

YOGAPRO RETURN POLICY

Revised 3/2014

- All items eligible for return or exchange **must** be returned or exchanged within **30 days** from date of purchase.
- YogaToes® carry a lifetime replacement guarantee. Lost or Stolen products are not eligible for replacement.
- Altered products are non-returnable, non-refundable, and non-exchangeable
- Gift Sets and personal care products (Purifying Spray, Salve, Etc) are non-returnable and non-refundable
- Shipping charges are not refundable. All customers (including international customers) are responsible for all shipping charges associated with product returns, replacements and exchanges
- YogaPro recommends you insure your return package.

Return/Exchange Procedures:

1. Please call 877-964-2776 (Monday-Friday 9am-5pm EST) or email info@yogapro.com to obtain your return authorization number (RMA). We are unable to process returns without a return authorization number (RMA), your order/invoice number and the item(s) you wish to return
2. Please ship item(s) via USPS (1st Class is acceptable) to the following address:
Yogapro Fulfillment Center
P.O. Box 517
Dexter, MI 48130
3. Please insure your package. Yoga Pro is not responsible for any loss or damage occurring prior to confirmed delivery at our facility.
4. Please include the completed return form (see below)
5. Please allow 10-14 business days from our receipt of your return for your credit to be processed.
6. Please allow 5 business days from our receipt of your return to process your exchange.

Call us Monday - Friday 9:00-5:00pm EST: 877-964-2776 or

Email: info@yogatoes.com

THIS FORM MUST BE INCLUDED IN YOUR RETURNED PACKAGE TO ENSURE CORRECT PROCESSING:

NAME: _____

ORDER/INVOICE/AMAZON #: _____

PHONE NUMBER: _____

RMA #: _____

ADDRESS: _____

ITEM(S) RETURNING: _____

EMAIL _____

**Mail to: YogaPro Fulfillment Center
P.O. Box 517
Dexter, MI 48130**

REASON FOR RETURN: _____

☐ **Refund**

☐ **Replacement**

☐ **Exchange**