

## LIMITED WARRANTY

### A. General

Warranty of Rosslare Enterprises Limited (ROSSLARE) products extends to the original purchaser (Customer) of the ROSSLARE Product and is not transferable. The warranty period commences with the date of shipment to the original purchaser. See the tables below for the warranty duration of all relevant ROSSLARE products.

### B. Product Covered by This Warranty

ROSSLARE warrants its products to be free from defects in materials and workmanship in the course of normal use and service during the warranty period.

### C. Exclusive Warranty Remedy

In the event of a breach of warranty, ROSSLARE will repair or replace, at its sole discretion, any Product that under normal conditions of use and service proves to be defective in material or workmanship. No charge will be applied for labor or parts with respect to defects covered by this warranty, provided that the work is done by ROSSLARE or a ROSSLARE authorized service center, and provided that the product is returned in accordance with the terms of this warranty.

### D. Items Not Covered by Warranty

- Shipping, insurance and handling to the service center.
- Defects arising from Customers improper installation, testing, maintenance, operation, removal, adjustment, modification, or alteration.
- Damage or defects arising from neglect, accident, or misuse.
- Damage or defects arising from use of the product in a manner that is not normal or customary.
- Damage or defects caused by lightning or other electrical discharge.
- Abuse, modification of, or tampering with the product.
- Product repaired or disassembled in a manner that prevents sufficient inspection and testing, or affects product performance.

### E. Warranty Return Policy

#### 1. Return Material Authorization (RMA)

To exercise the warranty, the user must contact ROSSLARE to obtain an RMA number after which, ROSSLARE will repair or replace, at its sole discretion, any product that has been returned within the warranty period.

#### 2. Returns for Repair

Any product returned by the Customer for repair must be returned in compliance with the following procedure:

- a. Notify ROSSLARE customer service and inform them that you have defective unit(s).
- b. Supply ROSSLARE customer service with the following information:
  - i. The quantity of product units to be returned.
  - ii. The serial number and model number of the unit(s).
  - iii. A description of the problem/failure or reason for the return.
  - iv. The original purchase order and ROSSLARE invoice number.

- c. ROSSLARE will issue a corresponding RMA number.
- d. Return the product unit(s) freight and insurance pre-paid. The RMA number must be clearly marked on the box. Returns without an RMA number will not be considered for repair or replacement, and will be sent back to the Customer at the Customer's expense. ROSSLARE will evaluate the product unit(s) and:
  - i. Repair any unit under warranty coverage and return it to the Customer.
  - ii. Replace any unit under warranty coverage and return it to the Customer.
  - iii. Notify the Customer of the problem and repair cost for any unit not under warranty coverage, and repair the unit and return it to the Customer after receiving Customer's approval and corresponding purchase order.
  - iv. Notify the Customer of the problem and repair cost for any unit not under warranty coverage, and return it at the Customer's expense un-repaired to the Customer after receiving Customer's approval.
- e. For product units that are not covered by warranty, the Customer will be invoiced for the cost of the product evaluation, any repairs, and any shipping and handling charges.

**Note: For any product unit(s) found to be free from defect during evaluation, a US\$50 per unit fee will be charged for labor performed in the evaluation. This fee applies for any product unit that is or is not under warranty coverage.**

## **F. Warranty Exclusions**

ROSSLARE shall not be responsible or liable for any damage or loss resulting from the operation or performance of:

- Any product or any system in which the product is incorporated.
- Any ancillary equipment not provided by ROSSLARE, which is attached to or used in conjunction with the product, or
- Any product when used with any ancillary equipment. Any such ancillary equipment is expressly excluded from this warranty.

ROSSLARE does not warrant the installation, maintenance, or service of the product. Service life of the product is dependent upon the care it receives and the conditions under which it has to operate.

