

LIMITED WARRANTY

A. General

Warranty of Rosslare Enterprises Limited (ROSSLARE) products extends to the original purchaser (Customer) of the ROSSLARE Product and is not transferable. The warranty period commences with the date of shipment to the original purchaser. See the tables below for the warranty duration of all relevant ROSSLARE products.

B. Product Covered by This Warranty

ROSSLARE warrants its products to be free from defects in materials and workmanship in the course of normal use and service during the warranty period.

C. Exclusive Warranty Remedy

In the event of a breach of warranty, ROSSLARE will repair or replace, at its sole discretion, any Product that under normal conditions of use and service proves to be defective in material or workmanship. No charge will be applied for labor or parts with respect to defects covered by this warranty, provided that the work is done by ROSSLARE or a ROSSLARE authorized service center, and provided that the product is returned in accordance with the terms of this warranty.

D. Items Not Covered by Warranty

- Shipping, insurance and handling to the service center.
- Defects arising from Customers improper installation, testing, maintenance, operation, removal, adjustment, modification, or alteration.
- Damage or defects arising from neglect, accident, or misuse.
- Damage or defects arising from use of the product in a manner that is not normal or customary.
- Damage or defects caused by lightning or other electrical discharge.
- Abuse, modification of, or tampering with the product.
- Product repaired or disassembled in a manner that prevents sufficient inspection and testing, or affects product performance.

E. Warranty Return Policy

1. Return Material Authorization (RMA)

To exercise the warranty, the user must contact ROSSLARE to obtain an RMA number after which, ROSSLARE will repair or replace, at its sole discretion, any product that has been returned within the warranty period.

2. Returns for Repair

Any product returned by the Customer for repair must be returned in compliance with the following procedure:

- a. Notify ROSSLARE customer service and inform them that you have defective unit(s).
- b. Supply ROSSLARE customer service with the following information:
 - i. The quantity of product units to be returned.
 - ii. The serial number and model number of the unit(s).
 - iii. A description of the problem/failure or reason for the return.
 - iv. The original purchase order and ROSSLARE invoice number.

- c. ROSSLARE will issue a corresponding RMA number.
- d. Return the product unit(s) freight and insurance pre-paid. The RMA number must be clearly marked on the box. Returns without an RMA number will not be considered for repair or replacement, and will be sent back to the Customer at the Customer's expense. ROSSLARE will evaluate the product unit(s) and:
 - i. Repair any unit under warranty coverage and return it to the Customer.
 - ii. Replace any unit under warranty coverage and return it to the Customer.
 - iii. Notify the Customer of the problem and repair cost for any unit not under warranty coverage, and repair the unit and return it to the Customer after receiving Customer's approval and corresponding purchase order.
 - iv. Notify the Customer of the problem and repair cost for any unit not under warranty coverage, and return it at the Customer's expense un-repaired to the Customer after receiving Customer's approval.
- e. For product units that are not covered by warranty, the Customer will be invoiced for the cost of the product evaluation, any repairs, and any shipping and handling charges.

Note: For any product unit(s) found to be free from defect during evaluation, a US\$50 per unit fee will be charged for labor performed in the evaluation. This fee applies for any product unit that is or is not under warranty coverage.

F. Warranty Exclusions

ROSSLARE shall not be responsible or liable for any damage or loss resulting from the operation or performance of:

- Any product or any system in which the product is incorporated.
- Any ancillary equipment not provided by ROSSLARE, which is attached to or used in conjunction with the product, or
- Any product when used with any ancillary equipment. Any such ancillary equipment is expressly excluded from this warranty.

ROSSLARE does not warrant the installation, maintenance, or service of the product. Service life of the product is dependent upon the care it receives and the conditions under which it has to operate.

Limited Warranty

THIS WARRANTY SETS FORTH THE FULL EXTENT OF ROSSLARE'S WARRANTY RESPONSIBILITY. Repair or replacement OR REFUND OF THE ORIGINAL PURCHASE PRICE IS THE EXCLUSIVE REMEDY. This warranty is provided in lieu of all other Express or implied warranties. All other warranties express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose, are specifically excluded. In no event shall ROSSLARE be liable for damages in excess of the purchase price of the product, for any loss of use, loss of time, inconvenience, commercial loss, lost profits, or other incidental, special, or consequential damages arising out of the installation, use, or inability to use such product, to the fullest extent that any such loss or damage may be disclaimed by law.

