed by each individual subsidiary. Group companies are accordingly required to include the contents of this Policy in their own internal rules and regulations on the matter (suitably tailored for their individual processing specifics).

This Policy sets out the regulatory framework which all members of the Bank's staff are required to know and fully apply in performing their individual job responsibilities, also satisfying their duty to keep updated and follow diligently and consciously the training and information sessions on privacy laws and regulations organised by the Bank on the security measures and risks inherent in the processing activities performed. The staff involved in personal data processing activities are constantly updated on the requirements and forms of conduct to be followed, in particular by way of:

- the dissemination of information referring to laws and regulations, also internal, both in the general aspects and in key individual situations;
- specific training courses;
- sending out suitable training “nuggets” designed to explain in a simple and immediate way the aspects of the most important laws and regulations in the ambit of the daily activities performed by the personnel of the various functions.

Failure to comply with the rules and regulations described in this Policy represents personnel conduct subject to disciplinary measures, in accordance with the relative human resources management processes.

In addition, the contents of this Policy govern both processing performed by the Bank as data controller and that carried out by the Bank as external processor acting on behalf of third party data controllers (where relevant). In the same way, the Policy governs the characteristics of the processing performed by third parties appointed by the Bank as external processors, which are instructed to carry out specific activities as part of service agreements. Such external processors are provided with specific instructions designed to ensure compliance with this document and with privacy laws and regulations as well as to provide adequate protection of the data being processed, in accordance with the standards and minimum measures adopted by illimity.

In application of the above-mentioned laws and regulations on privacy, the Bank guarantees that it will carry out processing in compliance with the fundamental principles of loyalty, fairness and minimisation as well as judicial bases relevant from a legislative and regulatory standpoint. To this end, the Policy describes the macro-types of processing performed by the Bank as part of ordinary operations and specifies their purposes, providing details of the categories of data and the data subjects involved as well as the established retention terms.

The document also sets out the roles and responsibilities of the various players involved in managing privacy issues and detailing the various internal processes, with particular reference to the role of the Data Protection Officer - DPO appointed by the Bank and the figures identified to support him in the practical work involved (specialist staff assigned to manage operating activities). In any case, all members of the Bank's staff are involved in adopting the most appropriate technical and organisational measures for ensuring the accuracy and protection of the data processing carried out. To this end, this Policy also describes the duties of the other parties involved in managing privacy matters, namely the Single Points of Contact (“SPoCs”) identified within the various business areas of the Bank, whose duty is to ensure the accuracy and constant updating of all the information and characteristics of the processing performed within their respective fields of competence/responsibility as well as guaranteeing that such are appropriately recorded in the processing register that the Bank is required to keep.

In addition, the Policy provides a description of the Bank's methodology for assessing the impact of data protection (the "Data Protection Impact Assessment") regarding the processing most exposed to risk, in accordance with the most accredited international standards on the matter.

Lastly, the document describes the internal procedure for managing personal data breaches – and the model for assessing the gravity of the breach – as well as the processes for a proper management of the requests made by data subjects to exercise their rights, in accordance with the applicable legislative and regulatory requirements.

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