STREAMLINING THE EXAM PROCESS

THE TEAM TRAINING INSTITUTE

NAME

DATE

How long is our process and where can we streamline our process and provide a quality experience?

What is our "flow" of the exam and is it consistent across every provider?

What is the patient "interview"?

How are we leading the patient to express their needs and wants?

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What is the handoff process?

Is it consistent across providers and assistants?

Is the same sense of urgency from the Dr or provider expressed by everyone in the practice?

Is the Dr expressing urgency to the patients?