Product Warranty Period

PRODUCT MODEL NUMBER	WARRANTY
1-Door and 2-Door Controllers	
AC-015	2 years
AC-020	2 years
AC-115	2 years
PC-Based Large Networked Controllers	
AC-215-B	2 years
AC-215	2 years
AC-215IP-B	2 years
AC-215IP	2 years
AC-215-DIN	2 years
AC-215-PCBA	2 years
AC-225-B	2 years
AC-225	2 years
AC-225IP-B	2 years
AC-225IP	2 years
AC-225-PCBA	2 years
AC-225-DIN	2 years
AC-225IP-DIN	2 years
AC-225IP-PCBA	2 years
AC-425-B	2 years
AC-425	2 years
AC-425IP-B	2 years
AC-425IP	2 years
AC-525	2 years
AC-825IP	2 years
R-805	2 years
S-805	2 years
D-805	2 years
P-805	2 years
MD-IO84B	2 years
MD-IO84	2 years
MD-D02B	2 years
MD-D02	2 years
MD-D04B	2 years
MD-D04	2 years
MD-14U	2 years
MD-14S	2 years
CP-R20U	2 years

PRODUCT MODEL NUMBER	WARRANTY
Distributed Access Controllers	
EXP-1032	2 years
EXP-2024	2 years
EXP-2016	2 years
EXP-2088	2 years
goPROX Convertible Readers/Controllers	
AYC-E60	5 years
AYC-F60	5 years
AYC-G60	5 years
AYC-H60	5 years
AYC-M60	5 years
AYC-Q60	5 years
CSN SELECT™ Convertible Readers/Controllers	
AYC-H6355	5 years
AYC-M6355	5 years
AYC-Q6355	5 years
Dual-Application Convertible Readers/Controllers	
AYC-F54	5 years
AYC-F64	5 years
AYC-G54	5 years
AYC-G64	5 years
AYC-Q54	5 years
AYC-Q64	5 years
AYC-E55	5 years
AYC-E65BG	5 years
AYC-E65BW	5 years
AYC-E65BB	5 years
AYC-T65N	5 years
AYC-T65B	5 years
Secured Piezoelectric Controllers	
AC-S73	5 years
AC-T73	5 years
AC-Q74	5 years
Secured Power Supplies	
PC-15T	2 years
PS-A15T	2 years
PS-A15TU	2 years
PS-C15TU	2 years
AC-C15TU	2 years
PS-A25T/TU	2 years
PS-C25T/TU	2 years

PRODUCT MODEL NUMBER	WARRANTY
Access Control Outdoor Readers	
AY-HR12	5 years
AY-JR12	5 years
AY-KR12	5 years
AY-LR12	5 years
AY-M12C	5 years
AY-H12C	5 years
AY-J20	5 years
AY-K12C	5 years
AY-L12C	5 years
AY-M12C	5 years
AY-Q12C	5 years
AY-K14	5 years
AY-J14	5 years
Access Control Readers with Keypad	
AY-F54	5 years
AY-F64	5 years
AY-G54	5 years
AY-G64	5 years
Access Control Biometric Readers	
AY-B1663	2 Years
AY-B3663	2 Years
AY-B4663	2 Years
AY-B1660	2 years
AY-B2660	2 years
AYC-B7661	2 years
CP-R25	2 years
CP-R26	2 years
Medium-Range and Long-Range 125 kHz RFID Outdoor Readers	
AY-V12	5 years
AY-V64	5 years
AY-Z12A	5 years
UHF Long-Range RF Readers	
AY-U900	2 Years
AY-U910	2 Years
AY-U920BT	2 years
AY-L23 G/H	2 years
SA-23 G/H	2 years
125 kHz Readers with Display	
AY-F66	1 year

