CLEAR YOUR CACHE!

Chrome

1. Click the Chrome menu on the browser toolbar.
2. Select **Tools**.
3. Select **Clear browsing data**.
4. In the dialog that appears, select the checkboxes for the types of information that you want to remove.
5. Use the menu at the top to select the amount of data that you want to delete. Select **beginning of time** to delete everything.
6. Click **Clear browsing data**.

Firefox

1. At the top of the Firefox window, click on the Firefox button (Tools menu in Windows XP) and then click Options
2. Select the Advanced panel.
3. Click on the **Network** tab.
4. In the **Cached Web Content** section, click Clear Now.
5. Click OK to close the Options window

If this doesn't work, close your browser, reboot your computer, log in and try again.