

**INSTRUCTIVE FOR ARRIVING AT TOCUMEN INTERNATIONAL AIRPORT DURING
CURRENT COVID-19 PANDEMIC PERIOD**

NOTE: Please be guided that you might face delays at the airport during the process due to ongoing security measures and restriction at the Airport. Sailors could be retained until the officer collecting the visas return from outside of the Terminal.

1. Look for an Immigration officer and advise that you are a seafarer.
 - a. Have your passport and seaman's book ready to present to the Immigration officer.
2. Request your Panamanian Incoming Visa for Seafarers.
 - a. If you are from Cuba, India or China, the Escort from Immigration Authorities will retain your personal documents as passport, seaman's book, and Visa.
3. Once clearing Immigration procedures, you must go outside the airport as the drivers are not allowed to go inside.

If you are facing any delays in the Immigration procedures (which usually take from 1 to 2 hours) please refer to the following contacts:

M (From 08:00 to 17:00) +507 6983-8139 / 6676-5349 / 6781-5504 (Crew Department)
M (24hrs - Balboa) +507 6673-8417 (Boarding Officer)
M (24hrs - Cristobal) +507 6673-8416 (Boarding Officer)

Recommendations for traveling during COVID-19.

1. The use of face mask is mandatory.
2. You must carry your own luggage.
3. Keep a distance from others of 2 meters at least.
4. Wash your hands before leaving the airport.
5. Use alcohol.
6. Do not shake hands.
7. Keep your hands away from your face.