PRODUCT MODEL NUMBER	WARRANTY
MIFARE® Read ID Only 13.56 MHz Smart Card Reader	
AY-H25B	5 years
AY-J25B	5 years
AY-K25B	5 years
AY-L25B	5 years
AY-M25B	5 years
AY-M26	5 years
AY-W6350	5 years
AY-W6250B	5 years
AY-W6250	5 years
AY-Q6350	5 years
AY-Q6250	5 years
MIFARE® Read/Write 13.56 MHz Smart Card Reader	
AY-W6260	5 years
AY-W6360	5 years
AY-Q6260	5 years
AY-Q6360	5 years
Mini-PC	
PC-Z64W	1 year
MIFARE® Classic, MIFARE Plus®, MIFARE® DESFire® Readers	
AY-G6270	5 years
AY-G6370	5 years
AY-G6280	5 years
AY-G6380	5 years
AY-H6270	5 years
AY-H6370	5 years
AY-H6280	5 years
AY-H6380	5 years
CSN SELECT™ Readers	
AY-K6255	5 years
AY-L6255	5 years
AY-H6255	5 years
AY-M6255	5 years
AY-Q6255	5 years
AY-R6255	5 years
CSN SMART™ Readers	
AY-H6255BT	5 years
AY-H6355BT	5 years
Biometric Convertible Reader/Controller with 125 kHz Integrated Proximity	
AYC-W6500	2 years

PRODUCT MODEL NUMBER	WARRANTY
Indoor RFID Proximity Readers	
AY-C11	2 years
AY-D11	2 years
AY-C12	2 years
AY-D12	2 years
Indoor PIN and Proximity & PIN Readers	
AY-D09M	2 years
AY-D19M	2 years
Desktop Readers	
DR-12C	2 years
DR-6255	2 years
DR-6280	2 years
OEM 125 kHz Proximity Reader Modules	
MD-12W	5 years
MD-12C	5 years
Access Control Anti-Vandal Readers	
AY-Q54	5 years
AY-Q64	5 years
Designer Readers	
AY-E20	5 years
AY-R12	5 years
Access Control Metal Proximity Readers	
AY-Q12	5 years
AY-Q14	5 years
Access Control Readers with Backlight	
AY-Q54B	5 years
AY-Q64B	5 years
Access Control Piezoelectric Readers	
AY-S55	5 years
AY-T55	5 years
AY-T55B	5 years
AY-Q65	5 years
Access Control Standalone Anti-Vandal Controllers	
AC-Q41H	2 years
AC-Q42H	2 years
AC-Q41HB	2 years
AC-Q42HB	2 years
AC-Q41SB	5 years
AC-Q42SB	5 years
Standalone Piezoelectric Controllers	
AC-Q44	5 years
AC-T43	5 years
AC-S43	5 years

PRODUCT MODEL NUMBER	WARRANTY
Standalone Controllers	
AC-F43	5 years
AC-F44	5 years
AC-G43	5 years
AC-G44	5 years
Indoor Plastic Standalone PIN Controllers	
AC-B31	2 years
AC-C31	2 years
AC-D31	2 years
AC-A41	2 years
Indoor Plastic Standalone Proximity & PIN Controllers	
AC-B32	2 years
AC-C32	2 years
AC-D32	2 years
AC-A42	2 years
Piezoelectric REX Buttons	
EX-M04	2 years
EX-H04	2 years
EX-06	5 years
EX-16	5 years
EX-07	5 years
EX-17	5 years
Motion Sensor REX	
EX-M22	2 years
EX-H22	2 years
Credentials (Cards, Tags, Labels)	
UHF ALIEN H-3	1 year
UHF ALIEN H-3 + MIFARE® Classic	1 year
13.56 MHz HF MIFARE® Classic – 4UID	1 year
13.56 MHz HF MIFARE® Classic – 7UID	1 year
13.56 MHz HF MIFARE Plus® S	1 year
13.56 MHz HF MIFARE Plus® X	1 year
13.56 MHz HF MIFARE DESFire® EV1	1 year
125 kHz LF TEMIC (ASK)	1 year
125 kHz LF EM	1 year
Electromagnetic Locks	
LK-M03	1 year
LK-M06L	1 year
LK-M12L	1 year