## **Limited Warranty**

**THIS WARRANTY SETS FORTH THE FULL EXTENT OF ROSSLARE'S WARRANTY RESPONSIBILITY. Repair or replacement OR REFUND OF THE ORIGINAL PURCHASE PRICE IS THE EXCLUSIVE REMEDY. This warranty is provided in lieu of all other Express or implied warranties. All other warranties express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose, are specifically excluded. In no event shall ROSSLARE be liable for damages in excess of the purchase price of the product, for any loss of use, loss of time, inconvenience, commercial loss, lost profits, or other incidental, special, or consequential damages arising out of the installation, use, or inability to use such product, to the fullest extent that any such loss or damage may be disclaimed by law.**

## Product Warranty Period

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>1-Door and 2-Door Controllers</b>	
AC-015	2 years
AC-020	2 years
AC-115	2 years
<b>PC-Based Large Networked Controllers</b>	
AC-215-B	2 years
AC-215	2 years
AC-215IP-B	2 years
AC-215IP	2 years
AC-215-DIN	2 years
AC-215-PCBA	2 years
AC-225-B	2 years
AC-225	2 years
AC-225IP-B	2 years
AC-225IP	2 years
AC-225-PCBA	2 years
AC-225-DIN	2 years
AC-225IP-DIN	2 years
AC-225IP-PCBA	2 years
AC-425-B	2 years
AC-425	2 years
AC-425IP-B	2 years
AC-425IP	2 years
AC-525	2 years
AC-825IP	2 years
R-805	2 years
S-805	2 years
D-805	2 years
P-805	2 years
MD-IO84B	2 years
MD-IO84	2 years
MD-D02B	2 years
MD-D02	2 years
MD-D04B	2 years
MD-D04	2 years
MD-14U	2 years
MD-14S	2 years
CP-R20U	2 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>Distributed Access Controllers</b>	
EXP-1032	2 years
EXP-2024	2 years
EXP-2016	2 years
EXP-2088	2 years
<b>goPROX Convertible Readers/Controllers</b>	
AYC-E60	5 years
AYC-F60	5 years
AYC-G60	5 years
AYC-H60	5 years
AYC-M60	5 years
AYC-Q60	5 years
<b>CSN SELECT™ Convertible Readers/Controllers</b>	
AYC-H6355	5 years
AYC-M6355	5 years
AYC-Q6355	5 years
<b>Dual-Application Convertible Readers/Controllers</b>	
AYC-F54	5 years
AYC-F64	5 years
AYC-G54	5 years
AYC-G64	5 years
AYC-Q54	5 years
AYC-Q64	5 years
AYC-E55	5 years
AYC-E65BG	5 years
AYC-E65BW	5 years
AYC-E65BB	5 years
AYC-T65N	5 years
AYC-T65B	5 years
<b>Secured Piezoelectric Controllers</b>	
AC-S73	5 years
AC-T73	5 years
AC-Q74	5 years
<b>Secured Power Supplies</b>	
PC-15T	2 years
PS-A15T	2 years
PS-A15TU	2 years
PS-C15TU	2 years
AC-C15TU	2 years
PS-A25T/TU	2 years
PS-C25T/TU	2 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>Access Control Outdoor Readers</b>	
AY-HR12	5 years
AY-JR12	5 years
AY-KR12	5 years
AY-LR12	5 years
AY-M12C	5 years
AY-H12C	5 years
AY-J20	5 years
AY-K12C	5 years
AY-L12C	5 years
AY-M12C	5 years
AY-Q12C	5 years
AY-K14	5 years
AY-J14	5 years
<b>Access Control Readers with Keypad</b>	
AY-F54	5 years
AY-F64	5 years
AY-G54	5 years
AY-G64	5 years
<b>Access Control Biometric Readers</b>	
AY-B1663	2 Years
AY-B3663	2 Years
AY-B4663	2 Years
AY-B1660	2 years
AY-B2660	2 years
AYC-B7661	2 years
CP-R25	2 years
CP-R26	2 years
<b>Medium-Range and Long-Range 125 kHz RFID Outdoor Readers</b>	
AY-V12	5 years
AY-V64	5 years
AY-Z12A	5 years
<b>UHF Long-Range RF Readers</b>	
AY-U900	2 Years
AY-U910	2 Years
AY-U920BT	2 years
AY-L23 G/H	2 years
SA-23 G/H	2 years
<b>125 kHz Readers with Display</b>	
AY-F66	1 year

