

Updated 12/7/16

Can I park my car at my team tent space? You can park at your team space if you have purchased enough space to do so. Otherwise, we ask that all vehicles park on the other side of the highway in the event's general parking lot.

Will there be free or preferred parking for event volunteers? Along with all event staff and VIPs, we kindly ask that all volunteers park in the main parking lot. Free wristbands (which include parking) will be provided to anyone who signs up to volunteer ahead of time for more than one five-hour time slot.

How do I obtain my CX event access wristband? Event access wristbands are required for all racers and spectators. The cost for event wristbands is \$15 per person. The wristband is valid all week and includes parking. Access wristbands can be purchased onsite at the event (in the event parking lot) or they can be purchased in advance on <u>USA Cycling's registration page</u> prior to January 1, 2017. Please plan to arrive the day before your morning race to handle your wristband purchase.

Where do I pick up my wristband or purchase on site? Wristbands will be available for purchase at the following locations:

- January 2nd The Hilton in Downtown Hartford, from 9 a.m. to 6 p.m.
- January 3rd to the 8th Onsite in the main event parking lot 30 minutes prior to open course time until 4:00 p.m.

What if I lose my CX event access wristband? If you forget or lose your wristband, you will need to purchase another. Please have your wristband on and ready at the admission gate each time you enter the venue.

Is there a reduced price for children, seniors or military for cx racers & spectators? No, the CX pricing has been reduced to the lowest price possible.

Does my CX event access wristband give me access to the boathouse, media areas, or any VIP hospitality tents? No.

Is parking on the road allowed? No. Parking along the shoulder of roads or other non-parking areas are subject to towing and fines.

Is camping or RV parking allowed? There is no overnight camping or RV parking permitted in any event parking lots.

Can we post up tents in the event's main parking lot? No. Tents of any size are not permitted in the main parking lot.

How can I drop off my team equipment if I don't intend to park onsite at my purchased team tent space? Vehicles with equipment to drop off near their team spaces or at the course will be directed to a designated onsite drop-off location. This is a secure/manned drop off zone where you can leave your equipment. You will then be directed to drive to the main event parking lot.

Where can I purchase team/vendor space? You can <u>purchase space here</u>.

Does our team space come with a tent? No, tent rentals are available at an additional cost. It is possible to add 10 x 10 tents on the registration.

How do I get a permit to sell merchandise? You can get a City of Hartford itinerant vending license to sell merchandise through Riverfront Recapture when <u>you register</u> for the event online as a merchandise vendor. The cost for the permit is \$100. You also need to have a CT Sales and Use Permit through Connecticut's Department of Revenue Services (860-297-5962). If you are selling merchandise and have all required permits, you must register as a merchandise vendor, unless you are an official event sponsor. If you are a sponsor and want to sell items, please register as a sponsor and then email Riverfront with the request add on an Itinerant Vending License and provide your CT Sales and Use Permit number.

How do people purchase heaters/generators, what are the permits for these? If you wish to rent generators or heaters, please use a local rental company and make sure that all generators will still need to be permitted with the city of Hartford. Apply for a permit at the DEPARTMENT OF DEVELOPMENT SERVICES - Licenses and Inspections Division, 260 Constitution Plaza Hartford, CT 06103 between the hours of 8:00 a.m. and 5:00 p.m. / Tel: (860) 757-9200 / Fax: (860) 722-6333

With purchased team tent and parking space, can we can arrive and depart with no time constraints? Club teams (any team that is not a UCI licensed or pro team) will have access to their purchased spaces during the time the venue is opened. Professional teams will be allowed to access their purchased spaces at designated times between races and may need to wait until a safe time to do so since these are inside the course. Please plan accordingly and allow for extra time. Please note if you have purchased parking space and that space is on grass, the event reserves the right to not allow vehicles on grass in adverse weather conditions.

Will we have access to water for our power washers on site? No, water access will be available at the venue for team use.

Can we have a pop-up tent as long as it is weighted down? Yes, you can bring a pop-up tent as long as it fits in your space and it is secured to the ground using weights or stakes. You should make sure it is fire rated meeting requirements of either NFPA 701 or CPAI-84 and labeled as such, as well as weighted in four corners.

How far are purchased team tent spaces from the start-finish area, or some known landmark on the course? There are varying site spaces with a variety of distance, but most are in close proximity to the course.

Will a map be provided out to vendors and teams? Yes. A venue and team parking map, with specific team spaces outlined, will be distributed. Please note that clubs cannot request specific spaces or lot numbers, placement will be based on the order of registration and at the discretion of the team and expo area coordinators.

Can I bring a propane or charcoal grill? Small propane camping grills are allowed, though if around a tent the tent needs to be fire rated per policy above.

Will you have overnight security? We will have overnight security, but please make sure your valuables are locked and secured whenever unattended.

If you have additional questions please email <u>Tara McCarthy</u> for any USA Cycling related questions, <u>Josh Urrutia</u> for any expo related questions, or <u>Aidan Charles</u> for any parking or wristband related questions.