PRODUCT MODEL NUMBER**WARRANTY****Accessories**

PS-30E	2 years
PS-30F	2 years
PS-C16	2 years
PS-C17	2 years
PS-P16	2 years
PC-P17	2 years
PC-P41	2 years
MD-08	2 years
MD-08B	2 years
MD-81	2 years
MD-N32	2 years
MD-N33	2 years
MD-81	2 years
MD-P64	2 years
MP-K01	2 years
BL-D40	2 years
EX-01	1 year
PX-13, 23, 34	limited lifetime warranty
MD-W11 GR	2 years
MD-W11 HGR	2 years
LA-L12 + LA-Z12	1 year
LA-L06 + LA-Z06	1 year
LA-L03 + LA-Z03	1 year
LA-U12	1 year
LA-U03	1 year
BT-05	1 year
BT-16	1 year

AuraSys™

P-6	2 years
KC-16	2 years
KE-16	2 years
MD-66	2 years
XI-4	2 years
XI-8	2 years
XO-01	2 years
XO-2	2 years
XO-4	2 years
XR-16	2 years
MD-62S	2 years
MD-62U	2 years
MD-63	2 years
MD-64	2 years

PRODUCT MODEL NUMBER**WARRANTY****AuraSys L**

L-6 PCBA	2 years
L-4 PCBA	2 years
L-4	2 years
L-4K	2 years
L-2	2 years
L-2K	2 years
KE-06	2 years
KC-06	2 years
KD-06	2 years
KE-04	2 years
KC-04	2 years
KD-04	2 years
XR-16A G/H	2 years

Hardwired Detectors

SA-01W	2 years
SA-01PW	2 years
SA-01WL	2 years
SA-21	2 years
SA-31	2 years
PYR-0021	2 years
PYR-1021	2 years
PYR-2021	2 years
PYR-2023	2 years
PYR-3021	2 years
PYR-4122	2 years
SH-02	1 year
SH-12	1 year
SA-64-3W	2 years
SA-64-2W	2 years
SA-71	2 years

Hardwired Sirens

SA-81	2 years
SH-82	2 years
SA-91	2 years
SA-95	2 years
SA-96	2 years

Wireless Remote Controls

SA-03 G/H	2 years
SA-04 G/H	2 years
SA-26 G/H	2 years
SA-27 G/H	2 years
SA-28 G/H	2 years

PRODUCT MODEL NUMBER	WARRANTY
SA-33 G/H	2 years
SA-33S G/H	2 years
Wireless Sirens	
SA-80A G/H	2 years
SA-90 G/H	2 years
KE-30 G/H	2 years
Wireless Detectors	
SA-61	2 years
SA-01 G/H	2 years
SA-01P G/H	2 years
SA-02N G/H	2 years
SA-30	2 years
SA-32 G/H	2 years
SA-32S G/H	2 years
SA-06 G/H	2 years
SA-14 G/H	2 years
SA-15 G/H	2 years
SA-16 G/H	2 years
SA-17 G/H	2 years
PYR-0011 G/H	2 years
PYR-2011A G/H	2 years
PYR-3011 G/H	2 years
SA-19 G/H	2 years
SA-20 G/H	2 years
SA-22H	2 years
SA-25 G/H	2 years
SA-29 G/H	2 years
SA-38 G/H	2 years
SA-61	2 years
SA-65	2 years
Standalone Detectors	
SA-34	2 years
SA-36	2 years
SA-37	2 years
Wireless Panels	
SP-03V2 G/H	2 years
HLX-24M	2 years
HLX-24P	2 years
HLX-24T	2 years
HLX-40 G/H	2 Years
HLX-40A G/H	2 Years
HLX-40B G/H	2 Years

PRODUCT MODEL NUMBER

WARRANTY

GSM

MD-CC101

1 year

SA-59

2 years

DigiTool®

GC-01

2 years

GC-02

2 years

GC-03

2 years

GC-50

2 years

GA-01

5 years

GA-02

5 years

GA-05

5 years

GA-06

5 years

GA-12

5 years

AT-32B

5 years