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>MIFARE® Read ID Only 13.56 MHz Smart Card Reader</b>	
AY-H25B	5 years
AY-J25B	5 years
AY-K25B	5 years
AY-L25B	5 years
AY-M25B	5 years
AY-M26	5 years
AY-W6350	5 years
AY-W6250B	5 years
AY-W6250	5 years
AY-Q6350	5 years
AY-Q6250	5 years
<b>MIFARE® Read/Write 13.56 MHz Smart Card Reader</b>	
AY-W6260	5 years
AY-W6360	5 years
AY-Q6260	5 years
AY-Q6360	5 years
<b>Mini-PC</b>	
PC-Z64W	1 year
<b>MIFARE® Classic, MIFARE Plus®, MIFARE® DESFire® Readers</b>	
AY-G6270	5 years
AY-G6370	5 years
AY-G6280	5 years
AY-G6380	5 years
AY-H6270	5 years
AY-H6370	5 years
AY-H6280	5 years
AY-H6380	5 years
<b>CSN SELECT™ Readers</b>	
AY-K6255	5 years
AY-L6255	5 years
AY-H6255	5 years
AY-M6255	5 years
AY-Q6255	5 years
AY-R6255	5 years
<b>CSN SMART™ Readers</b>	
AY-H6255BT	5 years
AY-H6355BT	5 years
<b>Biometric Convertible Reader/Controller with 125 kHz Integrated Proximity</b>	
AYC-W6500	2 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>Indoor RFID Proximity Readers</b>	
AY-C11	2 years
AY-D11	2 years
AY-C12	2 years
AY-D12	2 years
<b>Indoor PIN and Proximity &amp; PIN Readers</b>	
AY-D09M	2 years
AY-D19M	2 years
<b>Desktop Readers</b>	
DR-12C	2 years
DR-6255	2 years
DR-6280	2 years
<b>OEM 125 kHz Proximity Reader Modules</b>	
MD-12W	5 years
MD-12C	5 years
<b>Access Control Anti-Vandal Readers</b>	
AY-Q54	5 years
AY-Q64	5 years
<b>Designer Readers</b>	
AY-E20	5 years
AY-R12	5 years
<b>Access Control Metal Proximity Readers</b>	
AY-Q12	5 years
AY-Q14	5 years
<b>Access Control Readers with Backlight</b>	
AY-Q54B	5 years
AY-Q64B	5 years
<b>Access Control Piezoelectric Readers</b>	
AY-S55	5 years
AY-T55	5 years
AY-T55B	5 years
AY-Q65	5 years
<b>Access Control Standalone Anti-Vandal Controllers</b>	
AC-Q41H	2 years
AC-Q42H	2 years
AC-Q41HB	2 years
AC-Q42HB	2 years
AC-Q41SB	5 years
AC-Q42SB	5 years
<b>Standalone Piezoelectric Controllers</b>	
AC-Q44	5 years
AC-T43	5 years
AC-S43	5 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>Standalone Controllers</b>	
AC-F43	5 years
AC-F44	5 years
AC-G43	5 years
AC-G44	5 years
<b>Indoor Plastic Standalone PIN Controllers</b>	
AC-B31	2 years
AC-C31	2 years
AC-D31	2 years
AC-A41	2 years
<b>Indoor Plastic Standalone Proximity &amp; PIN Controllers</b>	
AC-B32	2 years
AC-C32	2 years
AC-D32	2 years
AC-A42	2 years
<b>Piezoelectric REX Buttons</b>	
EX-M04	2 years
EX-H04	2 years
EX-06	5 years
EX-16	5 years
EX-07	5 years
EX-17	5 years
<b>Motion Sensor REX</b>	
EX-M22	2 years
EX-H22	2 years
<b>Credentials (Cards, Tags, Labels)</b>	
UHF ALIEN H-3	1 year
UHF ALIEN H-3 + MIFARE® Classic	1 year
13.56 MHz HF MIFARE® Classic – 4UID	1 year
13.56 MHz HF MIFARE® Classic – 7UID	1 year
13.56 MHz HF MIFARE Plus® S	1 year
13.56 MHz HF MIFARE Plus® X	1 year
13.56 MHz HF MIFARE DESFire® EV1	1 year
125 kHz LF TEMIC (ASK)	1 year
125 kHz LF EM	1 year
<b>Electromagnetic Locks</b>	
LK-M03	1 year
LK-M06L	1 year
LK-M12L	1 year

