The Patient Flow Generator

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The Demand-Capacity Analyzer

Type of Appointment	Waiting Time for Appointment	Benchmark
1. 2 . 3. 4. 5.		

We can't do _____ because of _____ .

Collections/OP/Month

Doctor Collections/Hr

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Retention

The Five “R’s”	Opportunity
1.	
2.	
3.	
4	
5.	

What do patients want?

The “No” Eliminator

The New Patient Algorithm

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

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