**PRODUCT MODEL NUMBER****WARRANTY****Accessories**

PS-30E	2 years
PS-30F	2 years
PS-C16	2 years
PS-C17	2 years
PS-P16	2 years
PC-P17	2 years
PC-P41	2 years
MD-08	2 years
MD-08B	2 years
MD-81	2 years
MD-N32	2 years
MD-N33	2 years
MD-81	2 years
MD-P64	2 years
MP-K01	2 years
BL-D40	2 years
EX-01	1 year
PX-13, 23, 34	limited lifetime warranty
MD-W11 GR	2 years
MD-W11 HGR	2 years
LA-L12 + LA-Z12	1 year
LA-L06 + LA-Z06	1 year
LA-L03 + LA-Z03	1 year
LA-U12	1 year
LA-U03	1 year
BT-05	1 year
BT-16	1 year

**AuraSys™**

P-6	2 years
KC-16	2 years
KE-16	2 years
MD-66	2 years
XI-4	2 years
XI-8	2 years
XO-01	2 years
XO-2	2 years
XO-4	2 years
XR-16	2 years
MD-62S	2 years
MD-62U	2 years
MD-63	2 years
MD-64	2 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
<b>AuraSys L</b>	
L-6 PCBA	2 years
L-4 PCBA	2 years
L-4	2 years
L-4K	2 years
L-2	2 years
L-2K	2 years
KE-06	2 years
KC-06	2 years
KD-06	2 years
KE-04	2 years
KC-04	2 years
KD-04	2 years
XR-16A G/H	2 years
<b>Hardwired Detectors</b>	
SA-01W	2 years
SA-01PW	2 years
SA-01WL	2 years
SA-21	2 years
SA-31	2 years
PYR-0021	2 years
PYR-1021	2 years
PYR-2021	2 years
PYR-2023	2 years
PYR-3021	2 years
PYR-4122	2 years
SH-02	1 year
SH-12	1 year
SA-64-3W	2 years
SA-64-2W	2 years
SA-71	2 years
<b>Hardwired Sirens</b>	
SA-81	2 years
SH-82	2 years
SA-91	2 years
SA-95	2 years
SA-96	2 years
<b>Wireless Remote Controls</b>	
SA-03 G/H	2 years
SA-04 G/H	2 years
SA-26 G/H	2 years
SA-27 G/H	2 years
SA-28 G/H	2 years

<b>PRODUCT MODEL NUMBER</b>	<b>WARRANTY</b>
SA-33 G/H	2 years
SA-33S G/H	2 years
<b>Wireless Sirens</b>	
SA-80A G/H	2 years
SA-90 G/H	2 years
KE-30 G/H	2 years
<b>Wireless Detectors</b>	
SA-61	2 years
SA-01 G/H	2 years
SA-01P G/H	2 years
SA-02N G/H	2 years
SA-30	2 years
SA-32 G/H	2 years
SA-32S G/H	2 years
SA-06 G/H	2 years
SA-14 G/H	2 years
SA-15 G/H	2 years
SA-16 G/H	2 years
SA-17 G/H	2 years
PYR-0011 G/H	2 years
PYR-2011A G/H	2 years
PYR-3011 G/H	2 years
SA-19 G/H	2 years
SA-20 G/H	2 years
SA-22H	2 years
SA-25 G/H	2 years
SA-29 G/H	2 years
SA-38 G/H	2 years
SA-61	2 years
SA-65	2 years
<b>Standalone Detectors</b>	
SA-34	2 years
SA-36	2 years
SA-37	2 years
<b>Wireless Panels</b>	
SP-03V2 G/H	2 years
HLX-24M	2 years
HLX-24P	2 years
HLX-24T	2 years
HLX-40 G/H	2 Years
HLX-40A G/H	2 Years
HLX-40B G/H	2 Years

**PRODUCT MODEL NUMBER**

**WARRANTY**

**GSM**

MD-CC101

1 year

SA-59

2 years

**DigiTool®**

GC-01

2 years

GC-02

2 years

GC-03

2 years

GC-50

2 years

GA-01

5 years

GA-02

5 years

GA-05

5 years

GA-06

5 years

GA-12

5 years

AT-32B

5 years